

OLA SMART Meeting Minutes

December 14, 2010

2:00 p.m., via DimDim

Attending: Michelle Mears, Chair, Holly Labossiere, Sandy Tharp, Dona Davidson, Sandy Tharp, Margaret Collins

Meeting was called to order at 2:04 p.m. Michelle explained that she had an appointment and could not make the 10:00 meeting in Guthrie and switched it to an online meeting instead.

Previous Meeting Minutes: Michelle reviewed the minutes of the November 2010 SMART meeting; they were approved as presented.

SMART Website: Michelle will upload the minutes from the past two meetings and get the newsletter going.

OLA Workshop Planning: Michelle has not had luck in contacting Lee Manzer of OSU or Vince Orza. Lee was a speaker at a technical services workshop in October 2009, so it may be too soon to have him back again.

Karen Bays at Pioneer Library System was suggested as a speaker. Sandy expressed interest in a “secret shopper” idea to measure customer service. Michelle mentioned the PRIDE training offered by OSU extension offices. Her library staff is going to do the training in April.

OLA Conference: Michelle was able to attend the most recent OLA Program Planning meeting. Everything seems to be on track.

Nominating Committee: Michelle has offered to serve a 2<sup>nd</sup> year as chair to enable a chair-elect to learn the ropes. Proposed names were narrowed down to Mary Moroney, Sarah Robin, Susan Gilley, Tim Miller, and Victoria Swinney. Michelle will contact these people to get a name for the ballot.

Previous Business: None.

New Business: None.

The meeting was adjourned at 2:48 p.m.