

# the Property Professional

MEET THE NEW

## NPMA EXECUTIVE BOARD

**PLUS**

Property Person of the Year

AWARDS | NES HIGHLIGHTS

September – October Courses



2014  
NES HIGHLIGHTS



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POSTMASTER: Send change of address notices to Membership Coordinator, National Office - NPMA, 3525 Piedmont Rd., Building 5, Suite 300, Atlanta, GA 30305. Phone: 404-477-5811; Fax: 404-240-0998. *The Property Professional* subscription is included in the NPMA member's annual dues. Non-member subscription rate is \$35/year.



Marcia Whitson, CPPM, CF

Thoughts from the  
NPMA  
NATIONAL  
PRESIDENT

**THE ONE THING** that I regret about our National Educational Conferences is that not every member is able to attend. For those of us who did attend, we were provided a tremendously successful experience in terms of education, networking and collaboration. The opportunity to be guided by the leaders in our field, who provided our attendees with their knowledge, advice and expertise, is an experience that I truly value. Knowing our members will use this information to implement, improve and sustain their Property Management organizations is rewarding beyond measure. As you read through this edition of the Property Professional you will glean just a glimpse of this year’s NES success.

On Sunday, June 22, the new Executive Board was elected by the Chapters’ National Delegates. Please get to know your 2014-2016 National Executive Board members; they are capable and eager to serve the members and chapters of the Association. I would be remiss if I didn’t personally thank the previous Executive Board members who have served this association with their tireless dedication. Your 2012-2014 E-Board faced many difficult and challenging issues while maintaining its commitment to ensure the future of our association.

Over 500 attendees gathered at the 2014 NES. They ranged from new members to very experienced property professionals, those who are at the front-line of day-to-day operations or at a high managerial level, professionals from all over the US and various locations overseas. The agenda was packed with

knowledgeable speakers leading in-depth workshops, Ask-the-Experts roundtables and special-interest group sessions. Opportunities abounded to make excellent vendor contacts and gather information on new products and services. Additionally there were special ISO 55000 sessions, E-53 meeting opportunities, the great Property Challenge and a new track dedicated to Fleet Management. Networking with other property professionals was tremendously beneficial. Establishing valuable contacts within our association creates your personal pathway to priceless advice and guidance when facing the unique challenges of your property responsibilities.

Words are never enough to convey the actual value to be gained by physically attending our NES. If you were not able to attend, begin now to work toward gaining support to attend the 2015 NES in Fort Worth, Texas, August 10-13; or this year’s Fall Education Seminar in Albuquerque, NM September 30-October 1.

As a final note, I want to thank our Educational and Seminar Committee members for the tireless effort they made to ensure that our event was again exceptional. Also, thanks to our new partners at Meeting Expectations, who provided outstanding meeting planning and on-site support, always with a helping hand and a great smile.

Oliver Wendell Homes said, “Greatness is not in where we stand, but in what direction we are moving.” I encourage you to step up and take an active role in the NPMA, as together we will make greatness happen.

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INTRODUCING THE  
NEWLY ELECTED

NPMA  
EXECUTIVE  
BOARD

AS OF JUNE 23, 2014

TOP: Marcia Whitson, CPPM, CF – National President  
SECOND ROW: Cinda Brockman – Executive VP; Ivonne Bachar, CPPM, CF – VP Administration  
THIRD ROW: Rosanne (Beth) Green – VP Certification; Jessica Dzara, CPPM – VP Communications & Marketing  
FOURTH ROW: Brandon Kriner – VP Finance; Bob Mahaney CPPS – VP Membership  
FIFTH ROW: Douglas Goetz – VP Parliamentary Procedures; Cathy Selzer, CPPM, CF – VP Professional Development  
SIXTH ROW: Gary Quinn, CPPM – CR VP; Tara Miller – ER VP;  
SEVENTH ROW: Robert Kaehler, CPPS – WR VP; Cheri Cross – Immediate Past President

ON THE COVER



# 2014 NPMA Fall Education Training Seminar



September 30-October 1, 2014  
Hotel Albuquerque / Albuquerque, New Mexico

## Agenda Highlights:

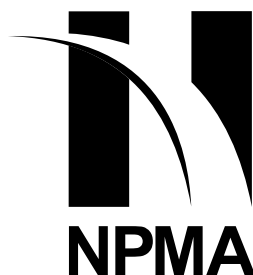
**Dr. Douglas N. Goetz, CPPM, CF, MIAM**, on the critical role that Property Managers play in protecting the warfighter and their company's interests.

