PNCC Minutes  
07/21/2022  
1430-1630

LOCATION: Video: Microsoft Office Teams

ATTENDANCE:
Present: Steve Lowler, Amy Gonzalez, Joy Choy, Tiffany Eder, Erika Stardig
Management: Corinne, Kristen, Emily

Management
Weekend Scheduling Check In
- Management has sent out survey
  - 26 responses this far; will close on Monday
- Sick calls impact weekend coverage
- Steve: SRDF with staffing concerns- will forward to management
- Reverse seniority clarification
  - Is ongoing and does not restart with low seniority ending up at top of list
- Working on revisions
  - Transparency, fairness and adequate staffing
  - Will provide PNCC with revisions

110% & Scheduling
- 110% to address 10-20% daily fallout
  - What is the cause of fallout?
    - Push/pull patient visits based on scheduling needs (and not patient needs)
    - Patient has unpredictable schedule based on staffing needs
  - Need to fill schedules
    - Pulling staff from other teams
    - Lack of continuity
    - LPNs making follow up visits
  - Case load capacities
  - Use of forecasting
  - The Coast using Blocking System
  - A Staffing committee could be helpful

PNCC
Steve retiring in September; New PNCC Chair TBD

PNCC Business
- SRDF
  - Increase staffing issues
- Scheduling, 110% Recommendations
  - Send survey to nurses' request feedback:
    - cause, prevention and suggestions to prevent fallouts
    - How to make schedules more predictable for patients, nurses and scheduling
  - Staffing Committee
    - With regular follow-up meetings (monthly, quarterly)
  - Trial use of blocking schedule
- Allow productivity points for case management and scheduling
- Need for acuity tool
  - Staffing committee develop?
- Hospice not having same scheduling issues
  - Hospice is not productivity point driven

- Steve is retiring
  - Lori has been nominated

- Education
  - Since COVID, HH education/competencies has not been as robust

_____________________________________________________________________________________

Next meeting 08/18/2022 via TEAMS 1430-1630
Invite management: Kristine, Corinne, Emily, Gretchen