Annual Conference Preview
April 17-20, 1991
Oklahoma City, Hilton Inn West

PRECONFERENCES
Wednesday, April 17

• Training the Trainer
  9am-4:30pm
• Territory Tellers
  9am-4:30pm

CONFERENCE SESSIONS
Thursday, April 18

• Exhibits 8:30am-5:00pm
• First General Session, 10:00am
• Luncheon: Frosty Troy
• Electronic Linking of Libraries
• You're Not Alone: Issues and Solutions
• Access vs. Ownership
• Young Adult Sequoyah Sampler
• Library Networking in Oklahoma
• Governor's Conference Update
• Doing It All
• ALA Forum
• mini-programs and table talks
• all-conference reception, 7:00-10:00pm

CONFERENCE SESSIONS
Friday, April 19

• Exhibits, 8:30am-2:00pm
• Legislative breakfast
• Festival of Books review collection
• Telecommunications: the Basics
• Networking — Making Contacts
• “Slow Fires” (Preservation)
• Larry Long on music to help children learn to read
• Perspectives on the Nonprofit Board
• Library Career Planning
• Developing Effective Library Organizations
• Friends Celebrate Libraries and Friends
• Children's Sequoyah Sampler
• ORIGINS Database
• Sound Preservation/State of Archives in Oklahoma
• Professional-Paraprofessional Relations
• Membership meeting
• Governor's Conference Update
• Sequoyah Young Adult Book Award
• mini-programs and table talks
• Second General Session, 7:00-10:00pm

Saturday, April 20

• Sequoyah Children's Award Program
OLA President’s Message

Celebrate Oklahoma Libraries !!!

I have been putting off writing my message for this issue because there are about four things about which I want to tell you. If you will excuse the gallimaufry, I will attempt to mention all of them briefly.

Congratulations to Debra Engel and the Public Library Division for recommending a 1991 minimum beginning salary for professional librarians in a public library of $22,000. Their recommendation was adopted by the Executive Board at the December meeting. This figure will appear in American Libraries and will be publicized state-wide. OASLMS and CUD are expected to make their recommendations to the Executive Board at the February meeting.

Congratulations to Floy Parkhill for being appointed by the Executive Board to complete the unexpired term of John Cochenour as Chair of the Trustees Division. Floy is a “commuter”, residing in Tishomingo and working in Shawnee as Director of Financial Aid for St. Gregory’s College. She is a member of the Chickasaw Library System Board and, along with her husband Lewis and a host of other “Friends of the Library”, was instrumental in the recent move of the Johnston County Library to larger quarters.

The recent Governor’s Conference on Libraries and Information Services was a challenging and educational event. The 22 resolutions adopted have been unanimously endorsed by the OLA Executive Board and the Long Range Planning Committee is working toward OLA’s role in their implementation. Congratulations to Edward Johnson, Bettie Estes-Rickner, and Anne Masters for their election as delegates to the White House Conference and Richard Parker as alternate.

In keeping with this year’s theme, I’m still thinking of “celebrate”, but in a new light, thanks to a dear friend who recommended to me the book “Celebrate the Temporary” by Clyde Reid. It begins:

“Don’t wait until all the problems are solved or all the bills are paid, You will wait forever, Eternity will come and go and you will still be waiting. Live in the now with all its problems and its agonies, with its joy and its pain. Celebrate your pain, your despair, your anger; It means you’re alive. Look closer, breathe deeper, stand taller, Stop grieving the past. There is joy and beauty today; It is temporary, here now and gone. So celebrate it while you can. Celebrate the temporary.”