**Sidney M. Gutierrez, Former NASA Astronaut, Retired USAF Colonel**, on the NASA space shuttle program. Hear fascinating stories about equipment brought on board for science research and the uniqueness of working with and storing equipment in space.

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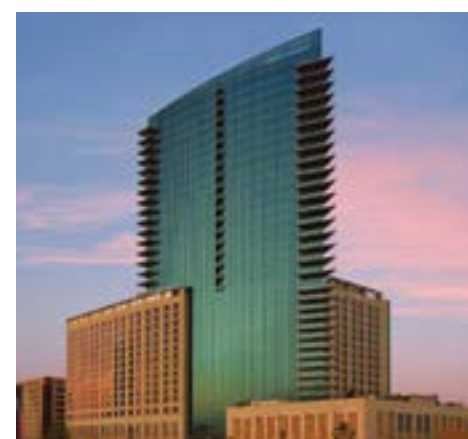
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## SPECIAL INTEREST GROUP (SIG)



Congratulations  
to the 2014 SIG  
Award Recipients

SIG OUTSTANDING  
LEADERSHIP AWARD

Bob Mahaney, CPPS

SIG EXCELLENCE AWARD

Contract Property SIG



## SIGS AND THEIR CHAIRPERSONS

### CHAPTER OFFICERS

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### CONTRACT PROPERTY

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& Monty Spicer, CPPM, CF

### DOE/NNSA & CONTRACTORS

Cheri Cross, CPPM, CF

### ELECTRONIC STEWARDSHIP

Ronnie Sparks, CPPM

### EXCESS PROPERTY & DISPOSITION

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### FEDERAL PROPERTY MANAGEMENT

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### HOSPITALS & MEDICAL FACILITIES

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### SUBCONTRACTOR-HELD PROPERTY

Pam McFarland, CPPM, CF

### UID

Pat Jacklets, CPPM, CF  
& Dan Tully, CPPM

### UNIVERSITY, COLLEGE & OTHER NON-PROFITS

Bob Mahaney, CPPS

2014 NPMA TOP 4  
AWARD WINNERS



# JACK E. GRIFFITHS

## PROPERTY PERSON OF THE YEAR

### A W A R D

The Jack E. Griffiths Property Person of the Year Award is given in memory of the founder and first President of the Property Administration Association “PAA.” As the highest and most prestigious award given by NPMA, it recognizes a member who has contributed time and support in an outstanding manner to NPMA and Property Management over an extended period of time. The recipient must meet extensive qualifications in many specific areas, such as participation in NPMA activities, membership, professional development, promoting NPMA and making a significant contribution to the advancement of Property Management.

**BETH GREEN, CPPM, CF**, the 2014 Property Person of the Year, has indeed demonstrated commitment to our profession as well as our association. She has been dedicated to Property for more than 30 years and an NPMA member for over 23 years. Ms. Green’s career included years of employment as a civil servant with the Navy and she has served the NPMA in various roles, including delegate, chapter president, region seminar chairperson and as a national officer. Beth has been a key contributor to the success of her chapter by significantly increasing membership and constantly promoting the value of NPMA. She is a frequent workshop presenter at NPMA conferences and seminars and is a part of the cadre of NPMA instructors.

Beth Green’s passion is evidenced by her volunteering to lead the effort to update and publish the revised CPPS Handbook. As VP of Certification, she has been actively involved as a leader in submitting the application for the accreditation of our CPPM program, which will further enhance the credibility of our certification program.

2014 NPMA TOP 4  
AWARD WINNERS

# ANDREW C. ANDERSON

## LIFETIME

## ACHIEVEMENT

### A W A R D

The Andrew C. Anderson Lifetime Achievement Award is given in memory and in honor of Andy Anderson, an exceptional member of NPMA for over 30 years, who made immeasurable contributions to NPMA and the Property profession.

