

PROFESSIONAL LIABILITY DEFENSE FEDERATION



2016 ANNUAL MEETING AND CLE/CEU PRESENTATION

September 28 – 30, 2016
The Westin Denver Downtown
1682 Lawrence Street
Denver, Colorado

“Please join us for fascinating discussions of developments in legal, medical, construction design, accounting, and insurance producer professional liability claims. Learn new tactics in dealing with depleting limits policies, the use of courtroom technology, and how to prepare lawyer clients for deposition. Conflict ethics, malpractice claim mediation techniques, and ‘new normal’ defense approaches await your comments.”



- **Substantive Law Presentations**
- **Defending Malpractice Claims**
- **Ethics Instruction**
- **Defense Preparation and Trial Tactics**
- **Effective Use of Mediation**
- **Board of Directors Election**
- **CLE/CEU Credits**
- **Social Hour and Dinner!**

WELCOME PARTY!

Please join your member colleagues for a Welcome Party at The Westin, on September 28, 2016, beginning at 6:00 p.m., at the rooftop Pool Deck Reception area on the fourth floor.

The Welcome Party is sponsored by:



THURSDAY PROGRAM



7:30 to 8:15 a.m. **Full Breakfast Buffet** (Platte River Room and Foyer – Mezzanine Level)

8:15 to 8:30 a.m. **Welcome and Opening Remarks**

Christine S. Jensen, PLDF Managing Director
Jonathan S. Ziss, Esq., PLDF President

8:30 to 9:20 a.m. **Current Trends in Medical Malpractice**



Paul A. Ruiz

Paul A. Ruiz, Claim Executive

This segment will address current trends in medical professional liability claims. This will include discussing undercurrents in the industry that are driving change, the potential impact on our industry from an aging population of defense attorneys and what we can do about it, developments being seen in the hospital, nursing, and dental sectors, and the impact, if any, that the Affordable Care Act has had on case values.

9:20 to 10:20 a.m. **Insurance Agents and Brokers: Challenges Ahead**



Peter J. Biging, Esq.



Cliona A. Levy, Esq.



Carrie L. Campi, V.P.



Glenn Fischer, Esq.

Peter J. Biging, Esq.
Cliona A. Levy, Esq.
Carrie L. Campi, V.P.
Glenn Fischer, Esq.

The field of insurance agent and broker E&O faces substantial challenges moving forward. One challenge is the efforts undertaken by brokers to distinguish themselves from their competitors in an increasingly competitive marketplace. Another challenge for brokers lies in the

increasing use of electronic applications, and computer generated risk exposures. A third challenge relates to the increased risks presented to third parties by agents and brokers. This presentation will address these and other issues being faced by the A&B E&O defense lawyer today.

10:20 to 10:40 a.m. **Refreshment Break**

10:40 to 11:40 a.m. **Effective Use of Mediation in Professional Liability Matters**



Edwin A.D. Schwartz, Esq.



Sherry L. Graf, S.C.L.A.



Shelly Davis, B.S.N., J.D.

Edwin A.D. Schwartz, Esq.
Sherry L. Graf, S.C.L.A.
Shelly Davis, B.S.N., J.D.

This session will focus on the “dark art” of mediation and the unique aspects of mediating cases where there are multiple licensed professionals serving as advocates and parties in the same room. The session will explore manners in which tempers may be controlled, and will emphasize the need to keep all individuals involved (clients, counsel, mediator) focused on the anticipated end result.

THURSDAY PROGRAM



11:40 to 11:45 a.m.

Board of Directors Election Balloting

11:45 to 1:00 p.m.

Box Lunches and Committee Meetings

Sponsored by:

Touchstone Bernays LLP

Rimkus Consulting Group, Inc.

Lind Jensen Sullivan & Peterson, P.A.

1:10 to 2:00 p.m.

Breakout - Your Choice

(Platte River Room)

Claim Trends and Emerging Risks for Architects and Engineers

Karen A. Holmes, Esq.

Bruce N. Furukawa, Esq.

Lou Moreno, S.V.P.



**Karen A.
Holmes, Esq.**



**Bruce N.
Furukawa,
Esq.**



**Lou Moreno,
S.V.P.**

This segment will explore claim trends and emerging risks for architects and engineers, identification of claim trends as described by claims managers and outside defense counsel, and discussion of concerns on emerging risks – BIM, cyber liability and security, drones, erosion of privacy, and fiduciary liability.



**Donald
Patrick Eckler,
Esq.**



**Martin
Terpstra,
C.P.A.**



**Jonathan S.
Ziss, Esq.**



**Ken Wigboldy,
C.P.C.U.**

(Blake Room)

Accounting Claims Challenges After Mergers or Acquisitions

Donald Patrick Eckler, Esq.

Martin Terpstra, C.P.A.

Jonathan S. Ziss, Esq.

Ken Wigboldy, C.P.C.U.

