Keynoter Kaycee Hale Inspires, Entertains Conferences

Kaycee Hale, Executive Director of the Resource & Research Center of the Fashion Institute of Design & Merchandising, helped to kick off the 86th Annual OLA Conference with a message that was both inspiring and entertaining. A librarian, motivational speaker, and extraordinary individual, Hale spoke on self-esteem as a fundamental competency for succeeding at any job.

Hale asserted that first and foremost we should improve our personal and professional images. Hale believes that this is something we not only have within our power, but is something we owe to ourselves. She noted that “good enough never is”. She reported that the American Society for Training and Development identified sixteen knowledge and skill areas critical for all employees in the twenty-first century. These include: self-esteem, interpersonal skills, creative thinking, knowing how to learn, and leadership. Our self-esteem defines our image and our image determines what we will do with our lives and what we do with other people.

Next she urged the audience to magnify their assets. She recommended goal setting as the primary way of accomplishing this. Hale shared a report from Working World (Sept. 25, 1989) that identified a “three-percent elite”. Only ten percent of U.S. college graduates practice goal setting in any form. Of that ten percent, only seven percent have written goals they think about periodically. These people earn an average of $110,000 per year. She pressed conferees to consider why they may not be setting written goals.

Accelerating communication power is also crucial, according to Hale. She identified networking as a vital skill in this area. Good networkers, she maintains, “give themselves a valuable circle of people from whom to seek information and support.” She asked participants to consider themselves for a moment as the hub of a wheel with the spokes emanating from that hub representing a different type of contact we might have. Do we have personal, spiritual, career, community, social, and financial contacts? These are all people who can help us to reach our goals. Hale advocates establishing a goal to contact at least three people on our own lists each week to maintain contacts.

Hale also told attendees not to be afraid of grabbing some limelight for their organization. She briefly discussed the differences between publicity, promotion, and public relations and then presented her own ABCs for success in this area. Among the things included in this “formula” are: producing an annual report, budgeting for PR activities, knowing what’s going on and how your library might be able to get involved and delivering excellent service.

Finally, she urged conferees to empower themselves and others. Hale observed that “people are motivated when they can look up to someone who doesn’t look down on them”. She told of her own humble beginnings in segregated West Virginia and how by empowering herself through the building of good self-esteem she had been able to break out of a future with little opportunity. She encouraged the audience to do regular, weekly maintenance on those leadership skills that empower them and others. She concluded by stating that “image is what remains of your essence when you’re no longer there.” How or even do people think of you when you’re no longer there?

—Jennifer Paustenbaugh
Libraries of all types, in Oklahoma and across the country, are beset today with serious problems. Inflation is ravaging book budgets, the public demands more and more service, technology offers many opportunities but costs are high, budgets are flat or being cut, and of course, we all feel overworked and underpaid. The remarkable fact, though, is that librarians are remarkably optimistic and pragmatic individuals. It never fails to surprise me how we respond to our problems and challenges by rolling up our sleeves and smiling in the face of adversity. I believe it is the librarians and support staffs who are the reason "Libraries Change Lives."

In these comments in 1835, De Tocqueville was speaking of Americans in general, but he could be referring to American librarians today: "They have all a lively faith in the perfectibility of man, they judge that the diffusion of knowledge must necessarily be advantageous and the consequences of ignorance fatal; they all consider society as a body in a state of improvement, humanity as a changing scene, in which nothing is, or ought to be permanent; and they admit that what appears to them today to be good, may be superseded by something better tomorrow."

Today, as I signed several payment authorizations and began to write these comments, it occurred to me that these are my last official acts as President of OLA. I am amazed that the year went so quickly and the cycle has already begun again with a new set of leaders and a new set of goals for a new year. It was an interesting and rewarding experience working with so many members from all areas of the Association. I collaborated with some of you for the first time and some for the umpteenth. A wonderful benefit of being OLA President is this extensive contact with librarians and library supporters across the State. It is an unparalleled chance to meet new people and to make many friends.

Thank you for giving me the opportunity to represent OLA. I look forward to working with you in the future.