This award is given to an active NPMA member who has contributed to the Property Management profession for 20-plus years and has held continuous membership in NPMA for at least 15 years. In recognition of their efforts, we present them today with lifetime NPMA membership, an award certificate and pin – and, of course, many thanks and congratulations!

**MIKE PURYEAR, CPPM, CF**, is this year’s recipient of the Andrew C. Anderson Lifetime Achievement Award. Mike has been an active member since July 1987. He has served in many capacities at the chapter, region and national levels of NPMA, in roles including delegate, regional secretary, regional director of internet communications, and Central Region vice president. Mike has been a role model and mentor to many within NPMA, sharing his passion and commitment to the profession and those in it.

Mike’s career in Property Management began in 1984 and continues today. He has held roles at various levels both as a contractor and as a government employee with an emphasis in space-related programs and compliance, and is currently the focal point for the management of all NASA Johnson Space Center contract property, ensuring coordination occurs among contracting officers, technical representatives, a government property administrators and the property disposal officers.







2014  
PRESIDENTIAL  
A W A R D

One of the hardest things that I do as president of this association is to select one person to be the recipient of the President’s Award. It’s hard because there are so many talented and giving people who work so tirelessly for the NPMA who deserve this recognition. However, the person that I have selected for the 2014 Presidential Award, **CATHY SELTZER, CPPM, CF**, is certainly someone who gives her whole heart to this association and to others. When you give of yourself you truly give.

Cathy not only generously gives to the association, but also to her community as well as her job. When asked to step up and fill a vacancy, even when she was already totally involved in other NPMA committees and efforts she agreed. Cathy has given 110% to these new responsibilities; while still providing support to the other program. Because of her effort we now have a new program that will impact our association for years to come, and that supports its very vision. I offer my sincere thanks and gratitude and I know many involved in the Certification Program and our Professional Development efforts will agree with me, that **CATHY SELTZER** is worthy to receive the 2014 Presidential Award.



CARL IANNAZONE  
TRIBUTE  
A W A R D

The Carl Iannacone Tribute Award is given in honor of a recent past president of NPMA. It is given to individuals who have devoted spirit, selfless passion and respect for Property Management through strong leadership and commitment, have fostered growth and change in NPMA, and, most importantly, provided coaching, counseling and development guidance to NPMA members both personally and professionally.

**JOSEPH “SKIP” ADOLPH, CPPM, CF**, exemplifies all these traits. His exuberance and passion about Property and how we perform our responsibilities is infectious. Skip’s generosity with the NPMA Foundation is evident each and every year and many have benefitted from his actions and Property Management knowledge.

Skip is an account advisor and business analyst and has served in a leadership capacity on many system implementation projects as a contractor as well as for government customers. Skip is a stellar educator, trainer and communicator, providing compelling information to help us add value to our job performance.

Skip’s career spans 30-plus years and includes over 15 years with NPMA. His responsibilities range from calibration expeditor to property manager, chapter/region officer to instructor/trainer and consultant. A consummate professional.

# OTHER NPMA AWARDS & RECOGNITION



## FEDERAL PROPERTY PERSON

This award recognizes a federal government employee for outstanding leadership and accomplishments in the property management field

- Gary Thompson, CPPS, Federal Center Chapter

## ASTM E53 COMMITTEE AWARD

In recognition of his dedicated service and innovative leadership to Committee E53 on Asset Management

- William Franklin, CPPA, NOVA Chapter



## 30 YEAR CLUB

- Stanley Burger
- Robert Giacomi, CPPM, CF
- Marlene Lynn, CPPM, CF
- Arthur McGrath, CPPM
- Donald Nix, CPPM
- Craig Scheirman, CPPM

## NEW CONSULTING FELLOWS

The Consulting Fellow (CF) is the highest recognition bestowed on NPMA members. CFs are expected to have made significant and continuous contributions to the field of property management and the NPMA.

