LETTER OF UNDERSTANDING ELECTRONIC VISIT VERIFICATION

The parties agree to the following in regard to the electronic visit verification (EVV) tool:

1. The EVV tool pilot will begin Friday, June 30, 2023. Volunteers will be sought to pilot the tool and provide feedback to the Task Force. At least one volunteer to pilot will be selected by the Association. A minimum of one volunteer per team discipline will participate ensuring that all disciplines are represented. If a team discipline has no volunteers, one will be selected by PHHH. The Task Force will review the feedback provided and develop recommendations to PHHH prior to full implementation.

2. At implementation, clinicians will be required to use EVV only for those visits required under law for all Home Health and Hospice patient visits. Clinicians will be required to use EVV to document those items required by law and Employer policy. This currently limits the required use to Home Health Medicaid patients who do not reside in a congregate residential setting where twenty-four hour service is available. Use of EVV and the Rover application beyond this population will be voluntary.

3. Clinicians will be required to use EVV to document only those items required by law:
   a. the type of service performed;
   b. the individual receiving the service;
   c. the date of the service;
   d. the location of service delivery;
   e. the individual providing the service; and
   f. the time the service begins and ends.

4. Clinicians will be provided training on the use of the EVV tool.

5. The purpose of the EVV tool is to verify patient visits and not tracking of clinicians’ off-duty activities. The location of clinicians will not otherwise be tracked by PHHH, including during breaks and lunches. Any extraneous information will not be used for corrective action. EVV data will not be the sole basis for disciplinary action. ONA and management will work together to resolve issues with EVV in a Task Force meeting.