

Resident Name: \_\_\_\_\_ Rotation: \_\_\_\_\_ Date: \_\_\_\_\_

## Interpersonal and Communication Skills 1 Relationship Management

**Level 1:** Identifies language, speech, hearing vision and cognitive impairments that affect communication and forms positive interpersonal relationships with patients

0 (N/A)    1 (poor)    2 (fair)    3 (good)    4 (very good)    5 (excellent)

**Level 2:** Utilizes effective verbal and nonverbal communication strategies and develops positive relationships with families and healthcare providers

0 (N/A)    1 (poor)    2 (fair)    3 (good)    4 (very good)    5 (excellent)

**Level 3:** Effectively educates and counsels patients and families, utilizing strategies to ensure understanding. Identifies resolution options for patient-care related conflicts

0 (N/A)    1 (poor)    2 (fair)    3 (good)    4 (very good)    5 (excellent)

**Level 4 (Graduation Target):** Anticipates and facilitates family meetings, sustains positive relationships during challenging situations, and manages conflict effectively

0 (N/A)    1 (poor)    2 (fair)    3 (good)    4 (very good)    5 (excellent)

**Level 5 (Aspirational):** Leads complex discussions, education and counseling with patients and families regarding life-changing disability. Serves as expert resource in complex patient management

0 (N/A)    1 (poor)    2 (fair)    3 (good)    4 (very good)    5 (excellent)

**Comments:**

**Attending Signature:** \_\_\_\_\_