- Alex Barenblitt, CPPM, CF Harbor Lights Chapter
- Iris Thompson, CPPM, CF Alamo Chapter

## QUARTER CENTURY CLUB

- Lynn Brown, CPPM
- Kathleen Casey, CPPM
- Greg Cesena
- Jeffrey Coalter, CPPM
- Barbara Daggett, CPPM, CF
- Karen Firehammer, CPPM
- Daniel Girch
- Dean Markee, CPPM
- Marlene Millemaci, CPPS
- Albert Miller, CPPS
- John Parker
- Rita Poznick
- Daniel Reid, CPPS
- Terry Rochelle, CPPM, CF
- Richard Shultz, CPPM, CF
- Theresa Tucker
- Victoria Vargas, CPPM
- Joseph Whitsell, CPPM

## LITERARY AWARDS

### *The Property Professional*

Best Article of the Year

- "Basic Fleet Management for Property Managers" by Gary Hatfield, Mercury Associates, Inc.

Award of Merit - Literary Excellence

- "Maintenance: Is It Ready to Perform When You Really Need It?" by Steve Holland CPPM, CF, NOVA Chapter
- "Government Furnished Property Accountability: The Unknown Gorilla" by Army Col. James Kennedy (Retired)
- "Counterfeit Parts – What's All The Buzz About?" by Marlene Lynn, CPPM, CF, Garden State Chapter; Kathy McFarland, CPPM, CF, Suncoast Chapter; and Pamela McFarland, CPPM, CF, Hoosiers Chapter
- "Excess Personal Property Management and Green Purchasing: Ways to Create a More Sustainable Supply Chain" by Barbara Matos, CPPM, Federal Center Chapter
- "Asset Management Dashboards: A Primer" by Norman A. Pugh-Newby, CPPA, Federal Center Chapter



## SMALL CHAPTER OF THE YEAR

Oregon Trail



## MEDIUM CHAPTER OF THE YEAR

Johnson Space Center



## LARGE CHAPTER OF THE YEAR

Los Angeles



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2014

# NPMA OUTSTANDING MEMBERS

The Outstanding Member Award is given for exceptional service at the chapter level, and is based on the level of commitment and dedication to the profession and NPMA.

**ALAMO  
CHAPTER**

Daniel Hill

**AUSTIN  
CHAPTER**

Kenneth Black, CPPM  
Ellen Felfe, CPPM  
Frank Gonzalez, CPPM  
Mike Smart, CPPS

**COCHISE  
CHAPTER**

Georgia Armstrong

**DUKE CITY  
CHAPTER**

Pamela Ulibarri

**FEDERAL CENTER  
CHAPTER**

Lynn Brown, CPPM  
Albert Green, CPPM, CF  
Darlene Stickel, CPPM

**JOHNSON SPACE  
CENTER  
CHAPTER**

Robert Gardner, CPPM  
Rodney Gonyier, CPPS

**LOS ANGELES  
CHAPTER**

Cynthia Deleon, CPPS  
Joyce Grady, CPPA  
Marcus May, CPPS

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John Simmons, CPPA

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CHAPTER**

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Sharon Tomlinson, CPPA  
Tamra Zahn, CPPM

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CHAPTER**

Carolynn Bundy, CPPM  
Maricris Trial, CPPS

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CHAPTER**

Chrystal Durham, CPPM  
Latasha Walker, CPPS

**TIDEWATER  
CHAPTER**

David Barder, CPPA  
Timothy Gilliam

**WESTERN FEDERAL  
CHAPTER**

Tommy Borkowski, CPPM

# 2014 NES Highlights

The 2014 NPMA National Education Seminar (NES) held in the beautiful setting of Anaheim, California brought together over 500 asset and fleet management property professionals. The 4 days of knowledge sharing, exchanging of ideas, collaborating and debating with colleagues, peers and competitors was an overwhelming success. Property professionals, fleet management experts, national and international practitioners shared success stories, experiences and best practices with attendees who are new and those with many years of experience. This pictorial review of the 2014 NES gives a brief glimpse of how the attendees were inspired and equipped with new tools and strategies to face the future.