—Joel Robinson

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OLA SCHEDULE/HOLIDAYS

1991

February 15 Executive Board/Program Committee, Norman P.L.
*Count OLA Ballots (Nominating Committee Chairs)
February 21 Social Responsibilities RT, Chickasaw System - 10 a.m.
March 1 Reference Roundtable/CUD Workshop on PR, Tulsa
*OKLAHOMA LIBRARIAN deadline
March 8 SLA/TALC Professional Development Course-Copyright
March 4-5 Legislative Dinner/Legislative Day
March 6 Oklahoma Librarian Editorial Board, ODL - 10 a.m.
March 8 OLA/ODL Certification Committee, ODL - 1 p.m.
March 13 Sequoyah YA Book Award Committee, ODL - 10 a.m.
March 14 Membership Committee, ODL - 10 a.m.
March 15 Executive Board/Program Committee, Belle Isle, OKC
March 18 Legislative Committee, OKC - 10 a.m.
March 22 *Submit Annual Report to Executive Director
March 20-23 PLA Conference, San Diego
March 29 Good Friday
March 30-April 6 Passover
March 31 Easter
April 3 OLA/ODL Certification Committee, ODL - 1 p.m.
April 5 ODL Spring Event for Children's Librarians
April 13 MPLA Board Meeting - Phoenix
April 14-21 National Library Week
April 16 National Legislative Day-Washington, D.C.
April 17-20 OLA Annual Conference, Hilton Inn West, OKC
The 1991 Midwinter was dominated by the threat of war and the clouds of recession. Actress Glen Close, however, lightened up a rather somber group as she accepted a citation of appreciation from President Richard Dougherty for her support for literacy. She said her mother taught her the value of reading and she could not remember a point in her life when she didn't enjoy reading.

The Recession seemed close at home when it was announced that ALA expected $535,000 less than was budgeted due to a shortfall in revenue from publishing, graphics, and video. The Library Video Magazine is being discontinued, there is much discussion about the direction of ALANET, and a shorter run of books will be published. In past recessions, Conference attendance (which at the moment is a big revenue producer) dropped. This Midwinter had more members in attendance than ever (5,557), 1,000 fewer exhibitors although the number of exhibits did not drop. Revenues and expenditures are being closely monitored. However, the ALA is in excellent financial health.

Linda Crismond, Executive Director of ALA, announced that ALA has 51,505 members and has the 197th largest number of exhibits out of 10,000 Associations. Responding to an article in the Chicago Tribune on Jan. 13, an appeal was made for donations of money and books for the Ashtabula (Ohio) County District Library which burned on Oct. 3. More than $1,600 was collected and exhibitors shipped more than 62 boxes of books to the library. During 1990, as a result of appeals from ALA and others, more than 240,000 books and journals valued in excess of four million dollars were given to "Books for Romania."

Many resolutions and reports were given concerning the White House Conference, recycling the paper ALA uses, continued negotiations with the Library of Congress over fees, and drafts of the following: "standards on accreditation, strategic plan for library personnel resources, ALA elections, the present and future role of elected officers, and the ALA business plan. A resolution strongly urging the Administration to withdraw its negative policy of restricting the use of federally funded scholarships and fellowships easily passed.

Most of the time was spent on debate over the Persian Gulf Crisis and the two resolutions on the "Universal Right of Free Expression" regarding the interpretation of the Library Bill of Rights and adopting as policy, Article 19 of the Universal Declaration of Human Rights.

The resolution that finally passed on the Persian Gulf Crisis (NOTE: This was on Wed., before Operation Desert Storm was engaged) said that, "the American Library Association condemns both the Iraqi invasion of Kuwait, and the UN and US military response and urges a diplomatic and peaceful settlement of this crisis." Copies are being sent to the President of the US, the Congress, and the Iraqi Washington Embassy as well as the United Nations' Secretary General.

The most memorable quote of the conference and debate was "information is the best alternative to ammunition." --Mary Sherman

Grants for MPLA Members

The Mountain Plains Library Association (MPLA) has "Professional Development Grants" available for members. Grants range in size from $150 to $1,000 and are classified as mini-grants, regular grants, and international grants. They are awarded to support formal course works leading to an MLS or a related degree, attendance as a presenter or a participant at workshop, seminar, or conference (including MPLA conference), visits to other libraries to receive advanced training in library services or procedures and library related research projects.

Contact Steve Skidmore (Ponca City Library) for the necessary forms and/or additional information on application procedures.

OLA Intellectual Freedom Handbook

additional copies available
OLA members - $2.00
Nonmembers - $5.00

Contact Kay Boies
OLA Executive Director
(405) 348-0506
OSU Library to Automate

The Library at Oklahoma State University (OSU) is joining the electronic age. In Oct. 1990, the OSU Board of Regents approved a license agreement with NOTIS Systems, Inc. The NOTIS Integrated Library System will run on the University's IBM mainframe computer and maintain a database of the library's holdings and circulation status.

