

2024 NELLCO Symposium march 19-22 • virtual

2024 Symposium Schedule Eastern Daylight Time (EDT)

Tuesday, March 19

12:00-12:50 pm

Access Services Interest Group Roundtable

Heather J. E. Simmons, Chair, University of Georgia School of Law

This year the Access Services Interest Group will be addressing food and drink policies. No one wants to be the food police, but there is no point in having a policy that is not enforced. Can we find a middle ground? Additionally, the group will discuss things their library circulates that are not books. There will also be time for open floor discussion of any issues of interest to participants in access services.

1:00-1:50 pm

Welcome & Opening Networking Session

Corie Dugas, NELLCO Law Library Consortium, Inc.
Amanda Karel, NELLCO Law Library Consortium, Inc.
Theresa McCue, NELLCO Law Library Consortium, Inc.

Join the NELLCO staff as we welcome you to the 2024 virtual Symposium. Attendees will get a quick preview of the next four days and then jump into networking with fellow participants.

2:00-2:50 pm

Generative AI, Angel and Demon: What not to worry about

Jonathan Franklin, University of Washington

This session will cover an introduction to generative artificial intelligence. Franklin will discuss prompt engineering, challenges for legal professionals, and attendees will look at the state of the marketplace. It will look at how AI is currently impacting us and might affect our world in the future. Discussion of concerns over AI will be covered, but attendees will also leave with information as to why some concerns are overblown.

3:00-3:20 pm

Leopard Solutions Exhibitor Session

Phil Flora, Vice President, Sales and Marketing

The leading legal intelligence provider for professionals seeking sophisticated tools for business strategies and recruiting opportunities within the legal industry. Gain access to real-time business insights and informed projections derived from our rich current and historical data. Flora will demonstrate using Leopard Firmscape to track law school entry level hiring and attrition as well as compare law school hiring success across 5,500 law firms.



3:30-4:20 pm

Managing Neurodiverse Employees in the Law Library

Mari Cheney, Perkins Coie LLP

Annalee Hickman Pierson, Brigham Young University Law Library

It is important for managers to understand neurodivergent employees and their specific needs in the workplace. By creating a welcoming environment for neurodivergent employees, managers demonstrate to patrons, including students, that their law library is a safe space for different types of thinkers. This program will discuss neurodivergent strengths, the legal and policy frameworks of accommodations for neurodivergent employees, how to manage individual and team expectations when individual needs differ, and best practices in employee accommodations in law libraries.

4:30-4:50 pm

ProQuest/Clarivate Exhibitor Session

Catherine Johnson, Senior Product
Manager at ProQuest/Clarivate

Andrew Laas, Senior Product Manager
at ProQuest/Clarivate



Catherine Johnson has been working with government documents for over 40 years. She currently focuses on ProQuest Congressional and the related Insight Product Suite. She will be talking about ProQuest Executive Branch Documents Great Series and Reports, our new product which offers curated executive branch content from 1953-present, with a new part added each year. This product links back to our executive branch historic content and is cross-searchable with all the other content on ProQuest Congressional. This collection enables users to retrieve timely topics with historic content, make connections between executive branch documents and related legislative content, and link between predecessor/successor series and agencies to find related content and understand changes in Federal agency organization over time.

Andrew Laas has over 20 years of academic research database experience. Based in Silver Spring, MD (right outside of Washington, DC), he is a past chairman of the American Library Association's Rare and Endangered Government Publications Committee and has long been active in the US government documents community. In the past he has led the digitization of the U.S. Congressional Serial Set and Serial Set Maps digital collections, U.S. Executive Branch Documents (1789-1952), U.K. House of Lords Papers (1800-1910), and other historic collections. Building on his experience in new product development and digitization, he has led the migration efforts of U.S. Congressional, UK Parliamentary, and a host of other databases to new and improved online platforms.

During his brief talk, he will introduce the new Trends and Policy suite of databases. Up until now students, teachers, and researchers had to search for U.S. government policy in one location and the outcomes of that policy someplace else. Then they needed to go elsewhere to understand the context of the policy. Trends and Policy provides a single location to connect U.S. Government policies with statistics and news showing the results of those policies. It includes expertly crafted topic pages and timelines to provide the necessary context in order to facilitate the ability of students to think critically and form their own conclusions.

Wednesday, March 20

12:00-12:50 pm

Reference Interest Group Roundtable

Stephanie Farne, Chair, Boston College Law School

Reference, Recent Advancements in Artificial Intelligence (AI), and Large Language Models (LLMs): What's on your mind?

Come join your reference colleagues for a discussion about LLMs and reference: What skills do patrons need to use AI LLM tools in legal research? Are you using LLMs in your reference work? Using it in your teaching? What do you think of the AI LLM enhanced legal research platforms?

