

Saturday, October 17, 2015

7:30–8:30 a.m. • Registration & Continental Breakfast • Ballroom Foyer					
8:30 a.m.–12 p.m. • Learning Labs (Break with Exhibitors 10–10:30 a.m.)					
Governance		Leadership	Operations	Leadership/Clinical	Quality Transformation/PCMH
1A – Joint Governance Fundamentals [8:30 – 10:00 a.m.] <i>Mauree McKaen, Leadership Unlimited, Inc</i>		[Joint with Clinical]	2 – The 19 Program Requirements and Operational Site Visits – A Workshop for Achieving and Maintaining Compliance <i>Mark Wilcox, Management Systems Integration, Inc. & Ray & Associates, LLC</i>	3 – The CEO-CMO Relationship and Building an Effective Team [8:30–10:30 a.m.] <i>Eric Henley, LifeLong Medical; John Santisteven and Tillman Farley, Salud Family Health Centers</i>	5 – Optimizing the PCMH to Impact Population Health Measures <i>Daniel Stein, Erin Kirk, and Colleen Howard, OHSU Family Medicine at Richmond</i>
Building Governance Expertise	Expanding Governance Expertise				
1B – Part 1: GOV 101: Board Leadership: Compliance Finance and Strategies for Growth <i>Nathalia Jimenez, Jay Boyer and Greg Facktor; Greg Facktor & Associates</i>	Peer to Peer Learning/Networking Group <i>Mauree McKaen, Leadership Unlimited, Inc.</i>			4 – Clinical Leadership Challenges: Peer Learning Session for Clinicians [11 a.m.–12 p.m.]	6 – Co-Visits: Nurse-Led Interprofessional Innovation Improves Care Teams <i>Malia Davis and Karen Funk, Clinica Family Health</i>
Azure Room	Cobalt Room		Ballroom A	Ballroom D	Ballroom E
12–1:30 p.m. • Lunch on your own					
1:30–5 p.m. • Learning Labs (Break with Exhibitors 3–3:30 p.m.)					
Governance		Leadership	Operations	Clinical	Quality Transformation/PCMH
Building Governance Expertise	Expanding Governance Expertise	7 – From Competition to Collaboration: Insights from the ACO Journey <i>Roger Chaufourier, CSI Solutions LLC; Darrold Bertsch and Chastity Dolbec, Coal Country Community Health Centers; Patrick Luedtke, Lane County Department of Health and Human Services and Community Health Centers of Lane County; Brenda Johnson, La Clinica Health Center</i>	8 – Improving Clinic Workflow Efficiency with Lean Six Sigma Methodology  <i>Mike Testa and Judy Stewart, RiverStone Health</i>	4 – Clinical Leadership Challenges: Peer Learning Session for Clinicians, Continued [1:30–3:30 p.m.] <i>Mike Witte, California Primary Care Association</i>	10 – Implement a Successful Retinopathy Detection Program: Lessons Learned from a Community Health Plan of Washington Initiative <i>Jorge Cuadros, UC Berkeley; Evan Oakes, HealthPoint; Jennifer Johnson-Joefeld, PCHS</i>
1B – Part 2: GOV 101: Board Leadership: Compliance Finance and Strategies for Growth [1:30–3 p.m.] <i>Nathalia Jimenez, Jay Boyer and Greg Facktor; Greg Facktor & Associates</i>	Peer to Peer Learning/Networking Group, Continued				
1C – Pack your Board Meetings with Punch: How to Have Better Meetings [3:30–5 p.m.] <i>Amanda Madorno, Roam Consulting, LLC</i>	Mauree McKaen, Leadership Unlimited, Inc.			9 – Achieving the Quadruple Aim: Transformation and Quality Improvement in Primary Care Physician Satisfaction [4–5 p.m.] <i>J. Nwando Olayiwola, UCSF</i>	11 – What’s New in Collaborative Care: Money, Blended Models and Lessons Learned in Rural Areas <i>Anne Shields, UW; Regina Bonnevie Rogers, Peninsula Community Health Services; Earl Sutherland, Bighorn Valley Health Center</i>
Azure Room	Cobalt Room	Ballroom A	Ballroom B	Ballroom D	Ballroom E
6:30 p.m. • Region 18 PCA Dinner (off site)					
5:30–7 p.m. • CHAMPS Executive Committee Meeting (off site)					

