



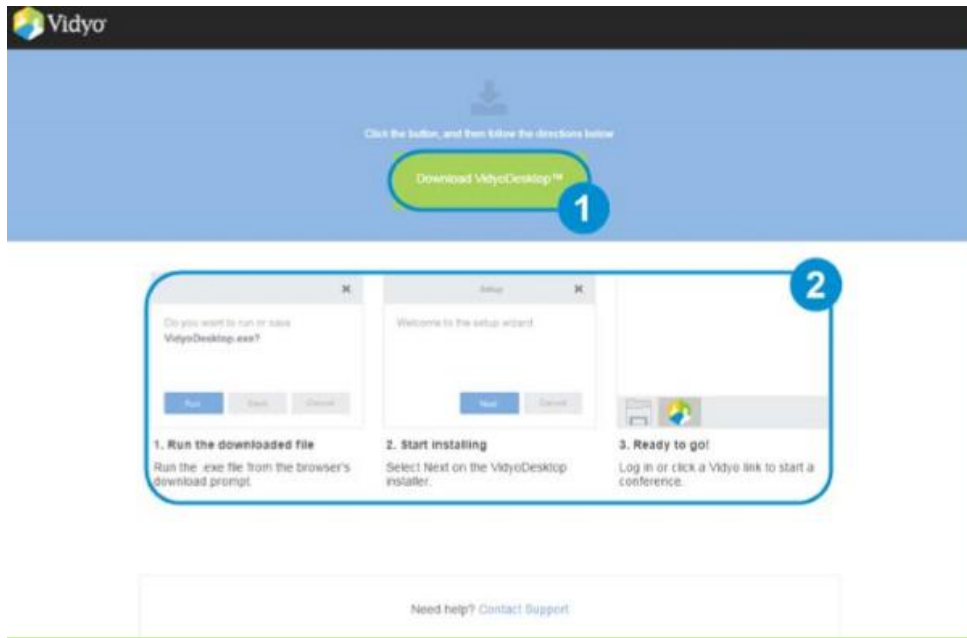
Video Commons 2.0

Vidyo Training OSL

Download Desktop Client

Download Vidyo Desktop:

<https://oshean-osl.idsflame.com>



Install and Login to Vidyo

To download the **VidyoDesktop™**, use your preferred browser to navigate to your VidyoPortal URL. Download and run the VidyoDesktop **Installer**.

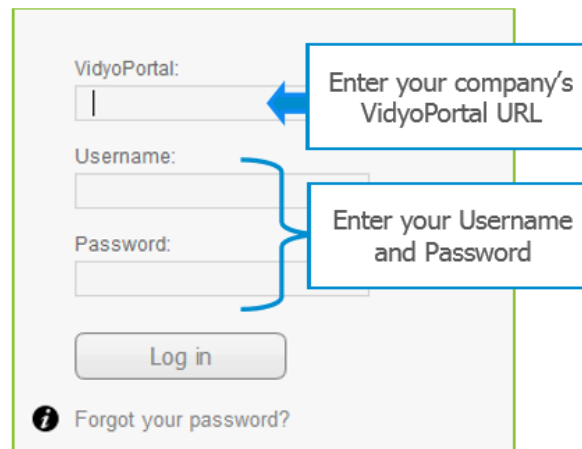


Configure Portal

Portal: <https://oshean-osl.idsflame.com>

UserID/Password: if you do not have your account details please see John Edwards

Login by entering the required VidyoPortal credentials:



The screenshot shows a login form with the following fields and annotations:

