

Sunday, May 19, 2019

7:30–8:30 a.m. • Registration & Continental Breakfast

8:30–10 a.m. • Conference Sessions

BOARD GOVERNANCE	OPERATIONS/ FINANCE	POPULATION/RURAL HEALTH	WORKFORCE/HR	MENTAL HEALTH FIRST AID TRAINING
<b>1 – Community Health Centers 101: Introduction to the CHC movement</b>  Seth Doyle, NWRPCA  KENAI	<b>2 – Building Your Budget with a Collaborative Team-Based Framework</b>  Angela Robinson & Diana Surber, Wipfli, LLP  HAINES	<b>3 – Raising All Boats: Leveraging Data to Elevate Excellence</b>  Arielle Goranson & Cally Johnson, OCHIN  JUNEAU	<b>4 – Growing the Workforce Pipeline By Effectively Training Health Profession Students</b>  Amanda Schiessl & Kerry Bamrick, Community Health Center, Inc  FAIRBANKS	<b>Mental Health First Aid</b> (8:30 a.m.–4:30 p.m.)  Teresa Novakovich, South Central Alaska AHEC; Mariko Selle, Alaska Primary Care Association

10–10:30 a.m. • Break with Exhibitors • Ballroom Foyer

10:30 a.m.–12 p.m. • Conference Sessions

<b>5 – Alignment: Board’s Role in Strategic Planning</b>  Kimberly McNally, McNally & Associates  KENAI	<b>6 – 340B Program Updates and Audit Readiness</b>  Cheryl Hetland, CliftonLarsonAllen, LLP; Elizabeth Oseguera, California Primary Care Association  HAINES	<b>7 – Using the UDS Mapper for Mapping, Planning, and Population Health</b>  Jennifer Rankin, Health Landscape  JUNEAU	<b>8 – Going Country: Insight into Recruiting Physicians in the Rural Northwest</b>  Cheyenna Villareal, Jackson Physician Search; Helo Hancock, Marimn Health; Mary Ferguson, Desert Sage Health Centers; Gail Alstrom & Andrew Palm, Yukon-Kushokwim Health Corporation  FAIRBANKS
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12–1:15 p.m. • General Plenary & Lunch  
 (Membership Meeting, Awards, "Grow Your Own" Workforce Panel and Performance by Acilquq Dancers) • Anchorage (2nd Floor)

1:30–3 p.m. • Conference Sessions

<b>9 – Accountability: Board’s Role in Oversight</b>  Kimberly McNally, McNally & Associates  KENAI	<b>10 – Session Cancelled</b>  HAINES	<b>11 – Addressing the Next Controlled Substance Crisis in Rural Communities</b>  Juanita Sapp, Heritage Health Center  JUNEAU	<b>12 – Creating Healthcare Career Training and Growing Your Own Hometown Providers</b>  Mariko Selle, Alaska Primary Care Association; Teresa Novakovich, South Central Alaska AHEC; Ruth Michaelis, HealthPoint  FAIRBANKS
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3–3:30 p.m. • Break with Exhibitors • Ballroom Foyer

3:30–5 p.m. • Conference Sessions

<b>13 – Engagement: Collaborative Leadership between Board and CEO</b>  Kimberly McNally, McNally & Associates  KENAI	<b>14 – Keys to Successful CHC and Hospital Collaboration</b>  Bryan Hansen, Medical Practice Management Services  HAINES	<b>15 – "Just Do It" – Starting a Homeless Medical Respite Program</b>  Rhonda Hauff, Yakima Neighborhood Health Services; Kat Ferguson-Mahan Latet, Community Health Plan of Washington; Julia Dobbins, National Health Care for Homeless Council  JUNEAU	<b>16 – The GMEI: Building Community Responsive GME with PCA Involvement</b>  Mannat Singh, The GME Initiative  FAIRBANKS	SKAGWAY/VALDEZ
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5–6:30 p.m. • Welcome Reception • Anchorage (2nd Floor)

