



The mission of the Nurse Practitioner Association of Maryland (NPAM) is to ensure a sound policy and regulatory foundation that enables nurse practitioners to provide accessible, high quality healthcare to the public.

July 23, 2014

To Whom It May Concern:

I am writing on behalf of members of the Nurse Practitioner Association of Maryland (NPAM), the only professional organization in Maryland that solely represents Nurse Practitioners. It has come to our attention that several of our Nurse Practitioner members are unable to obtain credentialing as Nurse Practitioner providers of healthcare under United Healthcare.

With the Affordable Care Act now in force, providers are needed more than ever before to meet the needs of our growing healthcare populations. Arbitrary decisions to deny credentialing to certified, highly qualified and experienced providers are unacceptable and must be addressed immediately.

Nurse Practitioners are not "ghost providers". We perform the examination and determine the plan of care, consulting with physician providers as appropriate for the presenting circumstance.

NPAM asks that you immediately investigate and address this credentialing issue with United Healthcare. Discussions with them directly have been unsuccessful. This policy is a barrier to practice for Nurse Practitioners in all settings, particularly in the rural and medically underserved areas of Maryland.

Thank you for your attention to this matter.

Regards,

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