The first application to be implemented will be NOTIS' new online catalog, version 5.0, in the fall of 1991. Acquisitions, serials and circulation applications will follow in 1992. Access to NOTIS will be from over 100 microcomputers and terminals within the library and across the OSU campus. In addition, dial-up access will be provided for off-campus access.

In order to provide the data for the system, the library has converted the information contained in the card catalog into an electronic format (MARC) suitable for storage in the mainframe. This process is almost complete, and will result in a database of approximately three-quarters of a million bibliographic records. When that database is loaded into the IBM mainframe, the library will spend some time testing the system, and then make the public online catalog available in the fall semester.

In Oklahoma, NOTIS is operational at the University of Oklahoma (OU), Central State University, the Oklahoma Department of Libraries, and the Tulsa City-County Library. The selection of NOTIS by the OSU Library will facilitate access to the two largest research collections in Oklahoma, OU and OSU. Using identical search commands, both catalogs will be linked ultimately along with the other NOTIS libraries in the state. This linkage will facilitate cooperation and resource sharing activities in the future.

NOTIS, a leading system in library automation, was originally developed at Northwestern University and is now the system of choice for many libraries in the United States. It is installed in over 140 institutions, including nearly half of the members of the Association of Research Libraries.

—Ken Bierman, and Dan Marmion

Booksale Scheduled

The Friends of the Metropolitan Library System's eleventh annual Booksale is scheduled for Feb. 23 and 24, 9:30 a.m. to 5:30 p.m. each day, in the Made in Oklahoma Building at the State Fairgrounds. It is free and open to the public.

Applications may request funds up to $2,000, but generally awards will be in the $1,000 range so that two persons may receive funding. Applications for the fellowship must be postmarked no later than March 1, 1991. The recipient(s) will be selected by the AMIGOS Selection Committee and the award(s) announced at the AMIGOS Membership Meeting on May 10, 1991. For more information about the AMIGOS Fellowship Program, please contact Catherine C. Wilt, Associate Director, Library and Information Services, at AMIGOS.

The fellowship will be awarded yearly to one or two persons from AMIGOS member libraries. The purpose of the fellowship is to encourage development of an assist with individual projects, which may be for educational, demonstration or research purposes. The primary criteria for making the award will be the significance of the proposed project as a contribution to library cooperation and/or automation.

John Le Carre' Wins 1990 Peggy V. Helmerich Distinguished Author Award

The internationally acclaimed spy novelist John Le Carre, has won the 1990 Peggy V. Helmerich Distinguished Author Award given annually by the Tulsa Library Trust, an endowment which benefits the Tulsa City-County Library System.

The purpose of the $10,000 prize, which is one of the most generous literary awards in the United States, is to give formal recognition to writers who have created a distinguished body of work. The recipient is chosen by a board of judges in consideration of major literary achievements and the award is made without applications or outside nominators.

Often referred to as the "master of the spy novel," Le Carre wrote The Spy Who Came in from the Cold, which topped the American best-seller list for 14 months in the mid-1960's.

Annual Report Appears in Newspaper

In December, the 1989/90 annual report for Oklahoma County's Metropolitan Library System (MLS) appeared in The Daily Oklahoman. The report appeared as a full-page advertisement, paid for by the Friends of the Metropolitan Library System. It contained a recap of the fiscal year accompanied by photographs. It also included a chart placing a dollar value on library services and a list of businesses and organizations that gave time or other non-cash donations to MLS during FY 89/90.

Publication of the 1989/90 annual report is part of a three-year public awareness plan launched in October 1989.

—Julia Fresonke
The Ethics Committee has as its mission to increase the awareness of ethical practices and professional conduct for members of the Oklahoma Library Association.

To provoke thoughts on issues, case studies of situations that present ethical questions for librarians are presented as a means of acquainting our Association with the importance of ethics in our daily work lives.

**Case Study: "Resident Patron"

The library opened every day at 7:45 a.m., earlier than most patrons were up and around, but there was usually one patron already impatiently waiting at the door when Kay arrived. The man was there every day, all day because he was unemployed and lived on the street or at the mission, depending on the weather. The library mainly served a professional clientele although the library was open to the public. Kay opened up as usual, saw her patron appropriate all the papers she had just put out. She knew he would carry them off to a carrel and pour over them for most of the day if she didn't remind him that he could only look at one paper at a time. Other patrons would have waited most of the day to even see the papers if the staff hadn't come up with the limitation of one paper at a time.