Sunday, October 18, 2015 (PCA Day)

7:30–8:30 a.m. • Registration & Continental Breakfast • Ballroom Foyer					
7:30–8:30 a.m. • CHC 101 • Cyan Room					
8:30 a.m.–12 p.m. • Learning Labs (Break with Exhibitors 10–10:30 a.m.)					
Governance		Behavioral Health	Operations	Clinical	18 – Performance Compensation in CHCs separate registration required
Building Governance Expertise	Expanding Governance Expertise	13 – Brief Behavioral Health Interventions for Primary Care: FACT Therapy	14 – Gigo: The Importance of Front-Loading your Revenue Cycle Staff <i>William Augustine, Asante Physician Partners</i>	16 – Managing Chronic Pain: New Guidelines and Facilitated Peer Sharing <i>Mark Sullivan, University of Washington; Malcolm Butler, Columbia Valley Community Health</i>	
12A – Small Wins Strategic Planning: An Evidence-Based Approach to Decision Making <i>Nathan Brown, TrueBearing</i>	Peer to Peer Learning/Networking Group, Continued <i>Mauree McKaen, Leadership Unlimited, Inc.</i>		15 – On a Budget: Integrating Operations & Finance to Improve Mission and Margin <i>Jay Boyer, Greg Facktor & Associates</i>	17 – Physical Therapy As a Tool in Managing the Chronic Pain Patient <i>Ashley Absmeier-Koppenhafer, Valley-Wide Health Systems, Inc.</i>	
Azure Room	Cobalt Room	Ballroom A	Ballroom B	Ballroom D	Ballroom E
12–1:30 p.m. • Lunch on your own or Board of Directors Roundtable Lunch (Azure Room) & Clinicians Roundtable Lunch (Ballroom D)					
1:30–5 p.m. • Learning Labs (Break with Exhibitors 3–3:30 p.m.)					
Governance	Expanding Governance Expertise	Behavioral Health	Operations	Clinical	18 – Performance Compensation in CHCs, Continued
12B – Best Practices Governance for Top Executive Compensation [1:30–3 p.m.] <i>Edmund Ura, Merces Consulting Group, Inc.</i>	Peer to Peer Learning/Networking Group, Continued <i>Mauree McKaen, Leadership Unlimited, Inc.</i>	13 – Brief Behavioral Health Interventions for Primary Care: FACT Therapy Continued	19 – The Merger of Two Health Centers: Lessons Learned for Various Integrations <i>David Pump and Brady Fitzwater, Peak Vista Community Health Centers; Kirsten Argueta, BPHC</i>	21 – Integrating Clinical Pharmacology into Primary Care at a Rural FQHC <i>Ricardo Velasquez and Justin Hanel, Valley Wide Health Systems</i>	
12C – Bring it all back together: Facilitated Discussion: Future of Governance Training [3:30–5 p.m.] <i>Mauree McKaen, Leadership Unlimited, Inc</i>			20 – Crisis Communications and Reputation Management in a Social Media Cycle <i>Marisol Murphy-Ballantyne, NACHC</i>	22 – Collateral Damage from Medical Progress: Antibiotics <i>Nancy Fisher, Centers for Medicare and Medicaid</i>	
Azure Room	Cobalt Room	Ballroom A	Ballroom B	Ballroom D	Ballroom E
4:30–6:30 p.m. • NWRPCA Board Meeting • Cobalt Room					
5–7 p.m. • CHAMPS Board Meeting • Cyan Room					
6:30–8:30 p.m. Welcome Reception • Ballroom C					