—Ed Johnson

Editors' Note:
The editors would like to express heartfelt thanks to our volunteer conference photographers: Bob Segal, Southeastern Public Library System ( McAlester); Daphne Kerley, Connors State College Library; Danelle Hall, OCU Library; and story contributors: Beth DeGeer, Joan Singleton and Kathleen Mulligan, Bartlesville Public Library; Bonnie Stout, Stillwater High School Library; Darcy Rankin, OSU Library; and Sidney Pierce, OU SLIS. Thanks to you, we are able to provide expanded coverage of this year's conference.
PRECONFERENCES PROVIDE SOMETHING FOR EVERYONE

Over 200 attended this year's Annual Conference preconferences which offered something for nearly everyone. The "Discover the World of Internet" preconference was enormously successful, drawing nearly 175 participants from around the state as well as presenters from Hawaii, Colorado, and of course, Oklahoma. A timely topic, good planning, and excellent cooperation from four OLA Roundtables -- Library Automation, Government Documents, Reference, and Technical Services -- made this a highly-rated event.

The Public Libraries Division (PLD) also provided a timely and successful workshop, "Customer Control: A Growing Issue for Librarians (OR How to Keep Children and Adolescents from Trashing the Place and Still Provide a Safe, Comfortable Place for Them)." PLD Director Marion Donaldson impressed everyone by finding a great replacement speaker at almost the last minute.

The Support Staff Roundtable chose a timeless topic for their excellent preconference workshop, "Map Out Reference: Sources, Services and Skills". Presenter Margaret Irby Nichols helped library staffers enhance reference desk skills by identifying and using basic information sources and choosing and evaluating these sources to get the most out of tight book budgets.

Internationally recognized online searching and network expert Carol Tenopir addresses Internet Preconference dinner goers. Over 100 people attended the dinner to hear Tenopir. Photo by D. Hall.

Margaret Irby Nichols, retired Assistant Dean at the University of North Texas SLIS, delights attendees at the "Map Out Reference" preconference with an anecdote. Photo by J. Paustenbaugh.

Bob Milan, Director of Adolescent Services at Comanche County Memorial Hospital, entertains participants in the "Customer Control" preconference with the "my way or the highway" control "theory". Photo by J. Paustenbaugh.
Improving Customer Service

Dr. Lee Manzer, Chair of the Marketing Department at OSU's College of Business presented a session on April 1, "If you Have to Do It, Why Not Get the Credit? Improving Customer Service". Manzer focused on a Total Quality Management (TQM) approach to service.

Manzer believes that there is a renewed interest in long term customer satisfaction not just among the for-profit sector, but in the non-profit sector as well. People engaged in service enterprises first have to agree that giving good service is a high priority — perhaps even the highest priority — and then must work together to give it. This really must be a team effort since a lack of commitment from even one member of the team will bring down the quality of the service.

In addition to perceiving this interdependence among employees, service managers must also recognize that accountability is a key factor. Too many people are willing to give only average input, but expect high rewards. If you want the rewards of being outstanding, you must do outstanding things. However, being outstanding does not mean you have to be fantastic. It doesn't take much effort to do just a little more.

Once the commitment has been made, employees must set up a system that allows them to provide great products and great services. You may think that you are giving great service or providing a great product or process. What counts, however, is if your customer believes that you are. Manzer noted that in studies concerning what customers want, reliability is almost always number one on the list. Responsiveness is also high on the list because customers want to believe that you want them there.

Success in providing service comes by controlling three factors. First you must control the outcome or the product quality. Next you must manage customers' expectations. Finally, you must guide service quality. These expectations come from word of mouth, advertisements, and past experiences. Manzer stressed that liking the customer is not the issue. All customers should be treated with courtesy and when they "fly off" at you and you have not instigated the problem, remember that it's nothing personal — it's just business!

Manzer concluded by urging those present to be responsive and get the credit. Customers do not want to hear how busy you are, how limited your resources are, etc. If you're going to do the job, then do it with a good attitude so you can get the credit.

—Jennifer Paustenbaugh (Thanks to Joan Singleton of Bartlesville Public Library for her excellent notes on this session!)

Image for the Workplace

After wowing conferees during the keynote address, the room was overflowing for Kaycee Hale's second presentation of the day. Hale, Executive Director of the Resource & Research Center of the Fashion Institute of Design & Merchandising, presented "Building a Positive Image" for a program jointly sponsored by OLA's Public Libraries Division and the Support Staff Roundtable.

As in the morning session, participants were presented with a study guide that was packed with information, humor, and Hale's unique insights. The five-step program for building a positive image is (1) increase your personal dimension of quality service; (2) maintain a high level of energy; (3) accentuate your "extra" efforts; (4) generate communication effectiveness; and (5) experience success!

