

7:30 – 8:30am Registration & Continental Breakfast (Confluence Foyer)				
8:30 – 10:00am Conference Sessions				
Horace Tabor	Confluence A	Confluence B	Platte River	Lawrence A&B
Effective Governance	Operational Excellence	Workforce Optimization	Clinical & Care Innovations	Healthy Communities
1. Board Governance 101: High-Performing Boards <i>Jim Rice, Gallagher Integrated</i> 3420	2. Effective Strategies to Assess and Manage Risk <i>Kinman Tong & Melaney Scott, Moss Adams, LLP</i> 3343	3. Transforming MA Workforce Recruitment Needs into Retention Benefits <i>Teri Brogdon, Salud Family Health Centers; Suzanne Smith, Colorado Community Health Network; Erica Snow, The Colorado Health Foundation</i> 3350	4. Do You Have 5 Minutes? Applying Motivational Interviewing Skills in Challenging Patient Encounters <i>Ken Kraybill, Center for Social Innovation; Ed Farrell, Colorado Coalition for the Homeless</i> 3367	5. Train-the-Trainer: Implementing the Rural Social Determinants of Health Game Toolkit <i>Kim Moyer, Colorado Community Health Network; Rachel Steinberg, CHAMPS</i> 3225
10:00-10:30am Break (Confluence Foyer)				
10:30am – 12:00pm Conference Sessions				
6. Strategic Planning: Engagement for Successful Implementation and Results <i>Jim Rice, Gallagher Integrated</i> 3421	7. Active Threat - Increasing the Odds for Survival <i>Kerry McVay, Salud Family Health Centers</i> 3240	8. Foreign Medical Graduates: Alleviating Physician Shortages <i>Eamonn Roach, Roach & Bishop Law Offices</i> 3369	9. Transgender Care Considerations <i>Elizabeth Kvach, Denver Health; Jane Lose, Metro Community Provider Network</i> 3237	10. Addressing Social Determinants of Health to Improve Population Health <i>Paul Melinkovich, RCHN Community Health Foundation; Jessica Sanchez, Colorado Community Health Network; Jesus Blanco, Idaho Primary Care Association</i> 3329
12:00 – 1:30pm Lunch on Your Own				
1:30 – 3:00pm Conference Sessions				
11. Board Integration: Advancing Mission Through Innovative Partnerships <i>Don Blanchon, Whitman-Walker Health</i> 3359	12. Create a Compliant 340B Drug Pricing Program <i>Kinman Tong & Melaney Scott, Moss Adams, LLP</i> 3342	13. Primary Care/Behavioral Health Workforce Gap Responses: Models that Work <i>Jennifer Johnston, Highline College; Patrick Raue, AIMS Center</i> 3489	14. Safe Opiate Prescribing Practices and Medication Assisted Treatment in Primary Care <i>Andrew Suchocki, Clackamas Health Centers; Nadejda Razi-Robertson, Synergy Consulting</i> 3370	15. Mobilizing Community Health Workers to Improve Outcomes and Reduce Costs <i>Francisco Ronquillo, University of New Mexico; Charlie Alfero, Southwest Center for Health Innovation</i> 3376
3:00 – 3:30pm Break (Confluence Foyer)				
3:30 – 5:00pm Conference Sessions				
16. Board Finance: Sources and Uses of Scarce Resources <i>Jim Rice, Gallagher Integrated</i> 3422	17. Using Data to Optimize Performance Under Value-Based Payment and Care Models <i>Ann Loeffler, John Snow, Inc.</i> 3289	18. Transitioning to Value-Based Staffing and Compensation <i>Ed Ura, Merces Consulting Group, Inc.</i> 3253	19. Improving Access to Comprehensive Family Planning Services in Community Health Centers <i>Lucy Loomis, Denver Health; Jane Lose, Metro Community Provider Network</i> 3374	20. Reducing Opioid-Related Infectious Disease Outbreaks <i>Heather Schaper, Health West, Inc.</i> 3307
5:15 – 7:15pm Welcome & Networking Reception (Augusta)				

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8:30 – 10:00am Conference Sessions				