## BOARD OF DELEGATES MEETING JUNE 23, 2014

- A.** Certification Director Cinda Brockman CPPM, CF, San Diego Mission Chapter and Certification Governing Board Co-Chair James Begis CPPM, CF, Federal Center Chapter
- B.** LA Chapter Delegates – Thomas Dillon CPPM and Marcus May CPPS and Magic City Chapter Delegate Bradley Hill CPPM
- C.** Presentation of new EB just after election...not pictured Cheri Cross CPPM, CF, Jessica Dzara CPPM, nor Doug Goetz CPPM, CF
- D.** North Star Chapter Delegate Karen Milton CPPM
- E.** Approving the 2013 minutes



## REGISTRATION STAFF

- A.** Carrie Tuttle and Lesley Martin assisting an attendee
- B.** Sophie Goldsmith and Ashley Ferrell
- C.** Sophie Goldsmith and Dr. Doug Goetz





## OPENING CEREMONY

- A.** Color Guard – Boy Scout Troop 93 from Fullerton, CA (scouts also led us in the Pledge of Allegiance)
- B.** Never at a loss for words, our illustrious emcee Dr. Doug



## KEYNOTE SPEAKER

- A.** Keynote Speaker Rory Peters...*Success is an Attitude*
- B.** Tuesdays General Session: Rick Longobart... *The Trends on Fleet Management, the Government Sector, Technology, Alternative Energy and Leadership*





EXHIBITORS RECEPTION



EXHIBITORS RECEPTION





## PROPERTY CHALLENGE

- A.** Eastern Region
- B.** Central Region
- C.** Western Region
- D.** Our Moderator, Dr. Doug
- E.** The "Judges"



## PHYSICAL CHALLENGE | AUDIENCE CHALLENGE

- A.** Western Region
- B.** Eastern Region
- C.** Audience Challenge
- D.** Central Region
- E.** And the winner is...