Kay thought of all the other new policies this one patron was responsible for. The back issues of papers and magazines were kept in a secured area in the basement called the "cage." This patron was obsessed with keeping all of the papers in the area straightened and frequently requested access to the "cage" so he could put them in order. As in most libraries, this library was understaffed and had only one staff member who worked in the basement. He was responsible for checking in journals, technical processing, updating loose-leaves, shelving, preparing materials to go to the bindery, receiving materials back from the bindery, etc. It was easier and less time consuming to leave the door open to the "cage" and let this patron pretty much come and go as he wanted. Otherwise, it was up and down all day getting another stack of newspapers out for him to pour over. Until, that is, Kay discovered she couldn't find certain newspapers. Not just an issue that might have "walked", but entire subscriptions weren't on the shelf where they were supposed to be. Kay discovered this when she was trying to find a particular paper for one of the patrons the library was designed to serve. She couldn't find any of those papers and there should have been two months worth of issues on the shelf in the "cage." Where could they be? She asked the basement staff, but he had no idea. Other staff members helped her hunt, but they couldn't find them either. Finally, Kay asked the patron who had spent so much time in the cage if he had seen the papers. Oh, yes, he knew where they were. He had put them where they would be "safe" because they were ones he read. And, sure enough, he led Kay right to them. He had put them underneath another newspaper title on the opposite side of the "cage" where no one, but him, would think to look for them. The same day the "Staff Use Only" sign went up on the door of the "cage."

Problems with the resident patron continued, however. The patron began to increase his reference requests. The requests were always fiendishly difficult, frequently impossible to answer with the library's holdings, and ate up enormous amounts of the time of the public services staff. A typical request would be for information on currency values and exchange rates on European funds before World War II. After spending two hours trying to run down the answer to one reference request, Kay confided to her replacement on the reference desk, "If he would even read the material I find for him, it would make me feel somewhat better, but he doesn't even look at it before he launches into some other wild-goose chase request. He just wants me to pay attention to him. He never uses the information."

Kay found herself going over again all the questions she and the other public service librarians had asked themselves in the last few months: How much attention should one patron receive? Is first come, first served the way we ought to handle our reference work? The public service staff at the library are meeting this afternoon to hammer out some kind of policy on how to ration the reference service given to patrons. How do you respond to a patron whom you suspect is using your library and staff to meet emotional rather than informational needs? How much attention, time, and energy can you spend on one patron? Should you or can you restrict service to one patron if you are open to the public? Should you try to control the behavior of one patron by making policies that impact other patrons?

**Response: What's Fair?**

To come to an understanding of the appropriate decisions in this case study, one has to identify the problem. What is the real problem here? The homeless patron's requests? His need for attention? The amount of staff time available to deal with him? Reference service to patrons? Setting policies? Everything which is an issue is not necessarily a problem. The issue of how much time to give to patrons has not been a problem until one patron violated the basic premise of working on a question until an answer is found.

Kay needs to consider the alternatives to the problems, consider the consequences of her actions, the duties of the library and the staff and the rights of patrons. Careful consideration of these factors should lead her to the fairest, most ethical decision.

For example, what will produce the "greatest good for the greatest number?" In this case, the library is open to the public and has a responsibility to all users; therefore, the "resident" patron should be welcome, but should not be allowed to monopolize all newspapers; hide them where others cannot use them; or to require excess library staff time. The library and staff have a duty to help patrons with their informational needs and a duty to treat each patron as fairly as possible; cont. on page 11
Oklahoma Governor's Conference: Final Resolutions

The culmination of the Governor’s Conference on Library and Information Services on Nov. 30 and Dec. 1, 1990 was the adoption of 22 resolutions. These resolutions were presented to Governor Bellmon and will also be taken to the White House Conference in July 1991.

