

Utility Disconnections

Last week the PUCO took action to ask utilities to suspend disconnection, and waive any requirements for reconnections. For all types of customers (residential and business).

All of the utilities are doing so, however, many are unable to quickly edit their automated billing systems to stop sending disconnection notices. Columbia Gas of Ohio was able to stop sending them, but looks like most others still are. However, we know utilities are not following through with those disconnections.

PUCO extends utility reconnect order

Utility companies directed to review disconnection and social contact policies

It is encouraged that utility customers contact the PUCO online with any questions or concerns. Contact the Public Utilities Commission of Ohio here: [**www.PUCO.ohio.gov/contact-us**](http://www.PUCO.ohio.gov/contact-us).