Monday, October 19, 2015

7:30–8:30 a.m. • Registration & Continental Breakfast • Ballroom Foyer				
8:30–10:30 a.m. • Keynote Plenary • HRSA & NACHC Updates and Dr. Marilyn Gaston • Ballroom				
10:30–11 a.m. • Break with Exhibitors • Ballroom Foyer				
11 a.m.–12:30 p.m. • Conference Sessions				
Health Equity	HR/Workforce	Policy/Environment	Clinical	Fiscal
23 – Integrating the Social Determinants of Health in Strategic and Capital Planning <i>Rebecca Polan, Capital Link; Lander Cooney, Community Health Partners; Martha Munoz, Virginia Garcia Memorial Health Center</i>	24 – Where do Clinical Workforce Programs fit in the Evolving Healthcare Market? <i>Kiki Nocella, KCN Consulting, LLC</i>	25 – What Next? Advocacy in the New Era of Health Care <i>Dan Hawkins, NACHC</i>	26 – Training Pre-Doctoral Psychologists in the Practice of Integrated Primary Care <i>Athena Y. Baca-Chieza, Metro Community Provider Network</i>	27 – CHC Self-Pay Payment: Maximize the Opportunity  <i>Ray Jorgensen, PMG</i>
Azure Room	Ballroom B	Ballroom A	Ballroom D	Ballroom E
12:30–1:30 p.m. • Lunch on your own or Lunch with Exhibitors • Cyan A&B Room (by invitation only) Lunch with Dr. Gaston • Ballroom B				
1:30–3 p.m. • Conference Sessions				
28 – Medical-Legal Partnerships: Fundamentals and Strategies for Implementation <i>Ellen Lawton, National Center for Medical-Legal Partnership; Brian Johnston, Harborview Medical Center; Annette Quayle, Seattle Children's</i>	29 – Working Medical Assistants Can Become Nationally Certified <i>Jennifer Johnson-Joefeld, PCHS; Cami Pangrazi, Yakima Valley Community College; Aubre Lawless and Abigail Blue, WACMHC</i>	30 – Medicaid Expansion in Montana: Strong Coalitions, Organizing, and Story Collection for the Win <i>Olivia Riutta, Montana PCA; Kim Abbott, Montana Human Rights Network</i>	31 – NEAR (Neuroscience, Epigenetics, Adverse Childhood Experience, Resilience) Informed Primary Care <i>Lhewa Tsering, Child and Adolescent Clinic, Innovative Services NW</i>	32 – Normalizing Data for Better Fiscal Functioning  <i>William Augustine, Asante Physician Partners</i>
Azure Room	Ballroom B	Ballroom A	Ballroom D	Ballroom E
3–3:30 p.m. • Dessert Break with Exhibitors • Ballroom Foyer				
3–5 p.m. • Conference Sessions				
33 – Chronic Disease Self-Management: A Health Center's Success Story <i>Maria Blancas, Moses Lake Community Health Center; Mary Jo Ybarra-Vega, Priscilla Marie Tovar and Veronica Sosa, Quincy Community Health Center</i>	34 – Recruitment and Retention of Clinical Professional Staff <i>Ann Hogan, Ann Hogan Consulting, LLC</i>	35 – Aligning FQHC Payment with Better Care and Health Reform <i>Craig Hostetler, Oregon Primary Care Association; Andie Martinez Patterson, California Primary Care Association</i>	36 – Mindfulness Training in Preventing Provider Burnout, Improving Retention, and Enhancing Patient Care <i>Claudia Finkelstein, University of Washington; Lisa Hardmeyer Gray, Veteran's Medical Center</i>	37 – Procurement Best Practices  <i>Dave Thorpe, Expense Reduction Analysts</i>
Azure Room	Ballroom B	Ballroom A	Ballroom D	Ballroom E
5–6:30 p.m. • "A CFO's Introduction to Partial Self-Insurance" Reception hosted by NonStop Wellness – Urbane Market (Hyatt at Olive 8 lobby)				
6–7 p.m. • Dialogue with NACHC • Cyan Room				