Monday, May 20, 2019

7–8 a.m. • Registration & Continental Breakfast

8–10 a.m. • General Plenary with Keynote Speaker Rev. Dr. Michael J. Oleksa, HRSA updates with Ernia Hughes, NACHC updates with Joe Gallegos • Anchorage (2nd Floor)

10–10:30 a.m. • Break with Exhibitors • Ballroom Foyer

10:30 a.m.–12 p.m. • Conference Sessions

OPERATIONS	FINANCE	POPULATION/RURAL HEALTH	WORKFORCE/HR
<b>17 – Whole System Transformation: Insights from a Two-Time Baldrige Winner</b>  David Lessens & Karen McIntire, Southcentral Foundation	<b>18 – Avoiding OIG Investigation &amp; Pitfalls Around CHC Coding &amp; Billing</b>  Ray Jorgensen, PMG	<b>19 – Healing Hearts &amp; Paws: Healthier People, Healthier Pets, Healthier Communities</b>  Ellen Adlam, The Blue Moose Animal Assisted Therapy Center	<b>20 – Build It and They'll Stay: Creating Your Dream Retention Plan</b>  Suzanne Speer, Association of Clinicians for the Underserved
FAIRBANKS	HAINES	JUNEAU	ANCHORAGE

12–1:15 p.m • Lunch on Your Own

1:15–3:30 p.m. • Alaska Native Medical Center Hospital (Meet in Hotel Lobby @ 1:15 p.m.)

1:30–3p.m. • Conference Sessions

<b>21 – Cybersecurity: Understanding the New Guidance from HHS</b>  Lee Painter, CliftonLarsonAllen LLP	<b>22 – Create Your FQHC Financial Dashboard for Organizational Success</b>  Mathew Hamlin & Tevin Preston, Jones & Roth CPAs & Business Advisors	<b>23 – Culturally Respectful Online Cancer Education for Alaska's Community Health Aides</b>  Melany Cueva, Laura Revels & Michelle Hensel, Alaska Native Tribal Health Consortium; Katie Cueva, University of Alaska	<b>24 – Cultivating a Coaching Culture</b>  Tammy Green, Anchorage Neighborhood Health Center
FAIRBANKS	HAINES	JUNEAU	ANCHORAGE

3–3:30 p.m. • Dessert Break with Exhibitors • Ballroom Foyer

3:30–5 p.m. • Conference Sessions

<b>25 – How to Prepare for a CMS Emergency Preparedness Survey</b>  Karen Garrison, Connect Consulting Services, Inc.	<b>26 – Fiscal Policy Considerations in Preparation for HRSA Site Visits</b>  Justin Kensinger, BKD, LLP	<b>27 – Leaders in Community Health Worker Development</b>  Floribella Redondo, Arizona Community Health Worker Association; Yanitza Soto, Arizona Department of Health Services; Ryann Elena Quick & Elizabeth Garcia, Mariposa Community Health Center	<b>28 – Training Toolkit for Front Line Workers in Integrated Settings</b>  Jennifer Johnston, Highline College; Mariko Selle, Alaska Primary Care Association
FAIRBANKS	HAINES	JUNEAU	ANCHORAGE

5–6 p.m. • Exhibitor Networking Reception & Raffle

6–7 p.m. • Quiet Time with NACHC • Skagway

NWRPCA will host the Exhibitor Raffle on Monday, May 20 during the Exhibitor Networking Reception and Raffle event, 5–6 p.m. Visit exhibitors to collect stars on your Lottery Card provided in your conference bag. You must be present at the Monday night event to win a prize.

## Access Conference Materials Online

Access to session information, including supporting documents, can be found here:

[www.nwrpca.org/my-events](http://www.nwrpca.org/my-events)

If you're new to our Learning Vault, your log-in information is the email address used to register for the conference, along with the password NWRPCA. In order to keep your account secure, please reset this password as soon as possible.

If you have any questions regarding the log-in please check with the registration desk.

