Ronald E. Bonneau, ENP, CMCP
NENA North Central Region Director Candidate

PROVEN SUCCESS & PASSION FOR PUBLIC SAFETY COMMUNICATIONS and 9-1-1

Greetings fellow NENA members!

Service, commitment, passion, leadership and trust are hallmarks of our public safety mission critical public safety world. NENA brings together professionals from across the 9-1-1 landscape from those responsible for "answering the call" - PSAP Directors, Telecommunicators, Operational Staff; Industry Partners responsible for delivering the call and enabling an efficient information rich dispatch - service and equipment providers, technology solutions providers, innovators, project managers, consultants and those responsible for providing oversight, funding mechanisms and policies at the Federal, State, County and municipal level. Working together these stakeholders ensure the availability and quality of 9-1-1 services today and into the Next Generations ahead.

For those that I may have not had the opportunity to meet over the years, whether during my tenure as a Law Enforcement officer, PSAP Director, 9-1-1 Administrator or Industry Partner, either at Chapter meetings or Conferences my name is Ron Bonneau

I am a candidate for NENA's North Central Region Director for the 2021-2022 term and I am asking for your support, your voice and your VOTE!

Some may question why I have chosen to run for a position on the Board after having served on NENA's Board in the past ... as you know we are facing new challenges in our nation, in 9-1-1 and NENA is faced with some daunting challenges, with effects that will be felt for years to come. While NENA is blessed to have a strong CEO and Staff, supported by an active Board of Directors, many of whom are new to the Board. I feel, especially during these uncertain times that strong Board leadership requires the knowledge and experience that I possess which will bring added value to the Board. Through my active engagement with the voice and support of the North Central NENA Chapters and our individual members, NENA's listening role is more critical than ever and I stand ready to listen to your concerns and ideas. I offer the following for your consideration:

- **Proven Knowledge and Experience** ... over 40 years of experience in the Public Safety community ...27 years as a sworn police officer, 15 years as a PSAP Director and 9-1-1 Administrator; 10 years as founder of a well-respected 9-1-1 consulting firm staffed by industry leaders, founding father of TERT and a Board member of the Denise Amber Lee Foundation since its beginning in 2010; I have experienced 9-1-1 from the perspective of a responder, provider, administrator and industry partner, gaining practical, on-the-ground experiences that have enhanced my knowledge and will directly benefit you, the NENA member!

- **A legacy of Service and Professional Leadership**... 30 years of service to NENA have resulted in strengthening NENA financially, increasing membership, restructuring our governance model, and retaining a renowned professional- Brian Fontes, PhD as NENA's CEO. This has resulted in NENA being
nationally and internationally recognized as "THE" 9-1-1 Association now representing over 15,000 members!

- **An unwavering commitment to NENA Chapters:** There is an old saying, “What have you done for me lately?” So, as successful as my past service to NENA and its members has been, it is more important what we will do together in the future. I believe that NENA's Chapters and their members are the heart and soul of NENA. I am fortunate to have a flexible schedule that will foster the investment of the time necessary to communicate with Chapter members and Industry partners across the Region. I am able to attend meetings to discuss issues facing Chapters, facing 9-1-1, and to help build lasting solutions that will further enhance NENA's Chapter support and NENA's mission. Several priorities need Regional Chapter and National attention that I pledge to work to continue to advance, including both Director and telecommunicator wellness, telecommunicator recognition as essential public safety professionals and the reclassification by the Federal Government as well as strengthening the telecommunicator caucus through public safety position papers and enhanced forums.

I am looking forward to your support - and am available to discuss your ideas, concerns and suggestions to strengthen NENA, as well as to answer any questions you may have regarding my qualifications.

NENA is recognized world-wide as "THE" 9-1-1 Association because of YOU, our valued members - whether a seasoned veteran or new to the industry ... together we make NENA stronger!

Thank-you for taking your valuable time to consider my nomination - I respectfully ask for your support and, most importantly, please take time to VOTE!

Ron Bonneau