1:00-1:50 pm

Providing Legal Reference via Zoom

Alexandra Furtado, Massachusetts Trial Court Law Libraries

Nicholas Wolkowicz, Massachusetts Trial Court Law Libraries

This presentation will offer a quick overview of the Massachusetts Trial Court Law Libraries system, what legal reference services we provide, and how the Brockton Law Library and then later the Hampden Law Library partnered with surrounding public libraries to implement Zoom reference services. The implementation of these services resulted in an expansion of awareness of the Trial Court Law Libraries as well as increased accessibility to elderly, disabled, and otherwise vulnerable patrons who would not have been able to visit us in person.

2:00-2:20 pm

]u[Ubiquity Exhibitor Session

Bin Walters, Open Access Advisor,]u[Ubiquity

Institutional Repositories in Law Schools

Bin Walters will share a demonstration of]u[Ubiquity's repository solution and practical applications.

]u[ubiquity

2:30-3:20 pm

Teaching Workplace Success Skills in Legal Research Classes

Nicholas Norton, Cornell University Law Library

This session will focus on how to incorporate practitioner feedback into a research course. When Norton designed and updated his advanced legal research for business class, he consulted with law firm librarians and law firm associates to assess what types of roadblocks present themselves to new lawyers. After conducting these interviews, he learned that the following were skills that new lawyers struggled with:

- Professional email correspondence
- Using word processing tools (adding in a table of contents, table of authorities, page numbers, etc.)
- Explaining research methodology to a supervisor

With these considerations in mind, Norton designed a class for his ALR business course titled Legal Technology, Professional Etiquette, & Workflow Management. In this class, students are tasked with a prioritization exercise and large group discussion, group work on responding to emails in a professional manner, and give concrete advice on using word processors and communicating with supervisors. This class, in conjunction with an oral presentation class where students give lightning talks on a company's compliance issues, allows students to develop confidence not only with research but with integrating professional skills into the research process. Participants will go through exercises related to this topic that could be used in an introductory or advanced legal research course. Groups will be asked to brainstorm ways in which professional skills are taught well in their current institution, and ways in which this could be improved. Finally, participants will discuss how incorporating practitioner feedback from lawyers or law firm librarians can improve their pedagogy in law school classrooms.

3:30-3:50 pm

**Oxford University Press
Exhibitor Session**



Merel Alstein, Head of Acquisition, Law

Mirkka Jokelainen, Product Portfolio Manager, Law

Oxford University Press (OUP) is the world's leading university press with the widest global presence. Our academic publishing program serves scholars, teachers and researchers, publishing important and rigorous research and scholarship across subject areas stretching from History to Life Sciences to Economics.

4:00-4:50 pm

Lights, Camera, Action: Transforming library engagement through short-form videos

B. Austin Waters, University at Buffalo School of Law

Capturing attention and conveying information can be a difficult task when facing shortened attention spans and a constant barrage of information. This interactive session delves into the use of short-form videos as a tool for marketing library resources, tackling cognitive overload, and enhancing engagement in classes and workshops. This session will start with a brief exploration of the challenges posed by cognitive overload in traditional library marketing and educational settings. Cognitive load is the amount of memory or new information a person can process. Cognitive overload can happen when too much information is conveyed too quickly, which is when a person has exceeded their ability to process new information. There will be a discussion on the use of short-form video to overcome cognitive overload by utilizing tools such as shortened runtime to tackle attention span challenges, and interesting visuals or impactful storytelling to help convey information in easily digestible ways. The second half of the presentation will go over different tools to create videos, along with tips and best practices. Participants will also learn about storyboarding and planning of videos to make the process easier. Participants will have a chance to brainstorm ideas for their own libraries and practice storyboarding. At the end of the session, participants will be able to:

- Understand how videos can help alleviate cognitive overload
- Explore strategies for incorporating videos into their own settings
- Design their own shortform videos within the resources they have available to them

Thursday, March 21

12:00-12:50 pm

Interlibrary Loan Interest Group Roundtable

Katharine Haldeman, Co-Chair, Suffolk University School of Law

John Mondo, Co-Chair, University at Buffalo School of Law

The Interlibrary Loan Interest Group roundtable will discuss a draft of a [best practices document](#) put together by the best practices working group. There will also be time for participants to bring questions and concerns about ILL issues to the group to collaborate on solutions, provide advice, and commiserate.

1:00-1:20 pm

Practising Law Institute Exhibitor Session



Kay Mitchell, Associate Director, Library Relations, Practising Law Institute

Join PLI's Associate Director, Library Relations Kay Mitchell for a demonstration of PLI PLUS. We'll provide a brief overview of PLI and what's available on the PLI PLUS platform. Learn about subscription benefits, including our deeply discounted NELLCO pricing. See some of our newest and most popular titles included in a PLI PLUS subscription, an overview of key features and functionality, and our latest enhancements.

1:30-2:20 pm

Accessibility and Your Institutional Repository

Christine Anne George, New York University Law Library

Mariah Lewis, New York University Law Library

John Schriener, New York University Law Library

Accessibility standards are commonplace. While this progress is something to be championed, it can leave an institutional repository in a difficult situation. How do you uphold accessibility standards when you are not creating the materials that are being added to your IR?

