The 2020 PCMH Regional Trainings presented by the National Committee for Quality Assurance (NCQA), thanks to support from the Health Resources and Services Administration (HRSA), will be held virtually. Content will be presented through on-demand (recorded) modules with a series of live webinar sessions for Q&A. To access this content, learners must have an account with NCQA’s learning management system. Follow the instructions below to login or create an account.

1) Navigate to the course: https://education.ncqa.org/content/hrsa-supported-pcmh-training-regions-5-and-6

2) Click on the Register/Take Course tab and then login or create a new account with education.ncqa.org.

   a. If you have an existing account with my.ncqa.org or education.ncqa.org:
      i. Click the login link.
      ii. In the new window that loads, enter the same email and password you use for my.ncqa.org or education.ncqa.org.

   b. If you do not have an existing account with my.ncqa.org or education.ncqa.org:
      i. Click the register link.
      ii. On the new window that loads, click on Create Account.
iii. Enter the requested information requested and click Submit.

3) Once logged-in, select which courses you would like to register for – you may select both *Introduction to PCMH* and *Advanced PCMH*, or just one course – then click Enroll.
4) Clicking Enroll will load a shopping cart with your selected courses. Click Checkout.

![Shopping Cart Image]

5) On the Billing Contact page that loads, verify that the learning information populated matches your information. It will automatically populate with the information of the user that is logged-in. Once verified, click Continue.

![Billing Contact Image]

6) You will then see a registration confirmation page. Click Finished.

![Registration Confirmation Image]

7) You will receive a confirmation email with a link to each course.

8) Course can also be accessed from the education.ncqa.org homepage in the My Course box:
As well as by navigating to My Account >> My Courses:

9) The on-demand (recorded) content will be available for review starting in June. This content should be reviewed in advance of the live webinar sessions. Refer to the Program schedule for each course for additional details on the webinars sessions and on-demand content being covered.