Tuesday, October 20, 2015

7:30–8:30 a.m. • Registration & Continental Breakfast • Ballroom Foyer				
7:30–8:20am • 2016 Fall Conference Planning Committee Meeting • Cyan Room				
8:30–10 a.m. • Conference Sessions				
Outreach & Enrollment	HR/Workforce	Operations/IT	Policy/Environment	Fiscal
38 – Making the Business Case for Integrated Health Outreach Programs: Tools to Improve Effectiveness and Financial Performance <i>Liam Spurgeon, Health Outreach Partners</i>	39 – What's the Buzz about Interprofessional Teams? <i>Deborah Center, Colorado Center for Nursing Excellence; Ken Davis, Northwest Colorado Visiting Nurse Association; Scott Owens, Mountain Family Health Centers</i>	40 – The Health IT Value Trifecta <i>Adele Allison, DST Health Solutions</i>	41A – Health Plans & CHCs: Pursuing Partnership in an ACA World [8:30–10:30 a.m.]  <i>Victor Collymore, Community Health Plan of Washington; Patrick Gordon, Rocky Mountain Health Plans; Doug Bowes, United HealthCare Community Plan</i>	42 – 340B – Risk and Responsibility  <i>Cheryl Hetland, CLA</i>
Azure Room	Ballroom B	Ballroom C	Ballroom A	Ballroom E
10–10:30 a.m. • Break with Exhibitors				
10:30–12 p.m. • Conference Sessions				
43 – Making Heads or Tails of Immigration and Eligibility <i>Roger Rosenthal, Migrant Legal Action Program</i>	44 – High Impact Employee Engagement <i>Bill Rau, Peak Vista Community Health Centers</i>	45 – Health Information Exchanges <i>Michael Ide, Idaho Primary Care Association</i>	41B – Health Plans & CHCs: Pursuing Partnership in an ACA World, Continued Panel discussion [10:45 a.m.–12 p.m.] <i>Tom Trompeter, HealthPoint; Ross Brooks, Mountain Family Health Centers; Patrick Gordon, Rocky Mountain Health Plans</i>	46 – Medicare Cost Report – Reporting and Internal Utilization: It does Matter  <i>Kyla Delgado, Dan Frein, and Lincoln Kemp, CLA</i>
Azure Room	Ballroom B	Ballroom C	Ballroom A	Ballroom E
12–1 p.m. Roundtable Lunches & PCA Lunch (Cyan Room)				
O&E Roundtable Lunch <i>Jessica Burkard, NWRPCA; Sophie Hagberg, CHAMPS</i>	HR Roundtable Lunch <i>Kiki Nocella, KCN Consulting, LLC</i>	COO Roundtable Lunch 	CEO Roundtable Lunch <i>Kevin Munson, Ma-Su Health Services; John Mengenhausen, Horizon Health Care, Inc.</i>	CFO Roundtable Lunch <i>Norm Kraft, NWRPCA</i>
Azure Room	Ballroom B	Ballroom C	Ballroom A	Ballroom E
1–1:30 p.m. • Dessert Break with Exhibitors				
1:30–3 p.m. • Conference Sessions				
47 – Understanding and Helping Your Patients Navigate Medicare <i>Julie Bannester, CMS</i>	48 – Pyramids, Prisms, and Spheres: Developing Multi-Dimensional Leaders for All Generations <i>Judy Stewart and Jeff Hert, RiverStone Health</i>	49 – Moving Toward Meaningful Use Stage 3 <i>Adele Allison, DST Health Solutions</i>	50 – How Health Centers Can Serve Veterans as VCP and/or PC3 Providers <i>John Mengenhausen (facilitator), Horizon Health Care, Inc.; Thomas Driskill and Kara Hawthorne, VA Office of Rural Health; Panel: Kevin Rosen, Health Net; Hal Blair, TriWest</i>	51 – Billing: Operation Performance, Leadership, Productivity and Audit Tools  <i>Charisse Marshall and Janine Childs, Neighborcare Health</i>
Azure Room	Ballroom B	Ballroom C	Ballroom A	Ballroom E
3– 3:30 p.m. • Break with Exhibitors • Ballroom Foyer				
3:30–5 p.m. • Closing Plenary • Sallie Sanford, Adjunct Associate Professor of Health Services, University of Washington • Ballroom				