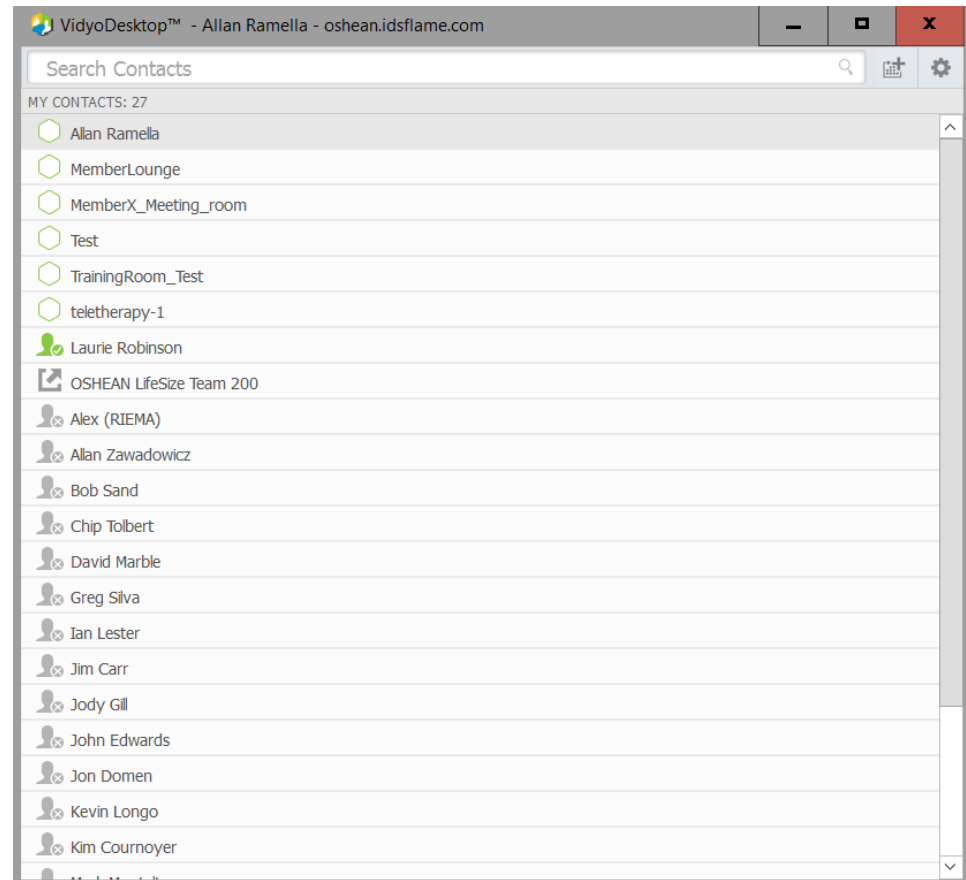
- VidyoPortal:** A text input field with a blue arrow pointing to it from a box that says "Enter your company's VidyoPortal URL".
- Username:** A text input field.
- Password:** A text input field.
- Log in:** A button below the Username and Password fields.
- Forgot your password?:** A link with an information icon (i) below the Log in button.

Annotations:

- A blue box with the text "Enter your company's VidyoPortal URL" has a blue arrow pointing to the VidyoPortal input field.
- A blue box with the text "Enter your Username and Password" has a blue bracket pointing to the Username and Password input fields.

Vidyo Desktop Contact List














- ▶ Initial screen after login
- ▶ Quick way to join meeting
- ▶ See who is “online”
- ▶ Join Meeting Room



