



My name is Laurene (Laurie) Anderson. I am a mother of 3 adult sons and grandmother of 9 grandchildren and wife to a very supportive husband. I am very involved with my family and enjoy spending time with my grandchildren and building memories that they will hold for a lifetime but have always had the desire to have a career. I have tried to be a role model to my sons in the respect that you can do it all (have a family, get an education and have a successful career) by working hard for it.

I have been with the Charlotte County Sheriff's Office in Florida for over 27 years. I began my career as a telecommunicator and quickly progressed to becoming the training officer and instructor so I could share my knowledge and promote my passion for their 911 career. I enjoyed the excitement of the job and the challenges it presented, the opportunity to help others and feeling of comradery in being part of a team. Subsequently, I became a Supervisor, Training Coordinator, and then 7 years ago, E911 Coordinator. As the Training Coordinator I developed and maintained standard operating procedures for our center and led the effort in our Communications Center Training Program in obtaining State Certification. It was a huge accomplishment for our agency and am proud to have been a part of it.

When I became the 911 Coordinator I didn't expect the vast difference between operations and technical and was once again presented with the challenge to learn all I could about what goes on behind the scenes. After 7 years and the learning continues, and I try to take every experience and use it as a resource for enhancing my knowledge of the 911 Industry. Before obtaining my certification as an ENP, I led the Florida NENA ENP Study Group and 911 Boot Camp as the Florida Chapter's Education Chair. This experience helped build my knowledge and confidence I needed to obtain my own ENP certification. Becoming a representative of the Florida E911 Board, quickly broadened my knowledge of the funding and legislative process in the State of Florida. Being a part of NENA's NG911 Education Workgroup has been broadening my understanding of the details surrounding NG911. Obtaining my CMCP Certification has reinforced my knowledge and skills of a center manager. While I don't fill that role officially, I act as a back up to that position and having this knowledge only strengthens my capabilities. I am a firm believer in the thought that to truly learn, you must to be involved and engaged.

I have a Bachelor's Degree in Public Safety Administration and a Master's in Curriculum and Instruction Educational Technology and am preparing for the Project Manager Certification. I am currently the Florida NENA President, At Large Representative for the State of Florida E911 Board, Member of the NENA Education Advisory Board and Member of NENA's NG911 Education Workgroup and have been a Co-Chair for the Charlotte County Chamber of Commerce Junior Leadership Program for the past 8 years. I "could" retire in 3 years but don't see that as an option for me. My passion runs deep for all things 9-1-1 and intend on being a part of the exciting changes that are taking place in the 9-1-1 Industry.

If elected as to the NENA Board of Directors as 2nd VP, my first goal is to promote the mission of the organization, which is to improve 9-1-1 through research, standards development, training, education, outreach, and advocacy. My second goal is to enhance communication and information sharing among state chapters. The local chapters are critical to the success of the overall organization and building on their success and providing them with the tools they need to communicate effectively, educate their leadership, and engage their members is a necessity. My third goal is to bring awareness of the challenges that telecommunicators face every day and promote well deserved recognition on their behalf. It is my intention to act in the best interests of the organization and the members of the 9-1-1 industry. To learn more about me and view endorsements, visit Laurie-Anderson.org