This session will start by looking at the policy and potentially political considerations, as well as the practical aspects of implementing the policy. How do you implement the standards? What stake-holder buy in do you need? Is there technology that can help? Are you actually able to acquire the technology? Who is going to pay for the technology? Will AI truly save us all? And, because of the inevitable way that things like this usually go, how do you formulate Plans B - D just in case things do not go according to plan or take longer to implement? This presentation is coming from librarians who are currently working through this process and will outline what they've done so that others (hopefully) don't have to experience the same.

2:30-2:50 pm

Investor State Law Guide Exhibitor Session

*Soheila Ebrahimi Louyeh, Investor
State Law Guide*



Investor-State LawGuide (ISLG) is the gold standard of legal research tools for investor-state arbitration. Discover the seamless efficiency and time-saving benefits of our comprehensive, accurate and precise database as you delve into a world of references generated with unparalleled subject matter expertise and cutting-edge technology.

3:00-3:50 pm

Third Thursday Virtual Discussion: Generations in the Workplace

NELLCO Continuing Education Committee

Join the NELLCO Continuing Education Committee for a very special edition of Third Thursdays at the Symposium. Attendees will have the opportunity to share their knowledge and experiences working with different generations in the law libraries. Breakout rooms will discuss differences in communication style, generational approaches to flexible work arrangements, challenges and opportunities with different work and learning styles, and more.

4:00-4:50 pm

Teaching FCIL Research with a Global South Perspective

Aamir Abdullah, University of Colorado Law School

Marcelo Rodriguez, University of Arizona College of Law

Sue Silverman, Brooklyn Law School

Historically, International Law has been tainted with an Anglo-Saxon and Western European point of view which has severely impacted its understanding and analysis of other relevant parts of the world increasingly playing a more global role. Foreign, Comparative and International Legal (FCIL) research has had to reckon with these shortcomings and new challenges related to reliable access to trustworthy and comprehensive information, local analysis from other voices, understanding of non-European customary and traditional legal systems and terms, translations from non-Latin scripts, etc. Legal researchers in all institutions are demanding more and more of this expertise and access to sources of information with this information from our libraries. In this session, speakers will briefly show the audience how they have incorporated and embed the Global South as a concept in their respective Legal Research and FCIL classes, lessons learned and new challenges, and how other can do it, either in classes, workshops, sessions, etc. You don't have to be an FCIL librarian to learn something from this session.

Friday, March 22

12:00-1:20 pm

Acquisitions and Collection Development Interest Group Roundtable

Jessica Ugstad, Co-Chair, University of Arizona College of Law

Elisabeth Umpleby, Co-Chair, University of Connecticut School of Law

This year at the Acquisitions and Collection Development Interest Group roundtable the co-chairs will cover the projects that arose from last year's meeting. There will also be an open discussion to talk about issues that may be impacting participants' daily work, such as new FDLP digital library model, tracking perpetual access ebooks in your ILS, managing any new financial challenges at your library, and any of your initiatives or large-scale projects that would be of interest to the group.

1:30-2:20 pm

Law Technical Services Librarians as Teacher Librarians and Change Agents

Rebecca Ciota, University of Colorado Law School

James Kalwara, University of Colorado Law School

The long-held stereotype of the Technical Services librarian is a librarian more at home doing quiet, detailed, and individual work - perhaps providing original cataloging or hunting down an obscure title from a vendor. However, with the shift towards e-resources and next-gen ILSes in law libraries, law technical services librarians find themselves needing and acquiring new skills; and they're filling roles as intra-library teachers and facilitating change management. This session will discuss how the Technical Services department at the William A. Wise Law Library at the University of Colorado Law School provided outreach to our Public Services staff during and after our ILS and discovery layer migrations in the summer of 2023. This outreach included instruction on how to use the new platforms, providing new reports, communicating about the need to update discovery links in subject guides, and guiding Public Services through vocabulary changes. Presenters will facilitate discussions on navigating with your public services colleagues through large platform changes in breakout rooms.

2:30-2:50 pm

B L O O M S B U R Y
D I G I T A L
R E S O U R C E S

Bloomsbury Exhibitor Session

Andrew Robbins-Pollack, Senior Account
Manager, Bloomsbury Digital Resources



Please join Andrew Robbins-Pollack from Bloomsbury Digital Resources for a presentation and short demo about Hart Publishing Law content available from Bloomsbury Collections. Bloomsbury Digital Resources is committed to serving a global community of students, scholars, instructors, and librarians by providing creative online research and learning environments that deliver excellence and originality. Whether it be primary documents, critical texts, historical archives, or the latest in video and audio resources, we are committed to enhancing the research experience with innovative, engaging, and dynamic digital resources of the highest quality. Our team is here to support all users whether you are a librarian looking for a free trial, a researcher interested in recommending products to your library, or a student looking for more information.

3:00-3:50 pm

Closing Happy Hour and Networking Session

Corie Dugas, NELLCO Law Library Consortium, Inc.
Amanda Karel, NELLCO Law Library Consortium, Inc.
Theresa McCue, NELLCO Law Library Consortium, Inc.

Time to grab the beverage of your choice and join in a casual, fun happy hour designed to get you chatting with your fellow Symposium attendees.