

OCTOBER 16-18, 2014
THE SENTINEL HOTEL, PORTLAND, OR

SESSION DETAILS

Session #: 200

Title: Moving from Cultural Competence to Cultural Agility

Speaker: Figure 8 Consulting LLC: Carol French, MA and April Lewis, MS

Date: Friday, October 17

Time: 8:10-9:25 a.m.

CE Contact Hours: 1.25

Pharmacology Hours: 0

SESSION DESCRIPTION

This interactive and fun session will explore the mechanisms of unconscious bias and how those hidden biases can prevent cultural agility at the intersection of culture and health literacy. It will include an examination of the development of cultural identity as well as how curiosity and empathy can be the antidote to our hidden biases. The session will demonstrate how we can reduce health disparities by improving the delivery of services that are culturally appropriate, agile, and responsive.

LEARNING OBJECTIVES

Upon completion of this session, the learner will be able to:

1. Discuss the mechanisms and impact of unconscious bias
2. Define the development of cultural identity
3. Recognize how hidden biases can prevent cultural agility at the intersection of culture and health literacy
4. Distinguish what can be done to provide culturally appropriate, agile, and responsive service delivery to reduce health disparities.

DISCLOSURES

Conflict of Interest for Planners & Presenter:

- The planners of this CNE activity declare no conflicts of interest in the development and implementation of this educational activity.
- This presenter declares no conflict of interest. As faculty/presenter for this activity, presenter attests that they will provide the best available evidence for this content and present information fairly and without bias.