Tuesday, May 21, 2019

7:30–8:30 a.m. • Registration & Continental Breakfast			
8:30–10 a.m. • Conference Sessions • Hot Topics			
<p><b>29 – Impacts Of State-based Health Reform Initiatives</b></p> <p>Kat Ferguson-Mahan Latet, Community Health Plan of Washington</p>	<p><b>30 – Be Prepared: Alaska Earthquake Tabletop Exercise and Panel Discussion</b></p> <p>Kimberly Baldwin, Wipfli; Bonnie Bailey, State of Alaska; Shannon Savage, Anchorage Neighborhood Health Center; Kevin Munson, Chief Executive Office, Mat-Su Health Services, Liza Root, Alaska Primary Care Association</p> <div style="text-align: center;">  <p>Alaska Primary Care ASSOCIATION</p> </div>	<p><b>31 – Attributes of Better Performing Billing Departments</b></p> <p>Ray Jorgensen, PMG</p>	<p><b>32 – Understanding and Responding to Immigrant Families' Concerns Using Health Care</b></p> <p>Gabrielle Lessard, National Immigration Law Center; Elizabeth Oseguera, California Primary Care Association</p>
JUNEAU	HAINES	KENAI	FAIRBANKS
10–10:30 a.m. • Break			
10:30 a.m.–12 p.m. • Conference Sessions • Hot Topics			
<p><b>33 – Cahoots: An Innovative Approach to Mobile Crisis Intervention</b></p> <p>Timothy Black &amp; Kate Gillespie, White Bird Clinic</p>	<p><b>34 – Are You Ready for Change? Then What?</b></p> <p>Anitha Mullangi, St. John's Wellchild and Family Center</p>	<p><b>35 – Policy and Advocacy: Lessons Learned from Three Campaigns</b></p> <p>Elizabeth Oseguera, California Primary Care Association; Gabrielle Lessard, National Immigration Law Center</p>	<p><b>36 – A Guide for Primary Care Providers: Suicide Safer Care</b></p> <p>Tom McCarry, The Institute for Family Health</p>
JUNEAU	HAINES	KENAI	FAIRBANKS
12:30 p.m. • APCA Annual Membership Meeting (APCA members only) • Anchorage (2nd Floor)			

**ALL ALASKA HEALTH CENTER LEADERS AND STAFF** are welcome to participate in the **APCA Annual Meeting and Strategic Planning Session** immediately following the close of the NWRPCA Spring Summit. We'll convene in the Anchorage Meeting Room on the 2nd Floor of the Anchorage Marriott at 12:30 p.m. Please come and contribute to the APCA strategic plan for 2019–2022. Help shape the future of your association!

We'll also celebrate some Alaska Health Center champions with our annual awards, and we'll elect board officers for the next year.

**Have lunch with your Alaskan colleagues – and meet some new friends!**

## Thank You To Our Conference Planning Committee

**JANINE CHILDS**, Neighborcare Health  
**JIM COFFEE**, Cowlitz Family Health Center  
**JESSICA COTTON**, Kodiak Community Health Center  
**TARA FERGUSON-GOULD**, Alaska Primary Care Association  
**LUIS LAGOS**, Family Residency of Idaho  
**ROBERT MAXWELL**, Oregon Primary Care Association  
**VICKIE MERCED**, International Community Health Services

**LINDA REIMER**, Mat Su Health Services  
**LINDSEY RUIVIVAR**, Community Health Association of Spokane  
**EMILY SAMHAMMER**, Montana Primary Care Association  
**CAMERON SHROPSHIRE**, Metro Community Provider Network  
**JENNIFER YOUNGBERG**, Peninsula Community Health Services of Alaska

### A Special Thank You To The Following:

**ALASKA PRIMARY CARE ASSOCIATION**  
**MIGRANT CLINICIANS NETWORK**  
**NORTHWEST REGIONAL PRIMARY CARE ASSOCIATION STAFF & BOARD**

**SOUTH CENTRAL AREA HEALTH EDUCATION CENTER**  
**SUNSHINE COMMUNITY HEALTH CENTER**  
**VISIT ANCHORAGE**