Hale also gave those present tips on self-motivation in the workplace, using humor, and reducing stress. She noted that if you're a manager and you are not spending twenty-five percent of every meeting you have in motivating your staff, you should.

—Jennifer Paustenbaugh

Duffey Delights OASLMS Luncheon Attendees

Betsy Duffey, author of such notable books for children as Gadget War and Puppy Love and daughter of noted children's author Betsy Byars, gave a very funny and fascinating speech about the perils and pleasures of writing novels for children. Several of Duffy's anecdotes concerned the ways in which the experiences of family members inspired various episodes in the novels she and her mother have written. Duffey's books are for children between "I-can-read" books and chapter books.

—Beth DeGeer
Bartlesville Public Library
Manley Speaks on Censorship

OLA's Intellectual Freedom Committee was pleased to host Will Manley as speaker for the IFC's program at this year's Annual Conference. Manley addressed the issue of censorship from the point of view of the censored author — a situation in which he has had first-hand experience. His tenure as columnist for the Wilson Library Bulletin was ended after the president of the Wilson Company took offense at Manley's humorous column "Librarians and Sex." Not only did the Wilson Company dismiss Manley, but it also attempted to suppress the column by preventing normal distribution of the June 1992 issue in which the column appeared.

While serious in content, Manley's story made for quite a humorous tale. His anecdotes had the standing room only audience "rolling in the aisles" (not really - that would be unlibrarianlike). An especially memorable story was about trying to get through airport security with a copy of Madonna's book Sex in his luggage. It seems the metal covers set off the alarms, and when he tried to explain to the guards...well, you can imagine. After the program, Manley sold and autographed copies of his several books.

It was evident Manley enjoyed his time in Oklahoma as much as we enjoyed him; he said that OLA was the most responsive audience he has ever had!

—Darcy Rankin, Chair
OLA Intellectual Freedom Committee

Barbara Dewey
Photo by J. Paustenbaugh

Dewey Tells When, How to Change Jobs

The Library Education Division's program at the Annual Conference featured Barbara Dewey speaking on "Facing the Future: When and How to Change Jobs." Dewey served as Director of Admissions and Placement at the Indiana University School of Library and Information Science from 1980 to 1987, and is author of a book on Library Jobs: How to Fill Them, How to Find Them, (Oryx, 1988) as well as editor of a how-to manual on Raising Money for Academic and Research Libraries. She is currently Director of Access Services at the University of Iowa Libraries.

Dewey offered a "3 As" model of action to those thinking about a new job. The first "A" is ASSESSMENT of one's present job and its constraints, evaluating any dissatisfaction and trying to identify specific sources of discomfort. Step two is ANALYSIS, mapping out a plan to get where one wants to be, whether this is a new job or a change in aspects of one's present job. Step three is ACTION, dividing the plan up into small, easily accomplished steps that can be done one by one, and implementing it.

The main point of her presentation, however, was to warn both employers and job seekers that professional work itself is changing. "People skills" are replacing basic technical skills and knowledges as position requirements, as the work once done by professionals is being given to para-professionals (a change most obvious in technical services, but coming in public services as well). She predicted that libraries will increasingly shift professionals away from traditional tasks to place more emphasis not only on management, but also on outreach activities and communication with users. Job-seekers must develop and document their communication skills, and employers pay more attention to them in the hiring process.

—Sydney Pierce, Director
OLA Library Education Division

OLA Conference Trivia:
488 attended this year's conference in Oklahoma City.
MPLA President Gives Tips on Interlibrary Cooperation

Bunny Morrison, President of the Mountain Plains Library Association (MPLA) and director of the Skyview High School Library in Billings, Montana, gave an excellent "how-to" presentation during her April 2 program, "Mainstreaming Library Services: A Cooperative Approach". Morrison offered ideas and examples of how school and public libraries can pool resources to better serve the young people in the area. Some of the ideas shared were to create a union catalog of materials housed in school and public libraries, give the public librarian access to the school library's holdings over summer breaks, create a universal library card, and cooperate on various programs including author visits. This wonderful session generated lots of ideas and enthusiasm for the possibilities of more and better interlibrary cooperation.

