



New York State Dispute

Annual Report

April 1, 2014 - March 31, 2015

**Annual Meeting
September 28, 2015
Saratoga Springs, NY**

The New York State Dispute Resolution Association, Inc. (NYSDRA) is a private not-for-profit professional membership organization committed to the promotion of quality conflict

A message from the

NYSDRA EXECUTIVE DIRECTOR:

Dear NYSDRA Members and Colleagues:

Once again, NYSDRA stayed on course to complete FY 2014-15 with a balanced budget, renewed program contracts, extensive legislative outreach and advocacy, and productive collaboration among staff and board members. The success of our programs depends on the quality and quantity of direct services provided by the CDRCs. Caseloads remained fairly static, except for a 21% increase in Lemon Law arbitrations. We are very pleased to report that once again there is an increase in pass through funding to the CDRCs.

Please join the Board of Directors and staff in honoring Tara Fishler as she completes her term as President. Tara's leadership built consensus and clarity around internal roles and responsibilities, and then engaged NYSDRA in two significant legislative outreach projects. For the first time, NYSDRA and the CDRC network collaborated on a statewide outreach and advocacy initiative in consultation with Malkin & Ross. This grassroots campaign has raised awareness in the legislature and Governor's office, and identified potential champions. Our initial goal is to restore funding to support community mediation. A second project provided collaborative governing training and coaching for county legislators in Orange County; we hope that the demonstrated success of this pilot

Charlotte Carter, Executive Director

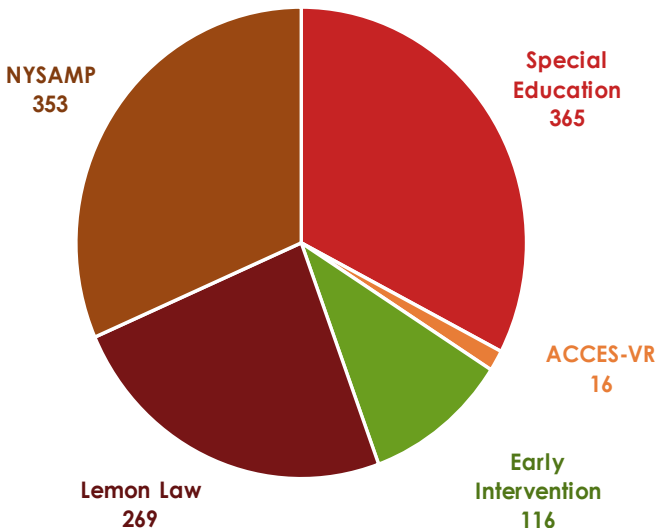
Financial Report

APRIL 1, 2014 - MARCH 31, 2015

Income	'14-'15	'13-'14
Training Programs (General Program)	\$14,798	\$14,635
Memberships (General Program)	\$39,830	\$39,633
Other Income (General Program)	\$1,760	\$376
Contract Program Income	\$928,104	\$847,004
Total Income	\$984,492	\$901,648
Expenses	'14-'15	'13-'14
General Program Admin. Costs (Non Personnel)	\$25,244	\$18,786
General Program Admin. Costs (Personnel)	\$35,517	\$31,357
Contract Admin. Costs (Non Personnel)	\$227,229	\$169,077
Contract Admin. Costs (Personnel)	\$319,661	\$282,225
Contract Program Passthrough to Service Providers	\$359,130	\$323,079
Total Expenses	\$966,781	\$824,524
Net Income	\$17,711	\$77,124

Consumer Program Cases

APRIL 1, 2014 - MARCH 31, 2015



2015 Board of Directors

President

Tara E. Fishler

President Elect

Ron Vero

Treasurer

L.J. Freitag

Secretary

Niki Lee Rowe, MA, LMHC

William Conine

Donna Durbin

Brad Heckman

Jack Kellogg

Simon Kyriakides

Julie Loesch, Esq.

Sarah Rudgers-Tysz, Esq.

William Sparks, Esq.

NYSdra Staff

Charlotte Carter

Executive Director

Alison Ritchie

Director of Program Operations

Peter Glassman, Esq.

NYSAMP Statewide Director

Christine Tauzel

NYSAMP Program Manager

Elise Friello

Lemon Law Program Manager

Carla Schlist

Membership & Communications Manager

*New York State Dispute Resolution
Association, Inc.*

Year in Review

April 2014

8-9: Special Education Mediator Training,
Rochester, NY

NYSAMP Groundbreakers Project Part 2

June 2014

9-10: Lemon Law Arbitrator Basic Training,
Albany, NY

July 2014

1: Start of new 5-year contract with NYSED for
ACCES-VR Mediation

August 2014

5-7: NYSAMP & 4 CDRCs participated in
Empire Farm Days, Seneca Falls

September 2014

20-23: NYSAMP sponsored Basic Mediation
Training in Herkimer County

October 2014

1: Start of new 5-year contract with NYSED for
Special Education Mediation

26: CDRC Advocacy Professional Development
Day, Syracuse, NY

27-28: NYSdra Annual Conference,
Syracuse, NY

November 2014

1: Start of new 2-year contract with the
Attorney General's Office for Lemon Law
Arbitration

15: NYSdra and IOLA sponsored Custody &
Visitation Training, Albany, NY

December 2014

9-11: NYSAMP & CDRCs attended NY Farm
Bureau State Conference

February 2015

3: NYSdra Lobby Day, Albany, NY
38 meetings held with state legislators and
staff

NYSAMP & CDRCs begin partnership for Annie's
Project II

March 2015