



DAY OF LEARNING 2023



NPMA NTX CHAPTER FALL SEMINAR

CEU TRANSCRIPTS

Earn up to 6 CEUs at this Seminar. To receive CEU credits, you must attend each presentation. The CEUs will be added to your learning transcript found in your MyLearning portal by end of year 2023.

ROOM & SCHEDULE CHANGES

- San Jacinto Please remember all functions are subject to change.

AGENDA

8:30 a.m. Breakfast & Networking

9:00 a.m. Introduction - Joe Spoto, CPPM, NPMA NTX Chapter President

Property Management Jeopardy Parts 1 & 2 throughout the day - Gina Thompson, CPPM CF

1st Presentation – Property Management Metrics That Add Value

1st Exercise – Metric Development Exercise

Break – (Optional: Navigating NPMA's new website design - Joe Spoto, CPPM)

2nd Presentation – Managing Risk

3rd Presentation – Building a Property Management Risk Profile

2nd Exercise – Risk Management Discussion Exercise

Lunch

4th Presentation – The Ongoing Development of a Property Professional - Guest speaker **Ivonne Bachar**, CPPM CF, NPMA Western Region VP, Sr. Dir, Property Management Office, Stanford University

5th Presentation – An Introduction to Leadership

Break – (Optional: What is your 'Accredible' Credential - Joe Spoto, CPPM)

6th Presentation – It's About Time – The Case for Including Timeframes in Property Management Procedures

Closing Words/Discussion

We Are Better... Together @ the FIRST Chapter