



AGREEMENT OF ALLIANCE

This Agreement of Alliance between the Association of Public-Safety Communications Officials, Canada (APCO Canada); the British Association of Public-Safety Communications Officials (BAPCO); the European Emergency Number Association (EENA); and NENA: The 9-1-1 Association (NENA) commits the signatories to work collaboratively to promote, support, and improve three-digit emergency communications systems and services.

Whereas the public has a right to effective and accessible three-digit emergency communications services to request help during emergencies;

Whereas open, consensus-based, commonly-accepted standards for technology and operations are essential to providing effective three-digit emergency communications services;

Whereas traditional three-digit emergency communications services are transitioning into standards-based Next-Generation systems where requests for emergency assistance are placed in a modern, IP-based multimedia environment;

Whereas APCO Canada is a voluntary, not-for-profit organization dedicated to the enhancement of public-safety communications;

Whereas BAPCO is an independent, user-led, not-for-profit association working to improve emergency services and public safety communications and information technology for everybody's benefit;

Whereas EENA is a non-governmental organization with the mission to contribute to improving the safety and security of people;

Whereas NENA is a non-profit membership association dedicated to improving 9-1-1 through research, standards development, training, education, outreach, and advocacy;

Whereas the signatories develop and/or recommend technical and operations standards and best practices for three-digit emergency communications services; and

Whereas the signatories have a shared interest in providing the public with access to three-digit emergency communications services utilizing the most current and commonly-accepted technology, standards, and best practices; now, therefore be it

Resolved that, to contribute to the advancement of three-digit emergency communications systems across the world, the signatories agree to:

1. recognize and support commonly-accepted technical and operations standards and best practices that improve access to and use of three-digit emergency communications services by the public and responders alike;
2. engage in a continued dialogue – including meetings, programs, conferences, and educational activities – that promotes, supports, and advances the signatories' shared goals;
3. support efforts to implement Next-Generation three-digit emergency communications services, networks, and systems that employ open, consensus-based, commonly-accepted standards (such as the i3 standard for NG9-1-1 in North America and the NG1-1-2 standard in Europe); and
4. collaborate to promote standards and policies that encourage the most appropriate and effective methods for receiving, evaluating, processing, and managing requests for emergency assistance.

Effective November 5, 2019, this alliance shall be in effect and will be automatically renewed annually unless terminated by action of one or more signatories.