



SUSAN MCKEE
Managing Director
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Susan leads NFP's Western Pennsylvania practice and oversees the two NFP offices in Wexford and Somerset. She is responsible for office operations, client retention, staff training and development and Medicare sales and operations.

In her role, Susan partners with regional and national resources to bring the best solutions and tools to the team to enable them to improve engagement strategies and client outcomes. She is passionate about delivering meaningful solutions that help clients address their most pressing business issues and achieve their short and long-term goals.

Susan has over 30 years of experience in the industry. She previously served as a Sales and Marketing Director, and Human Resources and Operations leader in her early tenure with HealthAmerica, now Aetna Health Plan. She entered the consulting and brokerage industry with Benefits Network Inc. (acquired by NFP in 2017) where she oversaw the sales and marketing units, individual and Medicare markets as well as overall agency operations.

Outside of work, Susan is an active member of her parish, a volunteer with the Big Brothers and Big Sisters of Greater Pittsburgh organization, and an avid fan of musical theater and Pirates baseball.

CREDENTIALS AND MEMBERSHIPS

- B.B.A from University of Pittsburgh
- Pittsburgh Human Resources Association (PHRA) member
- National Association of Health Underwriters (NAHU) member
- Centers for Medicare and Medicaid Services certification
- Organizational Dynamics trained facilitator
- Life, Health & Accident insurance license

Benefits insurance services provided through NFP Corporate Services (PA), Inc., doing business in California as NFP PA Corporate Insurance Services, Inc. (License # 0D35026), and Benefits Network Inc., subsidiaries of NFP Corp. (NFP). Property and casualty insurance services provided through NFP Property & Casualty Services, Inc., doing business in California as NFP Property & Casualty Insurance Services, Inc. (License # 0F15715).