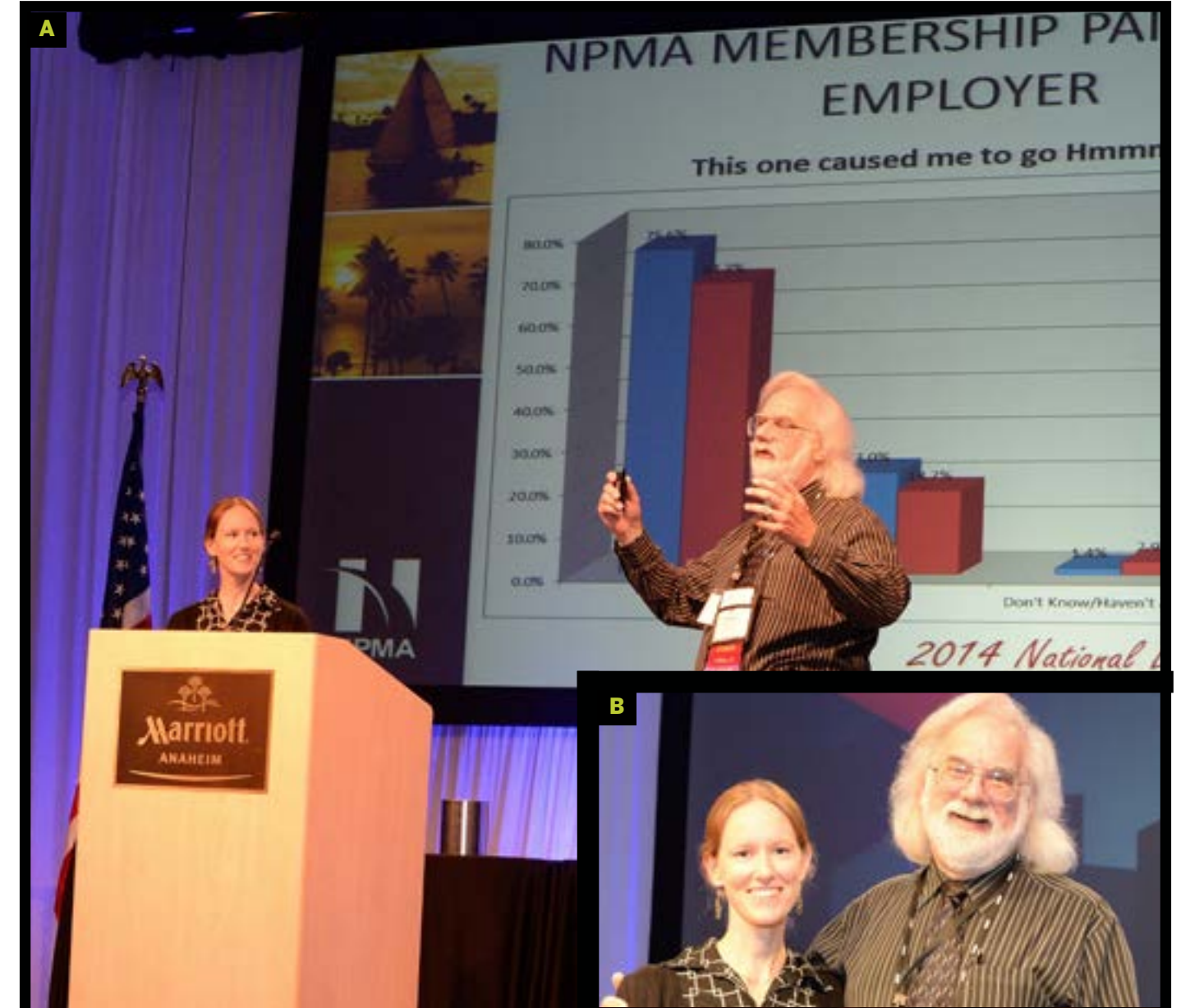




## FOUNDATION RAFFLE/AUCTION

Our foundation provides funds/grants throughout the year to applicants who are able to show definite plans for using training and education to enhance their profession. This year's raffle/auction raised approximately \$12,000 for the Foundation.

- A.** An abundance of goodies
- B.** A members handiwork
- C.** Our Auction Team , Cheri, Marcia, and Richard
- D.** Tidewater Chapter basket
- E.** Austin, Duke City, Johnson Space Center, and Natural State baskets
- F.** Our raffle helpers, Chuck and John



## GENERAL SESSION

- A.** The Status of the NPMA, its Membership and their Characteristics. This session presented the quantitative data obtained through the 2013 membership survey.
- B.** Presenters Dr. Douglas Goetz, CPPM, CF and Allison Pettersson, CPPS





IT'S ALL ABOUT THE EDUCATION



ENJOYING A GREAT LEARNING EXPERIENCE





**CLOSING CEREMONY AND DINNER**

**A.** Passing of the banner from the LA Chapter to the North Texas Chapter



**CLOSING CEREMONY AND DINNER**



REGISTER  
TODAY  
FOR AN  
NPMA  
COURSE!

By attending an NPMA course, you'll gain the knowledge and skills you need to succeed on the job. Don't wait, register today! Seating is limited!

If you have questions about NPMA courses, call 404-477-5811 or email [education@npma.org](mailto:education@npma.org). For more information or to register, visit the website at [www.npma.org](http://www.npma.org) and click on the Education tab.

FUNDAMENTALS OF  
PERSONAL PROPERTY  
MANAGEMENT

SEPT 8-10 | HERNDON, VA

Every organization, regardless of its size or type has critical business functions that are integral parts of meeting its objectives and accomplishing the mission. Property management is first and foremost a general management assignment no different than the management of any other resource such as money, personnel, or facilities. Personal property managers are directly accountable to a higher authority for the acquisition, use, redistribution, and disposition of personal property. As stewards of our company or agency's personal property, we have a fiduciary responsibility to manage property in a prudent and compliant way. The Fundamentals of Personal Property Management course is designed to teach the basics of property management, cradle-to-grave, including how to effectively manage personal property.

The Fundamentals of Personal Property Management manual is included as part of this course.

