

Patient Feedback Can Drive Change

We know firsthand how issues like delayed meal trays, lack of supplies, and other gaps in hospital services affect both patient care and the patient experience. When nurses raise these concerns, they deserve to be heard, but sometimes it takes patient feedback to get management's attention. If patients experience the same issues. Encourage them to share their concerns directly with PeaceHealth at: **www.peacehealth.org/contact** (then clicking on "Share Feedback") or by calling 866-222-6822.

Patient voices matter, and when patients and nurses speak up about the same problems, it can be harder for leadership to ignore the need for change.

Patient Feedback

Give feedback about your patient experience at PeaceHealth. We welcome any and all complaints, compliments & suggestions.

[Share feedback](#)

www.peacehealth.org/contact



866-222-6822

UBPC Reviews of Staffing Plans

Reviewing and evaluating the effectiveness of a staffing plan is a yearly requirement. And this very important work belongs to the unit-based practice council (UBPC) before it heads to the staffing committee! The effectiveness of a staffing plan is measured by annual data that the hospital or managers should be collecting (like number of missed meals and breaks, complaints regarding staffing, mandatory and voluntary overtime), AND the satisfaction of the unit staff with the plan. It is up to the UBPC to develop a method to evaluate staff satisfaction of the staffing plan. This could be a survey, a vote, the development of a comment box or by some other method the UBPC creates. If a UBPC uncovers a problem or something that needs amending, and the manager is unwilling to support reworking the plan, UBPC chairs should bring their data or survey results to the annual review. We're hearing from some units that they are experiencing pushback from management, even to the creation and implementation of a survey, in order to assist UBPCs in evaluating their plans. You can look to section 18.4.2 of the CBA for more information about reviewing staffing plans. This is your right and important work!

Please reach out to your ONA labor representatives Mal (mussleman@oregonrn.org) and Sarah (stach@oregonrn.org) for support with UBPC work.

Executive Committee

BU Chair:
Chris Rompala (OR)

BU Vice-Chair:
Alyssa Foshee
(Mom/Baby Unit)

Amanda Stout
(Care Management)

Jess Reed
(Float Pool/OHVI4)

Rob Sabin
(Emergency)

Rachel Falconer
(Oncology)

Justine Smead
(Cath Lab)

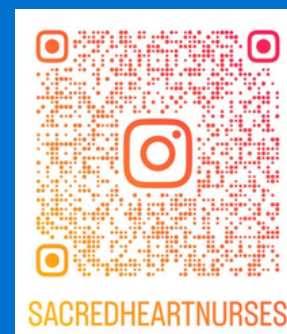
Bethany Hinckle (BHU)

Stacey Wetherell
(Oncology)

Labor Representatives

Malori Musselman
Musselman@OregonRN.org

Sarah Stach
Stach@OregonRN.org



Bargaining Survey



SCAN HERE

Don't forget to fill out our bargaining survey today! It takes most folks less than twenty minutes to fill out. We're going into bargaining next year and we want to hear from YOU!

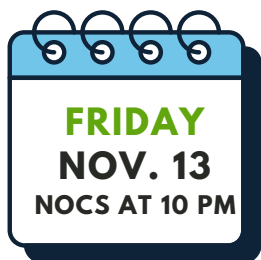
Take the survey by clicking the link or scanning the QR code.

<https://tinyurl.com/3yr5xsu6>



Rounding!

We will be rounding to hear from you regarding your questions, concerns, contract and workplace issues!



Upcoming CAT Training & Meeting

CAT TRAINING

Join upcoming CAT training to learn how to fight for our contract in upcoming negotiations.

SATURDAY, OCT 24 | 10 A.M. - 1 P.M.

LOCATION: 200 CD

REGISTER HERE:

These trainings will be both in person and via Zoom. The Zoom link will be provided after registration.

bit.ly/4zmLqHY



CAT MEETING!

Join our first CAT meeting via Zoom by clicking the link or scanning the QR code!

 **THURSDAY, OCT. 29**

 **3:30 P.M.**

 **LOCATION: ZOOM**



<https://tinyurl.com/2yv33ewt>

Join Our Leadership Team

We still have one more opening on our executive committee!

Reach out to your labor representatives Mal (mussleman@oregonrn.org) or Sarah (stach@oregonrn.org) to express your interest in joining our team ASAP!



Solidarity Break

Solidarity
BREAK

0900-1200
IN 200 CD

SNACKS, SWAG, AND SOLIDARITY!

ONA - SHMC

OCTOBER 16TH
STOP BY FOR TSHIRTS AND
CONTRACT UPDATES!