



CISR - COMMERCIAL CASUALTY II

CISR & CIC are members of The National Alliance for Insurance Education & Research

Date	Venue	Address	Location	Phone	Faculty
6/25/19	Hart Insurance	1123 Royal Ave	Medford, OR 97504	541-479-5521	T Pacelli
8/22/19	PayneWest Insurance	390 Bradley Blvd	Richland, WA 98352	509-946-2631	T Pacelli
10/15/19	TBD		Portland, OR		T Pacelli
11/5/19	AAA of Washington	3605 132nd Ave SE	Bellevue, WA 98006	425-636-2328	K Fraley

Agenda

This course is worth 7 CE credits

7:15-7:45 am	Registration (Coffee and rolls)
8:00-10:00 am	Workers' Compensation and Employers Liability
10:00 am-12:00 pm	Business Auto
12:00-12:45 pm	Lunch on own
12:45-2:00 pm	Business Auto Cont'd
2:00-3:45 pm	Commercial Umbrella/Excess Liability
3:45-4:15 pm	Q&A & Review (Designees and non tests may leave)
4:15-5:15 pm	Examination

This course like Commercial Casualty I, strengthens your ability to have productive, assured interactions with your commercial customers in the area of commercial casualty exposures and coverages. In this course the focus is the Business Auto Policy, the Workers Compensation Policy and Excess Liability Policies

*Please Note: Those who completed the Insuring Commercial Casualty Exposures course (which was available prior to Commercial Casualty I and Commercial Casualty II), may choose **either** Commercial Casualty I or Commercial Casualty II as part of their five courses to earn the CISR designation, but not both.*

Nine CISR Courses available:

Commercial Property • Commercial Casualty I • Commercial Casualty II

Personal Auto • Personal Residential • Personal Lines Miscellaneous

Elements of Risk Management • Life & Health Essentials • Agency Operations

Who Should Attend?

The CISR Program is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel and any others who wish to refresh their product knowledge.

CISR Cancellation Policy

CISR Cancellations received within 10 days of the course will incur a \$50 non-transferable fee. There will be no refund if participant is a "no-show".

Special Accommodations

We work hard to make our programs accessible to all. If you need special accommodations or have dietary restrictions, please e-mail Pam at pambusch@piawest.com.

What is PROfile™?

Your important National Alliance professional education information is in one convenient place on PROfile, including the way to update your contact information, CE certificates (download online), course history, exam results, and new program offerings. View your PROfile by going to www.scic.com and clicking on the PROfile icon at the top (right-hand side) of the page.

What's next? CISR Elite Designation

Once you've completed and passed all nine CISR courses (the first five courses within three years and the remaining four courses within an additional three years), you will earn the highest recognition for those in customer service anywhere!.