It is the mission of the Education Advisory Board (EAB) to provide educational opportunities and resources to NENA members and the broader public safety community. In addition, the EAB provides the NENA Board of Directors with committee support in defining and developing NENA’s educational mission.

Accordingly, the EAB is responsible for the dissemination of the content of NENA’s Body of Knowledge to ensure that all interested parties have access to current state-of-the-industry information. This information is disseminated through a variety of traditional and emerging methodologies and media.

The volunteer members of the EAB dedicate a large number of hours and effort to help make the NENA Education Program successful. All potential members should be prepared to set aside time each week for participation in the varied and numerous EAB activities. In addition to other responsibilities as assigned, EAB members are expected to meet the below requirements, to the best of their ability:

I. Time commitment
   A. Attendance and participation in monthly conference calls
   B. Attendance and participation in annual meeting
   C. Attendance and participation in informal meeting at NENA Annual Conference
   D. Availability and participation in the EAB email distribution list
   E. Attendance and participation in other EAB activities, to be scheduled as necessary

II. Contribution to the advancement of NENA educational goals and objectives by:
   A. Working to create new and/or updated courses, initiatives, and educational content of value to the public safety community
   B. Working to create new and/or updated content delivery materials and methods
   C. Working to create new and/or updated marketing materials and efforts for increased promotion and name recognition of NENA educational initiatives
   D. Liaise with all other NENA Committees and relevant stakeholders for the purpose of advancing the goals and objectives of NENA
   E. Assist the Education Director in the development and management of the education program.