

Ronald Bonneau, ENP
Candidate for North Central Regional Director

My desire to run for the position of North Central Regional Director stems from my long association with NENA. Having served in this capacity before, I can honestly say that representing the interests of those in the region on the NENA Executive Board was one of my most rewarding experiences.

I think I offer a unique perspective on the issues that come before the NENA Board as I represent the interests of the NENA members of the region due to my life experiences having served as a County 9-1-1 Administrator, PSAP Director and former police officer as well as my intimate experience with NENA.

NENA is a complex organization with many layers that those that have not served on the Board may not understand and normally takes a person over a year to comprehend. Additionally, many issues that come before the NENA Board are significant policy decisions that require a thorough knowledge of the issues, which I believe I possess from my work history in 9-1-1 and NENA experience.

My goals if elected include:

1. Improve Communication - I want to implement monthly conference calls with the President of the State Chapters in the Region, so I can determine the position on issues that the North Central Region leaders have so I can relate those positions to the NENA Board and cast my vote appropriately.
2. Reestablish a "NENA Heroes" program in the Region so that local State Chapters of NENA can recognize those who use 9-1-1 in a life threatening situation, thus raising awareness of both the recipient and the State Chapter.
3. Invigorate Member recruitment and retention with value added initiatives
4. Attend State Conferences and participate in speaking opportunities
5. Encourage the establishment of Telecommunicator member services

Please consider my interest, experience and desire to serve when you cast your vote for NENA North Central Regional Director. I would be honored to serve you in this role and ask that you cast your vote for Ronald Bonneau, ENP.



Ronald Bonneau, ENP

Retired Police Captain (27-year career), Riverdale, IL

Former Director SouthCom Consolidated 9-1-1 Dispatch Center, Matteson, IL

Director of Communications in Support of US Open Golf Tournament, 2003

Current Executive Director Kent County 9-1-1 Dispatch Authority, Grand Rapids, MI

Current Member of PSAP Certification Committee in Michigan

NENA Member since 1989

Emergency Number Professional Certification since 1996

Former First Vice President of IL NENA

Former North Central Regional Vice President

Former NENA President 2008/09

Former Member of NENA Education Advisory Board

NENA Hall of Fame Member

First Co-Chair of National Joint TERT initiative

First Chair and Current Member of NENA Historical Committee

Established NENA Historical Collection at Northern Illinois University

Current NENA Board liaison to Federal Railroad Administration

Former NENA Board liaison to "9-1-1 for Kids"

Member of the Board of Directors of Denise Amber Lee Foundation

Member of NENA FRA – PSAP Standards Committee

Member of NENA Call Handling Protocol Standards Committee

Member of NENA Quality Assurance Standards Committee

Speaker at both State and National NENA/APCO Conferences

Master's Degree from Western IL University