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Effective Governance	Operational Excellence	Workforce Optimization	Clinical & Care Innovations	Healthy Communities
21. Community Health Center 101: Introduction to the Movement <i>Andrea Martin, CHAMPS; Seth Doyle, NWRPCA</i> 3416	22. Data-Driven Practice Transformation and Performance Improvement Strategy <i>Heather Budd, Azara Healthcare; Don Gutstadt, Salud Family Health Center</i> 3266	23. Flip the Switch: Reducing Burnout with Human-Centered Design <i>Malia Davis, Amber Carlson & Brittney Wilburn, Clinica Family Health</i> 3267	24. Addressing Suicide Risk in Primary Care <i>Virna Little, CUNY School of Public Health</i> 3195	25. Improving Outcomes through Collaboration with the Criminal Justice System <i>Anna Steiner & Shira Shavit, Transitions Clinic Network; Laura Morgan, Country Doctor Community Clinic</i> 3385
10:00 – 10:30am Break with Exhibitors (Confluence Foyer)				
10:30am – 12:00pm Conference Sessions				
26. Board Talent: Recruitment, Retention, and Engagement <i>Kimberly McNally, McNally & Associates</i> 3423	27. From Access to Accountability: CHC Leadership Teams, Sustainability, and Change <i>Don Blanchon, Whitman-Walker Health</i> 3362	28. Integrate Community Health Workers in Primary Care - 5 Best Practices <i>Sarah Salomon, Foundation for Healthy Generations; Deanna Stark, CHAS Health</i> 3355	29. Peer Learning for Clinical Leadership <i>Eric Henley, LifeLong Medical; Mike Witte, California Primary Care Association</i> 3327 <i>This session continues through lunch time. Lunch provided for session attendees.</i>	30. Medical-Legal Partnerships in Action: Lessons Learned from Montana's Model <i>Olivia Riutta, Montana Primary Care Association; Maria Clemons, Northwest Community Health Center</i> 3380
12:00 – 1:30pm Lunch on Your Own or Workforce Roundtable Lunch (Confluence B)				
1:30 – 3:00pm Conference Sessions				
31. Creating and Sustaining a Culture of Leadership Continuity <i>Kimberly McNally, McNally & Associates</i> 3424	32. Leveraging EHR for Peer Review <i>Charles Kitzman, Shasta Community Health Center</i> 3233	33. Using Data to Make Workforce Dreams a Reality <i>Allison Abayasekara, Association of Clinicians for the Underserved</i> 3439	34. Shared Medical Appointments: A Best-Practice Approach to Managing Chronic Conditions in Primary Care <i>Cyanela Hernandez, Jonathan Muther, Yajaira Johnson-Esparza, Salud Family Health Centers</i> 3356	35. Addressing the Unique Needs of Patients Experiencing Homelessness <i>Darlene Jenkins, National Health Care for the Homeless Council; Barbara Martin, Central City Concern</i> 3276
3:00 – 3:30pm Break with Exhibitors (Confluence Foyer)				
3:30 – 5:00pm Conference Sessions				
36. Community Roots: Nurturing Engagement and Pride <i>Jim Rice, Gallagher Integrated</i> 3425	37. Focus on Diabetes: Uniform Data System Clinical Quality Measure Improvement <i>Chris Espersen, Chris Espersen Consulting</i> 3213	38. Workforce Pipeline: Effectively Train Health Professions Students <i>Amanda Schiessl & Kerry Bamrick, CHCI</i> 3438	39. Integrated Screening, Diagnosis, and Treatment of Substance Use Disorders in Primary Care <i>Sharon Mulvehill & Sandi Larsen, RiverStone Health</i> 3309	40. Becoming a Community-Centered Health Home <i>Rea Pañares, Prevention Institute; Pritesh Gandhi, People's Community Clinic</i> 3323
4:30 – 6:30pm NWRPCA Board Meeting (Molly Brown); 5:00 – 6:30pm CHAMPS Board Meeting (Confluence C)				
6:45 – 8:45pm Wine Tasting & Dinner (Meet in hotel lobby at 6:30pm. Pre-registration required.)				

