LOCATION: Video: Microsoft OfficeTeams

ATTENDANCE:
Present: Lori Curtis, Amy Gonzalez, Joy Choy, Tiffany Eder, Erika Stardig, Celeste Gibson, Ashley Bromly
Guest: Maria Opie, Pam Bacon,

Clinical Ladder – Presented Pam
- Review Clinical Ladder ONA Contract p.77
- Pilot Program in effect for 1yr
- Concerns with development process and are recommending a development of a board and committee

PNCC Business
Leadership, Seats, Role
- Leadership
  - Steve Lowry has retired as Chair and Lori Curtis is now Chair
- Seats
  - Open Seat: Celeste Gibson
  - Additional seat available- consider a HH from West
- Introduction of members
- Review role of PNCC (copy from contract emailed to PNCC members)
- Meetings
  - Monthly meetings changed to Tuesdays
- Alternates
  - Reach out to
    - Steve Alcantara
    - Kathy Leendertse
    - Jenny Lensgrave
    - Colleen Chimienti

Check in with PNCC members
- Increased missed visits
  - How many missed visits are occurring?
  - Is visit projecting being used?
  - Are they limiting admissions when there are missed visits occurring due to lack of staff?
  - Concern for patient safety
- Inadequate staffing
- LPN supervision
  - Need to review skill set of LPN
- Schedulers Triaging visits: pulling, pushing, missed visits
  - Scheduling based on staffing needs instead of patient needs
  - What is schedulers decision tree
  - Oversight of schedulers
- Self-Scheduling Survey
- Survey short with limited choices
  - Need for scheduling committee
  - Floating in hospice - concern not following Float Process

Next meeting 10/18/2022 via TEAMS 1430-1630
Invite management: Kristine, Corinne, Emily