

May 14, 2018

Providence Willamette Falls Medical Center (PWFMC)

ONA

Oregon Nurses Association
Bargaining Unit Newsletter

Newsletter for Nurses

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Happy Nurses Week!



From left: Nicole Hudson, Scarlett Warner and Bruce Alley from ED model Nurses Week goodies given by our ONA Executive Committee.

of you do every single day. This year our Executive Committee made goodie bags and brought the Thera-Canes to each



From left: PNCC Chair, Nicole Hudson and ONA Executive Committee President, Jay Formick, play Santa with ONA goodie bags and Thera Canes.

Much thank you to all of you for all you do in our community. Without nurses, there is no Oregon Nurses Association (ONA). Everyday you bring healing and hope to those who need it most. In every way we hope ONA is able to provide support and show appreciation for the hard jobs each

department, complete with individual buttons provided by our own Virginia Smith. It's true, ONA ❤️ You!

ED and CAPU Staff Meet with Management to Address Patient Care

Emergency Department (ED) and Child Adolescent Psych Unit (CAPU) staff met with Providence Willamette Falls Medical Center's (PWFMC) management to address patient care.

In order to provide better care for our child and adolescent psych population, nurses

from the ED and the CAPU came together with the providers from each unit, Social Work, Nurse Management, and Administration, to discuss shared obstacles and challenges.

The meeting was a great opportunity for both units to share their concerns

surrounding the child and adolescent behavioral health needs from the moment they enter our ED to when they are able to be admitted to CAPU.

There was a focus on fostering clear communication between the departments with regards to throughput, admission status, care needs and accurate assessments. There was also a shared commitment made to improving our systems and processes that impede or interfere with us being able to provide the best care to this fragile patient population. Providing better training and education



From left: Virginia Smith, Grievance Chair, Nicole Hudson, ED, Marc Thomas, ED, Hannah Warn, CAPU, Deb McGrath, CAPU.

for the ED staff, with a focus on Trauma Informed Care, was discussed at length, including the option for staffing the ED with Mental Health Specialists (MHS) and options for a secure outdoor play area. There are many challenges outside PWFMC—specifically with Department of Human Services (DHS) and the ProvAir waiting list for psych boarders of all ages across the state. These were identified as challenges that our nurses are counting on our PWFMC administrators to address in

order to achieve our shared goals.

The nurses from the ED and the CAPU put our patients at the center of the discussion; continuing to foster mutual understanding and best practices will be key in making progress. The nurses and PWFMC administration both encourage all staff to write to our local and state legislators asking for improvements to mental health services in Oregon.

Here's what our nurses had to say:

- We have an opportunity to make a huge difference for our most vulnerable patients, and it is our responsibility to do better by them. But we can't do it alone. We need everyone that can bring positive change at the table. If we are the only ones taking care of this population, let's be the shining example of excellent care. - Nicole Hudson, ED
- Together we can move mountains - Marc Thomas, ED
- I was so appreciative to help represent CAPU, and have a place at the table with hospital leadership and ED staff. I feel like this sharing of experiences will allow our units to collaborate more effectively as we work toward our shared goal of excellent, trauma informed care for some of our most vulnerable patients. - Debbie McGrath, CAPU
- I think it's important for the ED and CAPU to be able to share knowledge with each other. The best interest of our patients is number one! - Hannah Warn, CAPU

ONA brought suggestions made at the meeting to our Nursing Task Force with management this week and will continue to work with nurses on the suggestions they provided at the meeting, including a play area in ED, availability of mental health specialists (MHS) and more opportunities to see Psychiatrists.



Online Continuing Education



Providing CE opportunities to ONA members in a convenient and user-friendly format.