1. **Changing Laws Concerning Public Libraries**
   That a Legislative Task Force be formed to study and initiate change in legislation to eliminate the old restrictive library laws and to create new, more flexible laws in the 1991 session;
   That the Legislative Task Force be comprised of the following:
   1. Two House of Representative members, to be appointed by the Speaker of the House, one of which shall be a member of the Appropriation and Budget Committee;
   2. Two Senate members, to be appointed by the President Pro Temp, one of which shall be a member of the Appropriation and Budget Committee;
   3. Director of the Oklahoma Department of Libraries;
   4. Oklahoma Secretary of Education;
   5. Oklahoma State Attorney General;
   6. A representative to be appointed by the Speaker of the House and the President Pro Temp of Oklahoma, from each of the following:
      Director of a single county library system;
      Director of an existing multi-county system;
      Director of a medium-sized library;
      Representative from Friends of Libraries in Oklahoma;
   Three lay person delegates from the 1990 Oklahoma Governor’s Conference on Libraries and Information Services, one to be from an area not currently served by a library;
   State funding be increased to the Oklahoma Department of Libraries, thereby freeing Federal funds for the use of qualifying libraries;
   The Oklahoma Department of Libraries direct its financial and human resources to ensure that all residents of Oklahoma support and have equal access to public libraries through the development of a dedicated funding source.

2. **Education and Training of Librarians**
   That a delegation from the Governor’s Conference on Libraries and Information Services, assembled on December 1, 1990, present the Regents for Higher Education with a request for financial and philosophical support for additional library education programs;
   That the Oklahoma State Legislature be approached through the proper channels in the upcoming legislative session for the funding needed to provide programs to meet training, certification, and advanced degree requirements for school library media specialists;
   That a task force be formed to study and make recommendations about school library certification, including recruitment, transfer of credit among institutions, alternative certification, and national certification.

3. **School/Public Library Cooperation**
   That the State Legislature should enact enabling legislation to promote the development of cooperative ventures between public and school libraries;
   That the state provide funding and that the local community dedicate funding for materials and staff for the joint library;
   That current successful joint public-school library programs act as models for establishing similar cooperative systems.

4. **Academic Library Funding**
   That the Oklahoma Legislature provide monies sufficient to allow institutions of higher education to fund libraries at 6 to 8% of the institutional education and general budget;
   That the State Board of Regents for Higher Education hold each institution of higher education accountable for the appropriate allocation of these funds for library uses; and
   That the Regents support the development of a statewide database of academic library holdings utilizing standard machine readable record formats; and
   That all telecommunications developments by the Regents include a commitment to library networking and the Regents adopt library networking as a priority in the plan for the 1990s;
   That institutions should continue to seek grants and endowments in addition to, but not replacing state funding for the continuing support of Oklahoma academic libraries;
   That the Congress reauthorize and expand the Higher Education Act (Titles II, VI, and VII) to: (1) support library training, research, preservation activity, and resources sharing, (2) strengthen and provide access to unique collections, (3) support innovative uses of technology in networking and resource sharing, (4) support grants for improving information services and updating library facilities to accommodate the technology of the next decade,
   That these resolutions be enacted by the next fiscal year for the benefit of all Oklahomans.

5. **Public Relations: Role of Volunteerism**
   That Friends Groups and other volunteers be recruited and mobilized to promote library services and educate the public about the benefits of library services.

6. **Facilities**
   That local, state, and federal governments appropriate funds for library capital improvements;
   That revisions of the state and federal laws be enacted to encourage cooperative efforts to establish and maintain library facilities;
   That federal and state income tax incentives and credits be established for individuals and/or corporations to encourage donations for the construction and/or renovations of library facilities;
   That the Regents for Higher Education enforce the Association of College and Research Libraries’ facility standards;
   That the Oklahoma State Department of Education establish and enforce minimum library facility standards as directed in the Guidelines for Excellence, Library Media Programs in Oklahoma.

7. **Federal Funding for School Library Media Programs**
   That the U.S. Congress provide categorical federal funds
for the purchase of resources for school library media centers.

8. **National Network**
   The existing structures such as the Library of Congress and OCLC, and leaders in the field of library and information services should be utilized to develop a national information network.

9. **State Library Network**
   That the Oklahoma Legislature enact a Library Technology Bill to fund and implement statewide library networking that is compatible with national and global networks, and is designed to encourage individualized learning;
   That this statewide library system be developed to encourage individualized learning as recommended by the Oklahoma Library Technology Advisory Committee;
   That the Oklahoma State Regents of Higher Education, the Oklahoma Department of Libraries, the Oklahoma State Department of Education, and other appropriate agencies cooperate in implementing such a plan.