—Beth DeGeer
Bartlesville Public Library

Librarians as Parent, Psychologist and/or Cop

The OLA session, "Librarians as Parent, Psychologist and/or Cop: What's Ethical, What's Legal?" drew 89 conference attendees. Dr. James Thomas, clinical psychologist from Ponca City and Nina Miley, reference librarian at the OU Law Library responded to the legal and ethical aspects of scenarios that had been prepared by the members of the ethics committee. The scenario on children left unattended at libraries was a familiar problem for most librarians in attendance. Dr. Thomas suggested ways to turn the disruptive child into a helpful one, and Miley explained that librarians do not act in the place of the parent and the legal responsibility of the librarian is limited. Another scenario concerning sex offenders in the library elicited an active interchange. Many librarians in the audience had useful suggestions as to how to handle various situations of concern in the library.

—Bonnie Stout
Ethics Committee Chair

Frosty Troy Regales Audience Once Again

OLA Conference-goers who attended the April 1 luncheon with Frosty Troy were not disappointed with their entertainment fare. This was the third year in a row that the award-winning Oklahoma Observer editor spoke at a conference luncheon and was as witty and irreverent as ever. Among the verbal gems from this year's lunch —

"What difference does it make if we fund highways 100% if we just use them to move ignorant people around?"

"Don't change the name of anything — especially if it has to do with education. Call it the same old thing even if the name doesn't fit anymore."

"Education is what it's all about. Kids aren't afraid of it, but adults sure are. We should give our kids the full smorgasbord.

"If you're going to read you ought to be genuinely entertained or enlightened and ideally, both."

"It is the divergence of opinion that makes this nation great."

(Referring to Oklahoma's libraries) "If you keep the lights on and the doors open and the smiles coming, people will keep coming."

—Jennifer Paustenbaugh

Dr. James Thomas
Photo by N. Jurney
AUTHORS, AUTHORS!


Local and National Authors Come to Conference

(Left) Chandler High School English teacher and first-time novelist Anna Myers was on hand to sign copies of her high acclaimed book, *Red Dirt Jessie*. The book was the winner of the 1993 Oklahoma Book Award in the children/young adult category and was selected for a place on the prestigious New York Public Library 100 Best Books for Children. Myers' book was published by Walker and Company and she signed copies of it at the Levite of Apache booth. Photo by N. Jurney.

(Above) OLA banquet speaker and program presenter Will Manley also made time to sign his books. Manley is the author of such humor "unclassics" as *Unintelligent Freedoms, Unprofessional Behavior, and Unsolicited Advice*. McFarland publishes Manley's books. Photo by N. Jurney.

(Below) Reba Collins, retired director of the Will Rogers Museum Memorial and Research Center and author of several books on the late actor and humorist poses by a cutout of the legend with her latest book: *Will Rogers, Courtship and Corespondence*. Collins, whose book was published by Neighbors & Quade, signed her books at the Levite of Apache booth. Photo by J. Paustenbaugh.
CONFERENCE '93

(see page 30 for captions)
AWARDS PRESENTED AT CONFERENCE

OLA Awards Committee Chair Lee Brawner and OLA President Ed Johnson presented several awards at the Friday night banquet at this year's Annual Conference. OLA Executive Director Kay Boies was the recipient of the OLA Distinguished Service Award. This award was made in recognition of Kay's inspired leadership, devoted service, and unusual contributions to Oklahoma libraries and the profession of librarianship. It is the highest honor OLA bestows on its members.

Barbara Spriestersbach and Betty Riley, who retired this year from the State Department of Education, received Special Meritorious Service Awards. The awards were presented in recognition of their services to the profession above and beyond regular duties. Spriestersbach received OLA's Distinguished Service Award in 1988.

David Corbly of Southwestern State University was presented with the Outstanding New Librarian Award in recognition of significant contributions to the profession of librarianship and potential for professional development.

Nine individuals were honored with the Citizen's Recognition Award for effective and important service to the advancement of libraries over a period of time. Those recognized were: Sue Nelson; Jean, Walter, Joan and Allan Neustadt, Senator Bernice Shedrick, Craig A. Stephenson, Bruce K. Stone, and Irene Wickham.

--Jennifer Paustenbaugh

PHOTO CUTFINES

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1. OLA President Ed Johnson passes the gavel to incoming OLA President Jan Keene during Friday night's banquet. Photo by N. Jurney.

