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January 28, 2020

Dear Luminex Customer,

The outbreak of a novel coronavirus (2019-nCoV) in Wuhan, China is a serious global health concern. The Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and global authorities have been working to understand more about the virus, its symptoms, how it is transmitted, and how it can be treated.

Common human coronaviruses—including types 229E, HKU1, NL63, and OC43—generally cause mild to moderate respiratory infections. Now that the viral genome of 2019-nCoV has been characterized by Chinese health authorities and the CDC, we are writing to inform you that our xTAG[®] Respiratory Viral Panel Fast v2 and NxTAG[®] Respiratory Pathogen Panel—which both detect the four common coronaviruses listed above—are not able to detect this novel type of coronavirus (2019-nCoV).

Please refer to the latest guidelines from [the CDC](#) and [the WHO](#) for collecting and testing clinical samples from patients with suspected cases of 2019-nCoV.

If you have any questions, or need additional information about which pathogens our products can detect, please reach out to Luminex's Technical Support Team.

Kind regards,

Luminex Technical Support

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