10. **Special Populations**
    The Oklahoma Department of Libraries, the Oklahoma State Department of Education, and Oklahoma State Regents for Higher Education join together to contract with the University of Oklahoma School of Library and Information Studies Research Center to analyze and prioritize needs of these stated special populations;
    These findings and recommendations for action should be completed and reported to the three stated agencies within two years for implementation;
    That all libraries use every available avenue such as volunteers, Friends, literacy councils, employers, public agencies, and legislation to insure improved access to special populations;
    That dedicated state funds be made available to support the libraries located in state institutions serving handicapped and delinquent youth, and that dedicated monies be made available to the libraries serving the adult institutionalized populations.

11. **State Funding for School Library Media Centers**
    That the Oklahoma Legislature provide a line item per pupil allocation for the purchase of library resources in addition to the mandated monies required in the accreditation standards for each school site;
    That the Oklahoma Legislature continue to fund Library Media Improvement Grants.

12. **Censorship**
    That the United States Congress, the Oklahoma State Legislature, and all local governments reaffirm support for the First Amendment rights of all citizens of all ages in opposition to censorship or to the limitation of access to information;
    That all authorizations for federal, state and local library funding, authorizations for library services, and all other legislation (national, state, or local) related to libraries should be free of any restriction on access to materials and information;
    That all library governing bodies—academic, public, school and special—adopt the ALA Library Bill of Rights and Freedom to Read policies including proactive and due process policies to deal with all attempts to censor or limit access to information.

13. **Productivity**
    That libraries provide access to business information through the use of all sources including emerging technologies such as fax, satellites and databases;
    That ODL investigate and implement a central clearinghouse for national and state information to identify Continuing Education offerings;
    That local libraries work with business agencies such as Chambers of Commerce, the State Department of Commerce and the Small Business Administration to expand business communities' awareness and use of business information in libraries.

14. **U.S. Government Information**
    That the Oklahoma Department of Libraries develop a program to heighten public awareness as to the availability of government information and proper procedures for accessing this information in libraries;
    That the U.S. Congress assure that access to government information is not restricted to only those who can afford to pay for it;
    That the U.S. Congress provide for the free dissemination of government information in electronic and microform formats, as well as traditional print formats;
    That the U.S. Congress develop methods to assist libraries in assuring access to government information through provision of information in dual formats and/or by making available appropriate equipment to access electronic information.

15. **Federal Funds for Research in School Library Media Programs**
    That the United States Congress authorize legislation and

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The eight delegates and four alternates(A) elected to go to the White House Conference are:

"Library Supporters" - Gail Miller, Altus; Patricia Pugh, Ponca City; and Barbara Belger, Miami(A)

"Interested Citizens" - Patty Neuwirth, Lawton; Toni Shelton, Butler; and Kathy Blue, Shawnee(A)

"Library Professionals" - Anne Masters, Norman; Edward Johnson, Stillwater; and Richard Parker, Tulsa (A)

"Government Officials" - Bettie Estes-Rickner, Yukon; Leslie Gelders, Edmond; and Alan Gottsch, Alva(A).
appropriate funds for a competitive grant program for research in school library media programs to be administered by a school library media specialist at the United States Department of Education.

16. Minority Recruitment
That the State Chancellor for Higher Education initiate a program to provide library education scholarships, grants, and fellowships for minorities in all accredited programs with funding from private, state and federal sources (such as ALA, NEA, Native American Tribal Governments, OSRHE, BIA/D of Int.);
That OLA establish a mentoring program for recruitment of underrepresented peoples into the library profession and into library education as both faculty and students;
That the State Regents for Higher Education assure library programs be accessible at sites proxemic to concentrations of minority populations;
That appointment and advancement to the highest level of librarianship be open to all qualified professionals without regard to race, sex, religion, disability, age, or any other non job-related attribute.

17. Funding Public Libraries
That a Library Funding Task Force be established to be composed of the following:
The State Secretary of Education or designee,
The Director of the Oklahoma Department of Libraries or designee;
The Chair of the House Education Committee
The Chair of the Senate Education Committee
The remaining members to be appointed as follows:
Speaker of the House appoint two members,
Pro Temp of the Senate appoint two members,
Governor appoint two members;
That this Task Force be charged to report to the 1992 Legislature on the following issues including, but not limited to:
1. Funding of a statewide telecommunication system
2. Funding for library facilities to be locally matched
3. Funding for the establishment of minimum library service in every county
4. Full state funding for the Oklahoma Department of Libraries in order to free federal LSCA funds for local library development
5. Propose a plan for increasing per capita state aid in the national average
6. Raise the local cap for library funding
That the State of Oklahoma Income Tax form include an option for individuals to designate one or more dollars to be used for funding public libraries;
That a state campaign be initiated by FOLIO and OLA to educate the public concerning public library funding needs.