2. (l-r) Ernestine Clark, Coordinator of Volunteer Services at Metropolitan Library System, and Beverly Dieterlen, FOLIO President, look on as Lillian Norberg receives the first Lifetime Member FOLIO award at FOLIO's annual meeting during OLA Conference. Photo by B. Segal.

3. OSU's Dan Burgard, a future Internet guru, listens during a table talk he led on the Internet. Watch for Dan's upcoming columns on the Internet starting in the July/August issue. Photo by N. Jurney.

4. OU SLIS student Lura Josephson offers encouragement while Cameron's Victoria Swinney tries her hand at tipping in pages during the Bibliotherapy demo session. Photo by J. Paustenbaugh.

5. Local Arrangements Chair Vicki Buettner examines the OLA Annual Report at the Conference information desk during one of her few moments of quiet during Conference. Photo by N. Jurney.

6. OSU's Lynn Stewart and Roop Sandhu (with back to camera) talk with Winnebago Software's Scott Burton at the exhibits. Photo by J. Paustenbaugh.

7. Planning Committee Chair Richard Parker tries his luck at one of the gaming tables during Casino night. Photo by B. Segal.

8. The "Wheel of Fortune" beckons attendees at Casino night. Photo by B. Segal.

9. Laura J. Isenstein tells how to "get your reference staff on the star track". Photo by N. Jurney.

10. OLA Lobbyist Richard Wheatley reports on legislative activities at the Legislative Breakfast. Photo by D. Kerley.

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1. Jean Kreamer speaks on the "fine points of being a library trustee". Photo by D. Kerley.

2. (l-r) Rachel Butler, OCCC; Bob Swisher, OLA President elect; and Jan Sanders, MPLA representative, stop for conversation in the exhibit hall. Photo by J. Paustenbaugh.

3. School library media specialist Bobbie Frisk visits "the Jelly Bean Man" at the exhibits. Photo by N. Jurney.

4. Norman Public Library Director Peggy Cook (standing) speaks at the ODL Board meeting about certification for public library personnel. At her left is ODL Director Bob Clark, Photo by B. Segal.

5. Susan Silva, a member of the Sequoyah Children's Book Award Committee, poses with a beautiful framed picture of Sequoyah which will be hung in The Village Library in memory of children's librarian Norma Chambliss. The picture is the donation of members of the Sequoyah Children's Book Award Committee of which Chambliss was a member at the time of her death last December.

6. The OLA Store has another successful conference. Photo by N. Jurney.

7. Is that smile on Ed Johnson's face because he is almost finished with his duties as OLA President? Thanks for a great year, Ed! Photo by B. Segal.
Oklahoma History Workshop Draws Large, Interested Group

The Oklahoma Historical Society (OHS) was the setting for a very well attended workshop, "Resources in Oklahoma History," sponsored by OLA's Reference Roundtable. Sixty-seven people attended the day-long workshop which featured presentations by historians, genealogists, archivists, and librarians.

During the morning session Cindi Wolff, OU Documents Dept., gave a presentation on government documents, emphasizing the wealth of historical information contained in Oklahoma and federal documents. She noted that most holdings for documents are not on OCLC or many online catalogs and that researchers should call, write, or visit a depository before deciding that government information is not available. Wolff was followed by Chester Cowen, OHS, who spoke on locating and using historical photographs.

In the afternoon participants were treated to a lively and informative overview of Oklahoma genealogy resources by Lois Copley of the Oklahoma Genealogical Society. Copley spoke on the information treasure to be discovered in county courthouses, genealogical societies, and the Oklahoma State Historical Society. She talked about writing letters of inquiry and the importance of asking for one piece of information at a time, providing dates where possible, and including a self-addressed, stamped envelope with all requests. She also shared some humorous examples of requests from would-be genealogists who wanted to know everything about their Oklahoma ancestors, but failed to even provide their own name on their request letters! William Welge, OHS, spoke on Native American research and the considerable information on Native Americans, particularly the Five Civilized Tribes and Southern Plains Indians, available at OHS.

Kenny Brown, University of Central Oklahoma, was the final speaker of the day. He gave an "insider's perspective" on doing historical research. He helped attendees see both the planned and serendipitous aspects of historical research as he described his own dissertation research on Oklahoma Indian attorney and U. S. Senator Robert Latham Owen, Jr. In addition to what he "expected" to find, he also uncovered hints of a quiet, but longstanding romance between Owen and Alice M. Robertson, first U. S. Congresswoman from Oklahoma. Brown concluded by sharing with the audience a brief list of sources he had found to be especially productive. Participants were also able to take tours of the Historical Society before and after the workshop.

