

CHAPTER 1 – PURPOSE

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MISSION STATEMENTS

NPMA Mission

NPMA's mission is to advance the profession of Asset/Property Management* through leadership in education, standards, compliance, and certifications. NPMA certification is the key to enhanced professional stature. The NPMA Certification Program is designed to elevate professional standards, enhance individual performance, and designate those who demonstrate knowledge essential to the practice of personal property management.

CGB Mission

The Certification Governing Board's (CGB) mission is to structure and govern the National Property Management Association (NPMA) certification program appropriately for the profession, occupation, role and skill of certifying parties. The NPMA Certification Program assures quality and integrity in the careers of asset/property professionals worldwide. The CGB ensures the certification process is efficient, effective and available to all asset/property professionals at increasing levels of education and experience.

POPULATION

NPMA has identified the target population as those individuals who are eligible for certification and have a desire to seek asset/property management certification from NPMA: Certified Professional Property Specialist (CPPS), Certified Professional Property Administrator (CPPA) and Certified Professional Property Manager (CPPM).

NPMA certification is available to anyone, anywhere in the world who is seeking certification in the property profession, to include members and non-members alike. All certification exams and related materials are available in English only. Some examples of the titles held in the property profession are Asset Specialist/Administrator/Manager, Property Specialist/Administrator/Manager, Capital Asset Specialist/Administrator/Manager, Industrial Property Management Specialist, and Internal Auditor, etc. The target population must be minimally qualified to seek certification.

There are currently approximately 4000 Certificants. Approximately 200 certificants are added every year.

PURPOSE

The purpose of NPMA Certification is to enhance professional stature. NPMA certification is designed to elevate professional standards, enhance individual performance, and designate those who demonstrate knowledge essential to the practice of asset/property management.

The CPPS level certification is fundamental, intended for those who are new to the property profession or work in a specific property area.

The CPPA level certification is intermediate, intended for those who have a CPPS certification and at least 3 years of experience in the property profession.

The CPPM level certification is advanced, intended for those who have a CPPA certification, at least 6 years of experience in the property profession and at least 4 years of managerial experience.

Applicants should consider obtaining their NPMA Certification to gain the following benefits:

- Expand knowledge: Gain technical competence in every aspect of property management.
- National professional recognition: Peers, staff, and management all value NPMA Certification.
- Extensive peer-level communication: Increases networking opportunities as a result of participating in NPMA Chapter meetings, Regional conferences or educational classes and seminars.
- Value added: By hiring NPMA certified professionals, employers can be confident in the knowledge that the new employee is skilled in both depth and breadth for the attained level of certification. With every certificate issued, NPMA and the CGB are validating a level of Property Management proficiency that crosses the normal lines of specific organizational or industry based knowledge. NPMA strives to represent to the outside world that its certified professionals have met and are held to the highest standards of excellence.

DESIGNATION MARK

Upon receipt of certificate, candidates are authorized to use the appropriate designation mark: CPPS for the Certified Professional Property Specialist, CPPA for the Certified Professional Property Administrator, or CPPM for the Certified Professional Property Manager.

**NPMA considers the words "asset" and "property" to be interchangeable when used to describe the management of assets or property*