7:00-8:30am AMFOP Breakfast & Work Session (Platte River)				
7:30 - 8:30am CMO Listening Session with Dr. Judith Steinberg, HRSA (Curtis)				
7:30 – 8:30am Registration & Continental Breakfast (Confluence Foyer)				
8:30 – 10:30am General Plenary: HRSA & NACHC Updates (Confluence Ballroom)				
10:30 – 11:00am Break with Exhibitors (Confluence Foyer)				
11:00am – 12:30pm Conference Sessions				
Horace Tabor	Confluence A	Confluence B	Platte River	Lawrence A&B
Quality Transformation	Strategic Leadership	Policy & Environment	Clinical & Care Innovations	Business Innovations
<p>41. Next Level Care Management: Risk Stratification and Intensive Intervention <i>Megan Littlefield & Scooter Gates, RiverStone Health; Matthew Mitchell, Central City Concern</i> 3349</p>	<p>42. Investing in Leadership to Create a Strong Safety Net <i>Sunita Mutha and Marie Hubbard, UC San Francisco</i> 3250</p>	<p>43. Federal Policy and Workforce Updates <i>Dan Hawkins, National Association of Community Health Centers; Elisa Gladstone, Bureau of Health Workforce</i> 3410</p>	<p>44. Using Technology to Better Identify Behavioral Health Conditions <i>Angela Green, Timothy Hermann, Kelly Shaffer, & Brooke Wagenseller, Metro Community Provider Network</i> 3363</p>	<p>45. The Payer Perspective: Providers through the Looking Glass <i>Adele Allison, DST Health Solutions</i> 3279</p>
12:30 – 1:30pm Lunch on Your Own or Bureau of Health Workforce Lunch with Sheila Pradia-Williams (Curtis)				
1:30 – 3:30pm CHC Tour (Denver Health)				
1:30 – 3:00pm Conference Sessions				
<p>46. Empathic Inquiry: Using Patient-Centered Principles to Address Social Determinants of Health <i>Carly Hood-Ronick & Stephanie Castano, Oregon Primary Care Association</i> 3245</p>	<p>47. Addressing Burnout in an Era of Value-Based Purchasing <i>Adele Allison, DST Health Solutions; Anna Maria Izquierdo-Porrera, Bluenovo</i> 3440</p>	<p>48. The Impact of Immigration Policy on Patients and Health Centers <i>Elizabeth Oseguera, CPCA; Nikki Marquez, Immigrant Legal Resource Center</i> 3394</p>	<p>49. Crisis in the Community: Responding to the Need for Addiction Treatment <i>Erin Baurle, Angela Green, Heather Kelly, Kelly Shaffer, & Brooke Wagenseller, Metro Community Provider Network</i> 3351</p>	<p>50. Budget Process and Measuring Financial Services <i>Angela Robinson, Wipfli</i> 3387</p>
3:00 – 3:30pm Dessert Break with Exhibitors (Confluence Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>51. The Closer: A New Approach to Patient-Centered Healthcare <i>Bryan Brady & Christine Fisher, First Care Clinic, Inc.</i> 3306</p>	<p>52. Cultivating a Coaching Culture <i>Tammy Green, Anchorage Neighborhood Health Center</i> 3228</p>	<p>53. Social Determinants of Health Panel <i>Rea Pañares, Prevention Institute; Olivia Riutta, Montana Primary Care Association; Darlene Jenkins, National Health Care for the Homeless Council</i> 3411</p>	<p>54. Improving Health Outcomes Through Violence Prevention <i>Melissa Marshall, CommuniCare Health Centers; Anna Marjavi, Futures Without Violence</i> 3310</p>	<p>55. Everyone Has a Role in Managing Revenue Cycle <i>Sherri Goemmer & Martha Wooten, ReVISION Partners</i> 3221</p>
5:00 – 6:00pm Networking Reception & Raffle (Confluence Foyer)				
