

### **Board Governance & Leadership**

The Board Governance & Leadership track is designed to improve community health center (CHC) board members' understanding of governance skills, including the legal, fiscal, administrative, and strategic planning aspects of CHC governance.

### **Clinical & Care Innovations**

The Clinical & Care Innovations track highlights best and promising clinical practices from CHCs and related health care organizations. In addition, this track features tools, resources, and recommendations for clinical practice from leaders in the industry.

### **Fiscal Optimization**

The Fiscal Optimization track is aimed to support financial management staff master the intricate challenges of fiscally managing a CHC. These sessions are tailored to CFOs, accountants, and finance managers.

### **Healthy Communities**

The Healthy Communities track offers sessions that focus on addressing social determinants of health and advancing health equity, with an emphasis on supporting the health of diverse populations, which include but are not limited to:

- American Indian/Alaska Native
- Latinx
- African American
- Asian/Pacific Islander
- Lesbian, gay, bisexual, transgender, and queer (LGBTQ)
- Migrant and Seasonal Farmworkers (MSFWs) and their families
- Justice-involved
- Refugee populations
- People experiencing homelessness

### **Integrated Care (Behavioral Health)**

The Integrated Care track will focus on helping health centers better provide their patients with a broad range of services and may include topics on behavioral health, substance use disorder services, and oral health care. Sessions will also focus on how health centers are working to more fully integrate these services into primary care to ensure coordinated and seamless transitions for their patients.

### **Operational Excellence**

The Operational Excellence track is aimed to assist CEOs, COOs, Practice Administrators, and other clinical and non-clinical managers and supervisors in the challenges of leading and managing the daily operations of a CHC.

### **Population Health Management**

The Population Health Management track addresses topics that support health centers' ability to develop more robust systems and policies that affect health care outcomes. Topics may include, evidence-based preventive services, patient-centered medical/health home, community clinical linkages, care coordination/case management, electronic health/medical records access, utilization, and integration, and participation in Accountable Communities of Health.

### **Policy & Environment**

The Policy & Environment track offers updates on current and upcoming health care and public health policies and their implications for CHCs and the communities they serve. Sessions consider strategies for influencing local, state, and federal health care and public health policy including supporting policy that includes and serves populations from various ethnic, cultural, and language backgrounds.

### **Quality Transformation (including PCMH)**

The Quality Transformation track is intended to improve health center quality improvement programs and may include sessions on methodology for data analysis, community health assessments, action plans, accreditation efforts and related topics. This track may also feature successful health center quality improvement programs, new models of care, and innovative practices.

### **Workforce & HR Optimization**

The Workforce & HR Optimization track is aimed at helping CHCs identify and address the challenges of recruiting, training, and retaining a highly skilled workforce in this new, complex environment. The objectives are to support CHCs in growth and transformation efforts, implement and evaluate strategies to embed workforce talent and capability, and optimize the ability of CHCs to be high quality and high performing.