Please be mindful that the self-isolation requirements may affect your veterinary clinic as well!

Your clinic may need to prioritise the most urgent cases ahead of routine appointments, due to reduced staff capacity.

Please be understanding that your veterinary team will be doing their utmost to maintain the wellbeing of your animals during this time.

Please do not put your veterinary staff at risk – if you are self-isolating, or symptomatic with COVID-19, delay non-urgent veterinary visits.

If you are self-isolating or symptomatic, and your animal needs urgent veterinary attention, please call ahead and inform the clinic – they can work with you to make an appropriate plan.

If you become symptomatic after recently attending your veterinary clinic, please notify them as soon as possible.
Self-isolating for COVID-19? Here’s some tips on managing your pets during this time

1. Make sure you have adequate supplies of food and medications for your animals.

2. Practice sensible hygiene measures. These include:
   - Not having close contact with your pets, e.g. hugging, or letting your pets touch/lick your face or sleep on your bed
   - Thoroughly washing hands before and after interacting with pets, or handling food bowls/other equipment.

3. Don’t remove pets from your property (e.g. send to family/friends/boarding facilities) if they have interacted with you since you started self-isolation.

4. There is still only very limited evidence that companion animals are affected by COVID-19, and no evidence that they can transmit the infection to other humans or animals, but a cautious approach is still recommended.
COVID-19 and self-isolation: what about veterinary visits for my animals during this time?

1. **Delay**
   - Delay any routine, non-urgent veterinary appointments until your self-isolation period is over.

2. **Inform**
   - If your animal needs urgent veterinary attention, please inform your veterinary clinic ahead of time, so an appropriate plan can be made. This might include:
     - Asking someone else to attend with your animal on your behalf BUT being available by phone so that veterinary staff can contact you if needed.
     - Conducting a telemedicine consultation, e.g. via phone or video call.

3. **Do not break self-isolation**
   - Please do not break self-isolation to attend the clinic with your animal. This puts your veterinary team at increased risk.