

Frequently Asked Questions

Q. I did not know I had to use the PMP. When did this begin?

A. Registration became mandatory in 2012. Agencies are focused on enforcement due to the high opioid overdose death rate in our state.

Q. What do I have to report?

A. Practitioners do not have to report anything. They review prescription history by simply entering the patient's name and date of birth. Pharmacists and dispensers upload data to the PMP.

Q. I never or rarely prescribe controlled substances. Do I still need to register?

A. Anyone who has a New Mexico Controlled Substance License is required to register.

Q. Why am I receiving a letter about non-compliance?

A. The PMP provides reports to the regulatory boards to monitor the usage and outcomes of the program.

Q. Can I use someone else's account?

A. PMP information is protected by federal and state law. It is illegal to share login and password information. Also, without your own account, this would reflect that you are not using the PMP.

New Mexico Prescription Monitoring Program

New Mexico Board of Pharmacy

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New Mexico Prescription Monitoring Program

Prescription Drug Use Abuse Misuse Diversion



History

New Mexico has always had one of the highest opioid drug overdose death rates in the country. To bring awareness and implement change, the New Mexico Prescription Monitoring Program (PMP) was established in 2005. Recent legislation requires all practitioners who hold a Controlled Substance License to register and utilize the PMP.

The New Mexico PMP collects information from all registered pharmacies for controlled substances dispensed in the state. It is used as a tool to improve prescribing, prevent drug abuse/misuse/diversion, identify polypharmacy and identify patients in need of support.

Regulations

Rules, requirements and enforcement for registering and utilizing the PMP are set forth by each professional board. Please contact your board with any inquiries regarding this. The Board of Pharmacy code for the PMP can be found here:

NM Code Regulations §16.19.29

Registration

Prescribers, Pharmacists, and other authorized users will register for a PMP account through a secure web portal at:

<https://newmexico.pmpaware.net>

There are only three steps to complete your registration. Create an account, upload any documents that are required and complete the training.

Once credentials are reviewed and verified, the account can be approved (which can take up to 2 weeks). Login information will be sent to the email address that is registered.

Practitioners have an option to assign up to four delegates who can access and run reports on their behalf.

When you are approved and logged into your account you will find a tool guide for running patient reports. The only necessary criteria is name and date of birth.

The New Mexico PMP does not guarantee any report to be entirely accurate. Mistakes, while rare, are possible. Reports are only as good as the data supplied by pharmacies. They should only be used to supplement a patient evaluation or confirm a patient's drug history.

Utilization

The intended use for the PMP is to avoid duplicative therapy, identify negative drug interactions, detect drug seeking behaviors, and assist in preventing or treating substance abuse for at risk patients. It does not infringe on the legitimate prescribing of a controlled substance.

Practitioners who routinely query their PMP have reported that the PMP reports have become an invaluable tool in their practices.

Reporting

The PMP produces reports to the regulatory boards for practitioners who do not have an account and those with dangerous prescribing behaviors.

Practitioners receive reports on their patients that reflect at-risk behaviors of doctor or pharmacy shopping. They also receive self feedback reports that show their controlled substance prescribing compared to others in the same field of practice within the state.

Practitioners can also do a self look-up that will show all prescriptions written under their DEA number with an option to search by drug.