18. Literacy
That literacy programs already in place must be expanded and that libraries initiate and/or promote literacy efforts in their communities;
That libraries provide materials specifically designed for adult new readers, children, and speakers of other languages;
That state/federal funds to allocated to provide literacy
cont. on page 10
AMIGOS and OCLC

Supporting Libraries in Oklahoma

We know AMIGOS libraries vary greatly in size and degree of financial resources available for automation. But whether you have a staff of 1 or 50, OCLC represents a cost-effective way of providing library service.

Resource Sharing—SharePAC

Introducing SharePAC—a unique resource sharing system on compact disc. SharePAC is the only CD-ROM resource sharing system with a link to the OCLC ILL network. With SharePAC, you can search a union list, a group catalog, or a state database on CD and send requests over OCLC's electronic ILL network. You'll maximize your resource sharing and minimize your costs.

Reference

Online or CD-ROM, OCLC's Reference Services supply the power to meet the information demands of the 1990s.

The EPIC service, OCLC's new online reference system, gives you something you have wanted for a long time—complete subject access to the OCLC Online Union Catalog. Virtually every word in every record of this 22-million-record database is indexed and searchable to help you find the sources you need—and some you never knew existed. Additional databases are regularly added to the EPIC service: Book Data, ERIC (Educational Resources Information Center), ABI/INFORM, and Dissertation Abstracts International are available now. Databases soon to be added are PNI (Pharmaceutical News Index) and Business Dateline.

The newest compact disc reference database is DiscLit: American Authors. On one CD, the DiscLit database presents the full text of 145 books in Twayne's United States Authors Series, acclaimed for its concise introductions to the lives and works of major American writers.

The Search CD450 system allows you to search hundreds of subjects easily and affordably. The 15 Search CD450 reference databases on compact disc cover agriculture, education, music, the environment, computers, earth science, energy, water resources and government publications. They incorporate millions of citations and give your library access to more resources at affordable prices.

For more information on how OCLC can work for you, please call AMIGOS:

800-843-8482

AMIGOS

AMIGOS Bibliographic Council, Inc.
11300 North Central Expressway, Suite 521
Dallas, Texas 75243
centers with coordinators to recruit, to train, and to provide space, service, and equipment for literacy programs.

That state legislation be drafted to provide financial incentives to libraries, schools, and other literacy providers who coordinate literacy efforts in their communities;

That the Library Services and Construction Act, Title I and VI should be expanded and completely funded in the next fiscal year.

19. Public Awareness Campaign

That ODL, SDE, OLA, FOLIO, State Regents for Higher Education and other agencies and organizations join together to create a statewide public awareness campaign to publicize and promote all types of libraries and their services and to emphasize the value of reading to individuals and groups;

That ODL, SDE, and State Regents for Higher Education request such funds in their annual budget requests to the state legislature;

That OLA and FOLIO also provide funds and programs aimed at improving the image of Oklahoma's libraries.

20. Statewide Library Card

That Oklahoma adopt a statewide library card and a support system;

That the Governor appoint a task force to develop an action plan for implementation of a statewide library card;

That the task force present this action plan to the State Legislature by the end of fiscal year 1991;

That the Oklahoma Legislature mandate and fund this system within one fiscal year after receiving the task force action plan, to include:

1. A statewide library card to allow every user registered with any publicly supported library with the state to have primary access to the collections of all publicly supported Oklahoma libraries to include borrowing privileges;

2. A retrieval system for materials and;

3. A protection procedure for individual collections;

That federal legislation be enacted to allow for free mail service for circulation of library materials.

21. Improving Services for Blind/Handicapped Library Users

That in order to improve the promotion, development, and publicity of these critical library services to the blind and physically handicapped population in Oklahoma, that the program and all designated state and federal funding for same, be returned to the auspices of the Oklahoma Department of Libraries;

That the resolution be referred to the appropriate state legislative committees for implementation.


