

LETTER OF UNDERSTANDING ELECTRONIC VISIT VERIFICATION

The parties agree to the following in regard to the electronic visit verification (EVV) tool:

1. The EVV tool will be implemented only when required by the state of Oregon and/or Washington. The anticipated start date is January 1, 2024, but that date is subject to change as determined by Oregon or Washington. If the states select different implementation dates, the EVV tool will be implemented on the earlier date.
2. At implementation, clinicians will be only required to use the EVV tool for Home Health patient visits to patients whose primary insurer is Medicaid. Clinicians will be required to use the EVV tool to document the time in/geolocation and time out/geolocation of the visit or appropriate aggregator reason for not documenting the time in/geolocation and time out/geolocation of the visit. Nothing in this Letter of Understanding impacts documentation requirements for **Hospice patients and** Home Health patients whose primary insurer is not Medicaid.
3. Clinicians will be provided training on the use of the EVV tool.
4. The purpose of the EVV tool is to verify patient visits and not tracking of clinicians' off-duty activities. PHHH will not use the EVV tool to otherwise track the location of clinicians, including during breaks and lunches. With the exception of time and GPS data associated with patient visits, data that may be collected by the EVV tool (e.g., extraneous data) will not be used for corrective action. Furthermore, EVV data (e.g., time and GPS data) will not be the sole basis for disciplinary action. ONA and management will work together to resolve issues with EVV in a Task Force meeting.
5. If any other payor, client, law, or regulation subsequently requires the use of Electronic Visit Verification, then PHHH will promptly notify the Union of the new requirement and upon request, PHHH will bargain with the Union over the effects of complying with the new requirement.