6:00 – 7:00pm Quiet Time with NACHC (Horace Tabor)				

7:30 – 8:30am Registration & Continental Breakfast (Confluence Foyer)				
8:30 – 10:00am Conference Sessions				
Horace Tabor	Platte River	Confluence B	Confluence A	Lawrence A&B
Quality Transformation	Integrated Care	Policy & Environment	Clinical & Care Innovations	Business Innovations
56. Create a Customized Population Health Roadmap <i>Andrew Principe, Starling Advisors</i> 3338	57. Hub-and-Spoke: Developing an Integrated Treatment Network that Fosters Recovery <i>Lesley Brooks, Sunrise Community Health; JK Costello, Steadman Group; Cyndi Dodds, SummitStone; Kendall Alexander, North Range Behavioral Health; Yajaira Johnson-Esparza, Salud Family Health Centers</i> 3305	58. From the Ground Up: Grassroots Advocacy to Address Policy Challenges <i>Elizabeth Kwasnik, NACHC; Fatima Groom, Sunrise Community Health</i> 3415	59. Supporting Substance Misuse Recovery in Primary Care: What Providers Really Need to Know <i>Jonathan Muther, Salud Family Health Centers; Tonya Wheeler, Advocates for Recovery Colorado; Jenny Hill, City & County of Denver; Megan Swanson, Jefferson Center for Mental Health</i> 3433	60. The Evolving Alternative Payment Model Landscape <i>Jennifer Boese, CliftonLarsonAllen, LLP</i> 3471
10:00 - 10:30am Break (Confluence Foyer)				
10:30am - 12:00pm Conference Sessions				
61. Team-Based Care in a Teaching FQHC <i>Thomas Staff & Jessica Bull, Denver Health and Hospital Authority</i> 3368	62. Preparing Front Line Healthcare Staff for Behavioral Health Integration <i>Jennifer Johnston, Highline College; Melissa Glenn, NWRPCA</i> 3326	63. Medicaid Reimbursement for Substance Use Disorder Treatment: Best Practice Approaches <i>Shelly Ten Napel, Community HealthCare Association of the Dakotas</i> 3219	64. Addiction Technology Transfer Center as a Resource for Primary Care Providers <i>Thomasine Heitkamp, Mountain Plains Addiction Technology Transfer Center Network; Nancy Roget, University of Nevada-Reno</i> 3417	65. Developing the Futuristic CFO <i>Angela Robinson and Diane Surber, Wipfli</i> 3388
12:00 – 1:00pm Roundtable Lunches				
COO Roundtable Lunch	PCA Roundtable Lunch	CEO Roundtable Lunch	SUD Roundtable Lunch	CFO Roundtable Lunch
1:00 – 1:30pm Break (Confluence Foyer)				
1:30 – 3:00pm Conference Sessions				
66. Improving Colon Cancer Screening Rates: Two Steps Forward, One Step Back <i>Jennifer Dailey-Vail, Sarah Versackas, & Tomas Bello Cedeno, Sheridan Health Services</i> 3222	67. An Evolution of Integrated Care: Innovations in Clinic Facilities Linked to Care Delivery <i>Paula Sullivan & Meredith Banasiak, Boulder Associates Architects</i> 3283	68. Human Trafficking, Intersections of Violence, & Trauma-Informed Care <i>Anna Marjavi, Futures Without Violence; Jessica Sanchez, Colorado Community Health Network; Kimberly Chang, Asian Health Services</i> 3443	69. Addressing Substance Use Disorders with Telehealth <i>Deb LaMarche & Shannon Christensen, Northwest Regional Telehealth Training Center</i> 3429	70. Workforce Benchmarking & Trends: Regions 8 & 10 Salary Survey Results <i>Andrea Martin, CHAMPS</i> 3296
3:00 – 3:30pm Break (Confluence Foyer)				
3:30 – 5:00pm Plenary: Keynote by Paul Huschilt (Confluence C)				