Jennifer Paustenbaugh
Oklahoma State University

Keith Donates Award to Norman Public Library

Noted author Harold Keith (l), Director of the Pioneer library System, and children's librarian Anne Harris(r) (see photo above), following the donation of Keith's John Newbery Medal to the Norman Public Library. Keith received the award for his book "Rifles for Watie" in 1958.

The Newbery Medal is awarded annually by the American Library Association for the most distinguished contribution to American literature for children. Keith's award will be on permanent display in the recently dedicated "Newbery Corner" of the library. Keith's donation could be the first such donation to a public library in Newbery history!

--Bob Tormey
Pioneer Library System

For a FREE copy of Internet Providers in the Midcontinental Region or Access to Government Information Resources Through the Internet send an SASE to: Jan Sanders, MPLA Representative, Bartlesville Public Library, 600 S. Johnstone, Bartlesville, OK 74003.
Fall 1993 Library Education Around Oklahoma
An Informal Survey

This list was compiled in late April. For more up-to-date information, try the phone numbers listed for each school.

ADA (East Central State University)
Offers courses for school library media certification.
Courses: Times:
Children's Literature 2:00 PM MWF
Library Technology 4:35-7:15 PM Tues
Reference Materials 4:35-7:15 PM Wed
School Library Administration I 7:25-10:05 PM Wed
Contact: Dr. Bob Wyatt (405) 332-8000 ext. 602

ALVA (Northwestern Oklahoma State University)
Courses for school library media certification; coordinates schedule with Weatherford (SWOSU).
Courses: Times:
Books & Reading for Children 1:15-2:30 PM MW
Books & Reading for YAs 6:30-9:15 PM Thurs
Use of Library Materials 9:00-9:50 AM TR
1st 8 wks of semester
Contact: Ray Lau (405) 327-1700 ext. 219

EDMOND (University of Central Oklahoma)
Courses for school library media certification.
Courses: Times:
Cataloging and Classification 4:40-6:20 PM TR
Instructional Development 4:40-7:20 PM Mon
Learning Theory & Communication 7:30-10:10 PM Mon
Library Activities for Children & Young People 7:30-10:10 PM Thurs
Library Materials for Elem. Schools 7:30-10:10 PM Tues
Media Production & Techs. for Libs. 7:30-10:10 PM Wed
Contact: Dr. Judith Wakefield (405) 341-2980 ext. 5886

LAWTON (Cameron University)
Courses for school library media certification.
Courses: Times:
Children's Literature 11:00 AM TR
Young Adult Literature 1:30 PM MW
Contact: Dr. Diane Jackson (405) 581-2864
Dr. Jane Morse (405) 581-2320

MIDWEST CITY (Rose State College)
Courses leading to a Library Technical Assistant Certificate with an Associate of Arts (2-year undergraduate) degree.
Courses: Times:
Library Resources & Services 7:30 AM either T or R
AV Equipment & Services 7:30 AM either T or R
Library Management Skills No time given
Contact: Kay Overton or Jim Beavers (405) 733-7370

NORMAN (University of Oklahoma)
ALA-accredited masters program. Due to heavy demand, enrollment priority is given to fully admitted students.
AMIGOS
Supporting Libraries in Oklahoma

AMIGOS members vary greatly in size and degree of resources available for automation. Whether you have a staff of one or dozens, AMIGOS and OCLC offer efficient ways of providing library services.

Resource Sharing
SharePAC maximizes resource sharing and minimizes costs! It is the only CD-ROM resource-sharing package with a link to the OCLC ILL system. If you are planning a union catalog, look into SharePAC today to discover the benefits for you and your resource-sharing partners.

Reference
The FirstSearch Catalog is affordable, comprehensive and simple to use. Innovative block pricing eliminates database connect-time charges. A menu-driven system allows library patrons to search the OCLC Online Union Catalog and a growing list of subject-specific databases on their own. Free up your time, try FirstSearch!

DiscLit: American Authors is a full-text CD of the 143 volumes in the Twayne's United States Authors Series. Search across the full series easily on DiscLit's one CD. And DiscLit: British Authors is coming soon.

The EPIC service, OCLC's online reference system, provides complete subject access to the OCLC Online Union Catalog, a 25-million-record database. Virtually every word in this database is indexed and searchable to help find the sources needed, even some unknown ones! A growing list of subject-specific databases is now available.