INTERMEDIATE PROPERTY  
MANAGEMENT STUDIES

SEPT 22-24 | HERNDON, VA

This course takes the property professional from the beginning life-cycle stages of property operations into the broader value-added world of organizational partnering and strategic property management concepts. Attendees will experience an in-depth examination of property management topics ranging from voluntary consensus standards, requirements determinations, contracting and assistance, risk, consumables, and fleet management to value-added solutions and environmental considerations. If you have at least one year of property management experience, this course provides the tools to succeed as a professional property manager.

The Intermediate Studies of Property Management manual is included as part of this course.



100 WORST MISTAKES  
TO MAKE IN PROPERTY  
MANAGEMENT

SEPT 26-29 | ALBUQUERQUE, NM

After 40 years of combined experience and networking with Property Professionals, the "100 Worst Mistakes to Make in Property Management" have been compiled. Bill Beedle and Cheri Cross tell it all, leaving no story untold despite the embarrassment. During this informative four day course, you will learn what common mistakes are made, the possible consequences of repeating them, and tips for avoiding these blunders all together. Every phase of the property life cycle will be examined, including best practices and guiding principles.

INTERMEDIATE PROPERTY  
MANAGEMENT STUDIES

SEPT 26-28 | ALBUQUERQUE, NM

This course takes the property professional from the beginning life-cycle stages of property operations into the broader value-added world of organizational partnering and strategic property management concepts. Attendees will experience an in-depth examination of property management topics ranging from voluntary consensus standards, requirements determinations, contracting and assistance, risk, consumables, and fleet management to value-added solutions and environmental considerations. If you have at least one year of property management experience, this course provides the tools to succeed as a professional property manager.

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FUNDAMENTALS OF  
PERSONAL PROPERTY  
MANAGEMENT

SEPT 27-29 | ALBUQUERQUE, NM

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WHERE IN THE FAR  
(WORLD) IS PROPERTY  
MANAGEMENT AND HOW  
DOES IT APPLY TO ME?

OCT. 27 – 30/OLDSMAR, FL

This class is for the property professionals involved with the management of Government property. Sometimes Government property regulations are confusing and complicated to understand. This course goes through the FAR clauses. It is essential for property professionals who are seeking solutions by learning techniques within Government contracting for the resolutions of everyday problems. Also provided within this class you will receive guidance on how to cope with the changing world of rules and regulations. This four-day course presents a detailed map of the FAR and will help with application of the regulations. This course is essential if you work in property management, procurement, shipping and receiving, contract management, procurement, subcontractors, warehousing, and disposal.



NPMA CERTIFICATION REVIEWS & TESTING

The NPMA Certification Program is designed to elevate professional standards and enhance individual performance for those who demonstrate a high level of competence that is essential to the practice of property management. If you have made a commitment to a career in property management, you should consider obtaining your NPMA certification. Join a distinguished group of peers worldwide who have chosen to attain this high level of excellence.

For information about NPMA certification, visit the website at [www.npma.org/pages/certification.htm](http://www.npma.org/pages/certification.htm)

CPPS CERTIFICATION REVIEW & TESTING

SEPTEMBER 8-10/HERNDON, VA

CPPA CERTIFICATION REVIEW & TESTING

SEPTEMBER 22-24/HERNDON, VA

CPPM CERTIFICATION REVIEW & TESTING

SEPTEMBER 24/HERNDON, VA

CPPA CERTIFICATION REVIEW & TESTING

SEPTEMBER 26-28/ALBUQUERQUE, NM

CPPS CERTIFICATION REVIEW & TESTING

SEPTEMBER 27-29/ALBUQUERQUE, NM

CPPM CERTIFICATION REVIEW & TESTING

SEPTEMBER 29/ALBUQUERQUE, NM





# <sup>the</sup>Property Professional

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NPMA is a professional membership association for those employees who have responsibility and ultimate accountability for the physical assets of their organization. Our Association members oversee the effective and efficient management of fixed-assets and ensure proper records are kept of the equipment, materials, or other movable and durable property on the inventory.

**LEARN MORE ABOUT US. NOT A MEMBER? JOIN US TODAY!**

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**[WWW.NPMA.ORG](http://WWW.NPMA.ORG)**



**NPMA**

*Value Through Professional  
Asset Management*