LOCATION: Video: Microsoft Office Teams
ATTENDANCE:
Present: Lori Curtis, Amy Gonzalez, Joy Choy, Collen Chimienti (Tiffany Eder), Erika Sterdig, Celeste Gibson
Guest: Ashley Bromley
Management: Jay Swenberger, Corinne Schaefer, Kristen Halloren, Teresa Looper

PNCC Business
• SRDF
  o Increase SRDF
    ▪ Inadequate staffing; patient safety/missed visits
    ▪ Nursing work accommodations
  o Waiting for management response to SRDF
  o Questions for management
    ▪ How retaining nurses
    ▪ Hiring
    ▪ Are they conducting exit interviews (many open territories? High resignation rate?)
• Check In PNCC Members
  o Home Health
    ▪ Scheduling & 110%
      ▪ Benefits
        ▪ Improved ability to control schedule
      ▪ Problems
        ▪ Nurses having greater than 110% on schedule (reports as high as 200%)
        ▪ Excessive time spent triaging (no point value)
        ▪ Inadequate visit predicting
        ▪ Unable to give visits back- missed visits- nurses need to report to supervisor when assignment is not achievable
• LPN
  o Discussion & clarification LPN
    ▪ Liability, delegation, supervision

Senior Leadership
• 110%
  o 110% causes push, push to end of week, increase in missed visits
• Increase in missed visits
  o Cause: Caregiver sick calls, LOA
  o Need project development
  o On-call or Per diem needs
    ▪ Difficult to fill
      ▪ Historically these nurses having scheduling barriers
      ▪ Requires 6 weeks of orientation
- Providence has reached out to agencies
- Review of floating process
  - Concerns when floating, regular visits are pushed
- Patient visits and ability to see in My Chart; patient c/o when visits pushed due the ability to view in My Chart - Kristen will follow up if this is still an issue as this was thought to have been fixed
- ROVER
  - Tracking concerns without knowledge - PNCC request transparency
  - Before going live - Re-training is needed
  - Issues with ROVER should be addressed
    - Logging in
      - Must input entire password each time
      - Time out is inadequate
    - Missing necessary data (vital sign screen missing pain)
    - Loss of signal (when service is available)
    - Phone screen too small to see
- Self-Scheduling
  - Survey sent out and nurse report self-scheduling preferred
  - Nurses have not been sent instructions for 2023 self-scheduling year
  - Management plan to stop scheduling and resume previous scheduling system
    - CONCERNS
      - 2023 weekend schedule process has not been decided for 2023 (6 wk from now)
      - Potential bargaining issue
      - PNCC: Concern self-scheduling purpose was to make up for missed weekend coverage for 2022 not for nursing or patient satisfaction/safety

Management exit meeting at 1600

PNCC Business
- Clark Couty
- Review of Clark Couty Staffing Excel
- RN floating with LPN making follow up visits
- Improved rotation process
- Still need better tracking floating/cancel transparency
  - To assure fairness
  - Allow nurses to anticipate needs

Next meeting 12/13/2022 via TEAMS 1430-1630
Invite management: management