

Square Community,

We realize that everyone around the world is facing unique challenges right now, and for business owners, the stakes are particularly high. In this challenging and uncertain time some of you are able to continue with little change, while others have been required to temporarily shut your doors. We want to offer some support in the ways we can. Here are the immediate steps we are taking to help:

Today [Square Online Store](#) released the option for [curbside pickup](#), and later this week a **local delivery** feature will be available for all businesses so that you can quickly adapt to this changing environment. We are also waiving curbside pickup and delivery fees for the next three months. Square Online Store already offers online orders for in-store pickup with no monthly fee.

We are refunding all software subscription fees for the month of March, which includes Square Appointments, Retail, Restaurants, Loyalty, Team Management, Payroll, Marketing, and Square Online Store. Square will manage the process for you—there's no need to do anything.

We're also offering a [resource hub](#) with information and advice for businesses to navigate this new environment, which covers how to offer local delivery, set up and promote [electronic gift cards](#), utilize free marketing campaigns, [turn off signature](#) requirements for in-person purchases, and more.

We are taking proactive steps to ensure we can continue to provide you with both advice and assistance. Customer Support is here to help with questions or concerns. As we continue to assess the situation, teams across the company are prioritizing how we can provide additional support during this time.

Please take care of yourselves, your families, your employees, and your customers.

The Square Team