Call AMIGOS for details:
800-843-8482
The processes involved in accessing the records of the legislative, executive, and judicial branches of our government can be difficult and costly. Information stored on computers can be an especially difficult problem. This Task Force report surveys possible solutions to make document access easier for the general public. It also contains appendices of a bibliography of finding aids for the official records of Congress, and a survey of the records of political parties.


81 percent of public library funding comes from local government; 9 percent from donations, fines, and fees; 8 percent from state government; and only about 1 percent from federal government. This examines the problems of decreased public library funding.


That one-half of the Native Americans who live on sovereign Indian reservations suffer from minimal or inadequate library services. This is an exhaustive overview of these libraries and what should be done to improve library and information services for Native Americans.


There were 8,978 public libraries in the states in 1990, but 72 percent of them were served by 943 public libraries. This compilation of statistics for public libraries includes information on the per capita population of service areas, annual circulation and interlibrary loan statistics, and other topics.

—Steve Beleu
Oklahoma Department of Libraries

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PEOPLE & PLACES

KOTV's nightly newscasts from January 1993 to the present are now available at the Tulsa City-County Library's Media Center at the Central Library. Fulltext newscast scripts are available on computer and are searchable by keyword to find the appropriate newscast(s). TCCL will retain the newscasts for one year and then will turn them over to the Tulsa Historical Society where they will continue to be available for public use. This joint effort by TCCL, the Tulsa Historical Society, and KOTV Channel 6 is the first project of its kind in the U.S. and is intended to be a demonstration project for other American public libraries.

Virginia Dietrich's "Checklist of Reference Sources for Oklahoma Libraries (1992)" has been adapted for a wider audience by ALA's Association of Specialized and Cooperative Libraries Agencies (ASCLA), the New publication, "Checklist of Reference Sources for Libraries", is geared toward libraries with small reference collections and limited expertise in choosing appropriate books. ASCLA Publications Committee Chair Bill Crowley noted that "for years librarians in Oklahoma have been able to maximize their reference budgets through using editions of the Oklahoma "Checklist" and now ... a national readership can gain similar benefits."

Pat Weaver-Meyers, Head of Access Services at the University of Oklahoma Libraries, is this year's winner of the Distinguished Alumni Award for the OU School of Library and Information Studies Alumni Association. The award, presented April 23, recognizes Weaver-Meyers' "active interest in the School, effective and innovative contributions to the library profession and contributions to the professional literature," says Alumni Association president, Dell Hewey.

Jennifer Paustenbaugh, Patent & Economic Development Librarian at Oklahoma State University, was selected to participate in this year's Snowbird Leadership Institute (SLI), July 29-August 3, in Snowbird, Utah. SLI is underwritten by the Dynix Corporation and was formed to "identify, train, and network the potential library leaders of the future."

The lucky winner is... Kay Mades, librarian at Edmond Memorial High School. Over 1,000 raffle tickets for this beautiful quilt (see March/April issue for details) were sold before and during Conference to raise money for OLA legislative activities. The raffle netted $1,144!

In Memorium

Dean Doerr, longtime Oklahoma Department of Libraries Construction Consultant, died Saturday, April 3, as the result of injuries suffered in an automobile accident. Dean, who was hired by ODL in 1975, helped dozens of cities and towns with library building projects.

Memorial donations have and may be made to the American Diabetes Association, local library building projects, and to the Doerr family's local public library in The Village.

The United States and Oklahoma Flags in front of the Allen Wright Library flew at half-staff on April 5 and 6 in honor of Dean who was a member of the United States Army Reserves.

Carol Eileen Moore, formerly of Ponca City, died at her home in Ponca City, on May 26, 2021, following a lengthy illness. Born in 1935, she attended schools in Texas and earned a bachelor's degree in education from Oklahoma State University. She was the school library media specialist at East Junior High School in Ponca City from 1977 until her retirement in 1992. Active in OLA, she most recently served on the Sequoyah Young Adult Committee.

She is survived by her husband, J. T. of the home, two daughters, Maria Roff Fremont and Brooke Morgan of Stillwater, one son, Christian Roff of Houston, and one grandchild.

Memorial contributions in her name are being accepted by the Judith Karman Hospice 720 S. Husband, Ste. 12, Stillwater, OK 74074.

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