That the legislature mandate and fund development of a statewide program to provide qualified consultants to assist in identifying and preserving vital collections of documents and other articles of historical, social, and cultural importance;

That library materials of identified historical importance also be mechanically reproduced in easily retrieval form;

That the afore said statewide program include a continuing and concerted effort to educate the public about the need for preservation of vital records and library holdings.

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PEOPLE & PLACES

COMING AND GOING...

at University Center at Tulsa

Robin Leech, formerly head Reference Librarian at the University of Tulsa, has accepted a position as Technical Services Librarian at the University Center at Tulsa. She began work there on Sept. 10, just in time to become involved in profiling for UCT's new DataResearch online system.

at Metropolitan Library System

Kay Bauman, a member of the Metropolitan Library system staff since 1982, has been named head librarian for the Downtown Library. Bauman assumed her new duties Dec. 3. She worked at two other MLS libraries, Belle Isle and Southern Oaks, before moving downtown in 1987. Her experience includes children's services, reference work and online database searches. She holds a MLIS and an undergraduate degree in elementary education from the University of Oklahoma.

at the Oklahoma Center for the Book

Ann Hamilton has been named as the new director. She brings an extensive background in advertising, audio, video and print production and conference and workshop planning and production. She has a BA in Applied Oral Communications. The Center coordinates and sponsors many events each year promoting books, authors, illustrators, booksellers, publishers and libraries.

at Oklahoma State University

Willis (Bill) Cunningham assumed duties as Assistant Social Sciences Librarian in the OSU Libraries on Jan. 2 of this year. Cunningham received the BA degree in History from the University of Michigan in 1957 and was awarded the AMLS degree from the same institution in 1960. The MA degree in Anthropology was received from the University of Michigan in 1962, and the Certificate of Advanced Studies in Library Science was awarded by the University of Illinois in 1990. His article titled, "A Reference/Documents Librarian's Treasure Map" has just been published in the Winter 1990 RQ.

...AND DOING THINGS

at University of Oklahoma

American Indian Libraries, the official publication of the American Indian Library Association, is now based at the University of Oklahoma School of Library and Information Studies. Dr. Mary Lockett, assistant professor, and Dr. Lotsee Patterson, adjunct faculty, are co-editors. Lana Grant, a student in the Certificate of Advanced Study program and director of the Sac and Fox Library, is the editorial assistant. Published quarterly, the Newsletter reports Association activities, information on tribal libraries, and continuing education and employment opportunities.

MPLA Region Candidates to ALA Council

Below is a list of five persons from the MPLA region who have been reported by the ALA Nominating Committee as being on the ALA presidential and council slate for 1991:

Lee Brawner, OK
Marilyn Hinshaw, OK
Kenton Oliver, KS
Merrilyn Ridgeway, AZ
Elizabeth Snoke, KS

Should you know of additional people to place on this slate or wish to volunteer yourself, please contact Dennis Day, Salt Lake City Public Library, 209 E. 500 South, Salt Lake City, UT 84111.

Ethics, cont. from page 5

however, the patron does not have the right to demand unreasonable service or special consideration from the staff. In addition, other patrons have the right to expect reasonable service from the staff that is fairly allocated.

With those factors in mind, Kay and staff should be able to determine alternatives for further action. They have already limited the number of newspapers their "problem" patron can use and his accessibility to back issues. Unless the issue of time spent on all reference questions has become a problem, staff probably should not set policy as a result of the actions of one individual, but should use common sense and good judgement when dealing with the problem patron. Perhaps the staff needs additional training to ascertain need and feel comfortable about limiting service to patrons when necessary. In this case, it seems that Kay and staff are avoiding dealing with the real problem, their "resident" patron, and are skirtsing around the issue by developing policy to avoid saying no to him. It is not unethical to say to a patron, "I have helped you as much as I can right now; I have other clients that need my attention." or "We will not be able to help you with that question as we do not have the material to answer it in a timely fashion," etc. Being open to the public does not mean that the public has the right to demand service that is unreasonable. Policies do not have to be set to control those types of people. Quick, polite service by staff who are properly trained in interpersonal skills, should handle this type of "problem" patron without penalizing the rest of the library users.

Comments are invited and should be sent to Ethics Committee Chair Susan McVey, Oklahoma Department of Libraries, 200 NE 18, Oklahoma City, OK 73105.
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Compiled and edited by David Ewen
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