



Mandated Reporters in NYS

Reporting Child Abuse

NYS Abuse and Maltreatment Hotline	800-342-3720	ocfs.ny.gov/main/cps/
Cybertipline (NCMEC)	Report 800-THE-LOST	cybertipline.org
online crimes against children	(800-843-5678)	
Law Enforcement	911	

Help Lines

Bivona CAC (IF Monroe or surrounding counties)	585-935-7800	bivonacac.org
Center for Youth Emergency Shelter Hotline	888-617-KIDS	centerforyouth.net
Local Number	585-271-7670	
National Center for Missing & Exploited Children		missingkids.org
Rochester Regional Office	585-242-0900	missingkids.org/NY
National Suicide Hotline and online chat	800-784-2433	hopeline.com/hotline/
National Suicide Prevention Lifeline and online chat	800-273-8255	suicidepreventionlifeline.org
NY State Prevention of Domestic Violence	800-942-6906	opdv.ny.gov
RESTORE Sexual Assault Services	585-546-2777	restoresas.org
Genesee, Orleans, Livingston, Wyoming	800-527-1757	
All Other Counties - RAINN Hotline	800-656-4673	rainn.org
Willow Domestic Violence Center	585-222-7233	willowcenter.org

Additional Resources

Darkness to Light	866-FOR-LIGHT	d2l.org
NYS Coalition Against Sexual Assault	800-942-6906	nyscasa.org
NYS Children's Alliance – Find your local CAC		www.nyschildrensalliance.org
NYS Office of the Attorney General	800-771-7755	ag.ny.gov
NYS Office of Victim Services	800-247-8035	ovs.ny.gov
REACH Program of Golisano Children's Hospital	585-935-7802	urmc.rochester.edu/childrens-hospital/REACH-Program.aspx
Prevent Child Abuse NY	800-CHILDREN (800-244-5373)	preventchildabuseny.org
NYS Sex Offender Registry Information	800-262-3257	criminaljustice.ny.gov/index.htm

Professionals Required to Report

Soc. Serv. Law § 413

The following persons and officials are required to report:

- Physicians, physician assistants, surgeons, medical examiners, coroners, dentists, dental hygienists, osteopaths, optometrists, chiropractors, podiatrists, residents, interns, psychologists, registered nurses, social workers, or emergency medical technicians
- Licensed creative arts therapists, marriage and family therapists, mental health counselors, or psychoanalysts
- Hospital personnel or Christian Science practitioners
- School officials, including but not limited to, teachers, guidance counselors, school psychologists, school social workers, school nurses, or administrators
- Social services workers, daycare center workers, providers of family or group family daycare, or any other child care or foster care worker
- Directors of children's overnight camps, summer day camps, or traveling summer day camps
- Mental health professionals, substance abuse counselors, alcoholism counselors, or all persons credentialed by the Office of Alcoholism and Substance Abuse Services
- Peace officers, police officers, district attorneys or assistant district attorneys, investigators employed in the office of a district attorney, or other law enforcement officials
- Any other person who has reasonable cause to suspect that a child is abused or maltreated may report.

Institutional Responsibility to Report

Soc. Serv. Law § 413

Whenever a person is required to report in his or her capacity as a member of the staff of a medical or other public or private institution, school, facility, or agency, ***he or she shall make the report as required*** then ***immediately*** notify the person in charge of such institution, school, facility, or agency, or his or her designated agent. The person in charge, or the designated agent of such person, shall be responsible for all subsequent administration necessitated by the report. Any report shall include the name, title, and contact information for every staff person of the institution who is believed to have direct knowledge of the allegations in the report. A medical or other public or private institution, school, facility, or agency shall not take any retaliatory personnel action against an employee because such employee believes that he or she has reasonable cause to suspect that a child is an abused or maltreated nor impose any conditions, including prior approval or prior notification, upon a member of their staff specifically required to report under this title.

Standards for Making a Report

Soc. Serv. Law § 413

A report is required when the reporter has reasonable cause to suspect:

- A child coming before him or her in his or her professional or official capacity is an abused or maltreated child.
- The parent, guardian, custodian, or other person legally responsible for the child comes before the reporter and states from personal knowledge facts, conditions, or circumstances that, if correct, would render the child an abused or maltreated child.

Privileged Communications

Soc. Serv. Law § 415

Notwithstanding the privileges set forth in article 45 of the civil practice law and rules, and any other provision of law to the contrary, mandated reporters who make a report that initiates an investigation of an allegation of child abuse or maltreatment are required to comply with all requests for records made by a child protective service relating to the report. Mandatory Reporters of Child Abuse and Neglect <https://www.childwelfare.gov43>. This material may be freely reproduced and distributed. However, when doing so, please credit Child Welfare Information Gateway.

Available online at https://www.childwelfare.gov/systemwide/laws_policies/statutes/manda.cfm

Inclusion of Reporter's Name in Report

Soc. Serv. Law § 415

The report shall include the name and contact information for the reporter.

Disclosure of Reporter Identity

Soc. Serv. Law § 422-a

Any disclosure of information shall not identify the source of the report.

Failure to Report

Soc. Serv. Law § 420

Any mandatory reporter who willfully fails to report as required shall be guilty of a Class A misdemeanor.

Any mandatory reporter who knowingly and willfully fails to report as required shall be civilly liable for the damages proximately caused by such failure.

False Reporting

Penal Law § 240.50(4)

A person is guilty of falsely reporting an incident in the third degree when, knowing the information reported, conveyed, or circulated to be false or baseless, he or she reports, by word or action, an alleged occurrence or condition of child abuse or maltreatment that did not in fact occur or exist to:

- The statewide central register of child abuse and maltreatment
- Any person required to report cases of suspected child abuse or maltreatment, knowing that the person is required to report such cases, and with the intent that such an alleged occurrence be reported to the statewide central register

Falsely reporting an incident in the third degree is a Class A misdemeanor