Vidyo Desktop Tool Bar

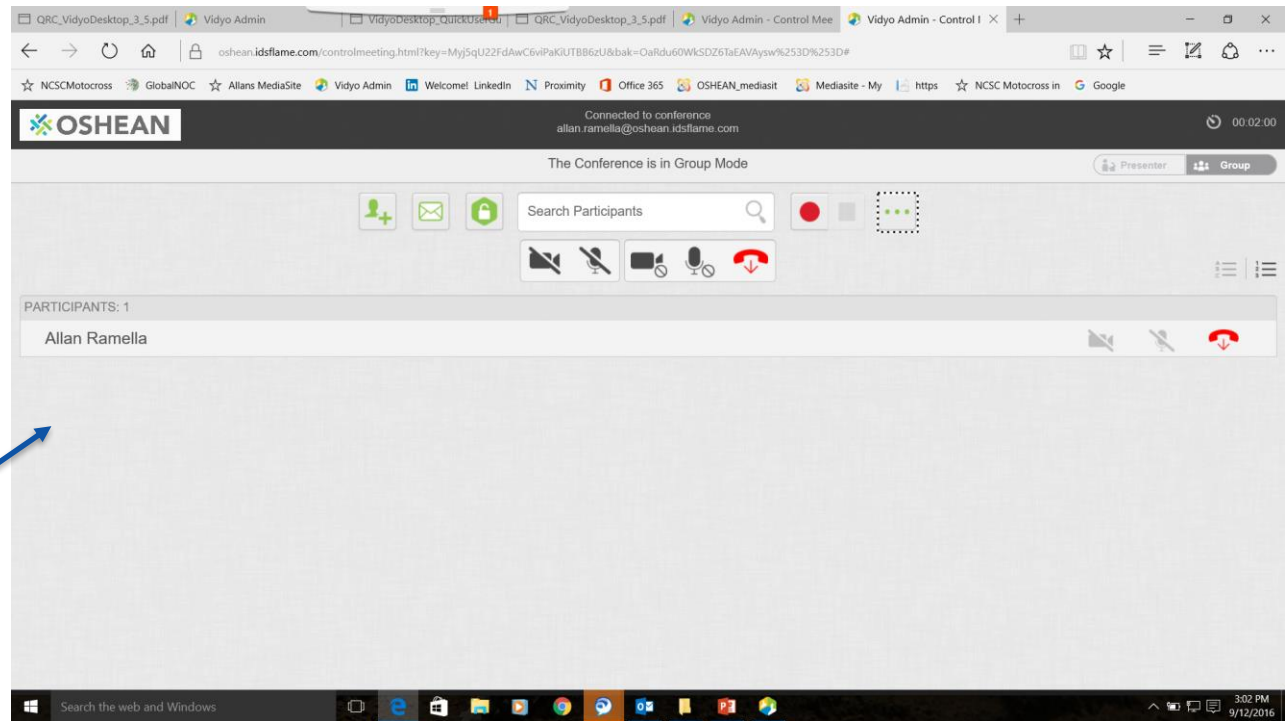
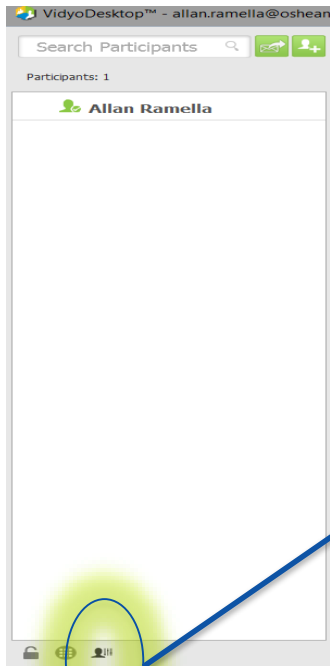
- ▶ Move your Mouse Over the Bottom of the Vidyo Desktop Application to Expose the Floating Toolbar



	View a list of all the conference participants and chat with them individually; invite participants to the conference.		Select which application or screen you wish to share in the conference.		Mute, unmute, and control your microphone volume.
	Chat with all participants as part of the conference group chat.		Toggle among the applications or screens that are being shared during the conference.		Mute, unmute, and control your speakerphone volume.
	Select how to view the participants' video windows during the conference, and control the maximum number of windows.		Toggle your self-view preference.		Open the Settings page.
	Enter and exit full screen.		Show or hide the video feed from your camera.		Toggle between the conference duration and a clock.
					End the conference.

Control Meeting Room

- Manage Endpoints active call
- Invite other to Join call
- Record Call/Access
- Recordings/Create Live Webcast
- Create Room or Moderator Pin #
- Lock Room



Support:

<https://noc.oshean.org/oshean/support.html>

The screenshot shows a web browser window displaying the OSHEAN Network Operations Center support page. The browser's address bar shows the URL noc.oshean.org/oshean/support.html. The page features the OSHEAN logo and the text "OSHEAN Network Operations Center". A navigation menu includes "LIVE: NETWORK STATUS", "MAPS & DOCUMENTATION", and "SUPPORT". The "SUPPORT" section lists several links: "GRNOC CUSTOMER IMPACT GUIDELINES", "GRNOC NETWORK IMPACT GUIDELINES", and "OSHEAN REPORTS". The main content area is titled "Support" and contains a list of links: "Contact Us", "Report a Problem", "GRNOC Customer Impact Guidelines", "Firewall Request Form", "DNS Request Form", and "Weekly Reports". The "Report a Problem" link is highlighted with a green box. Below this list is a section titled "OSHEAN NOC - Contact Us" which states that the center is reachable 24 hours a day, 365 days a year. It provides the telephone number 1-877-390-4563 and the email address noc@oshean.org. At the bottom of the page, there is a search bar with the text "Search" and a "search [+]" button. The Windows taskbar is visible at the bottom of the screenshot, showing the time as 3:51 PM on 9/12/2016.

REPORT A PROBLEM



Vidyo Desktop - End

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