The panel will focus on dealing with mergers/acquisitions among accounting firms, from the perspective of the accountants, the lawyers who represent them, and the claims handlers that deal with claims against those entities (and the coverage issues that arise). We plan on covering reasons for the mergers/acquisitions that are occurring and the complications in dealing with claims made that may relate only to the prior firm (implicating tail coverage) or which may relate to work by accountants working in both the prior firm as well as the successor entity.

2:10 to 3:00 p.m.

New Normal for Defense of Professionals: Aggressive, Frugal or Stupid

William F. Waldron, Jr., Esq.

Leslie P. King, Esq.

Michael F. Germano, Esq.



**William F.
Waldron, Jr.,
Esq.**



**Leslie P.
King, Esq.**



**Michael F.
Germano,
Esq.**

With the courts loathe to grant a motion to dismiss a complaint for the plaintiff's failure to secure an Affidavit/Certificate of Merit, or grant a dispositive motion prior to trial, or bounce an expert at trial, or grant a motion in limine, the burden on defendants, defense attorneys, and carriers to close a file expeditiously is extreme. Claims professionals are in a difficult position as they want an aggressive defense but their hand is forced by the selective inaction of the courts. We will discuss approaches, strategies, and the carrier perspective involved in reacting to the tension.



3:00 to 3:10 p.m.

Refreshment Break

3:10 to 4:00 p.m.

Is Your Lawyer Client Ready to Answer Questions?



Andrew W.
Countryman,
Esq.



Douglas W.
MacKelcan,
Esq.



Richard
Burton Bush,
Esq.

Andrew W. Countryman, Esq.
Douglas W. MacKelcan, Esq.
Richard Burton Bush, Esq.

Lawyers are certainly trained to ask questions, but what happens when a lawyer is the one under the gun? This session will discuss strategy, techniques and tactics involved in preparing lawyer clients for deposition in LPL cases. Attitude issues, Reptile Theory, theme development and other topics will be discussed in the context of mock examples.

7:00 to 8:00 p.m.

Member/Guest Social Hour

CooHills Restaurant
1400 Wewatta Street

Sponsored by:

NAMIC Insurance Company Inc.
Goldfein & Joseph, P.C.
Mazanec Raskin & Ryder Co., L.P.A.
Kaufman Dolowich Voluck

8:00 to 10:30 p.m.

Member/Guest Dinner

CooHills Restaurant
1400 Wewatta Street

Sponsored by:

Burke Cromer Cremonese
Burns White LLC
Bush & Augspurger, P.A.
Carlock Copeland & Stair, LLP
Fineman Krekstein & Harris
Haight Brown & Bonesteel LLP
Marshall Dennehey Warner Coleman & Goggin
Minnesota Lawyers Mutual Insurance Company
Sweeny Wingate & Barrow P.A.
Thompson Coe Cousins & Irons, LLP
Wicker Smith O'Hara McCoy & Ford P.A.



8:00 to 8:45 a.m.

Full Breakfast Buffet (Platte River Room and Foyer - Mezzanine Level)

8:45 to 9:45 a.m.

Dodging the Conflict Bullet – Tough Issues and How to Resolve ThemErin K.
Higgins, Esq.Timothy J.
Gephart,
C.P.C.U.Carolyn J.
Fairless, Esq.

Erin K. Higgins, Esq.
Timothy J. Gephart, C.P.C.U.
Carolyn J. Fairless, Esq.

As firms and clients expand, merge, and form new affiliations, conflicts issues continue to cause headaches for managing partners, risk management partners, and lawyers trying to develop business. This panel will address cutting-edge conflict issues, such as the problem of “subject matter” and “corporate affiliate” conflicts, and the viability of the old “hot potato” doctrine, with the goal of helping lawyers to stay out of trouble.

9:45 to 10:35 a.m.

Depleting Limits Policies and Policy Limits Demands: Effects on Independent Counsel, Allocation, Reimbursement, and Bad FaithLouie
Castoria, Esq.Dean L.
Milber, Esq.Atea Martin,
V.P.

Louie Castoria, Esq.
Dean L. Milber, Claims Director
Atea Martin, V.P.

This segment will analyze what is a policy limit demand when the limits of the policy are reduced by defense fees and costs? Depleting (“wasting”) limit policies are commonplace in E&O liability insurance. Do principles underlying the rights of the insurer and insured still apply?

10:35 to 10:50 a.m.

Refreshment Break

10:50 to 11:45 a.m.

Trial Tactics: Defending Professionals Using TechnologyThomas S.
Mazanec, Esq.Robert T.
Foster, J.D.

Thomas S. Mazanec, Esq.
Robert T. Foster, J.D.

Defense of professionals involves a unique presentation to the jury requiring effective use of technology. Oftentimes, jurors assume that professionals, having specialized knowledge, are under a greater duty than the law provides. Disabusing the jury of this notion is the first job of the trial attorney. It is critical to win the case on opening statement. In addition, voir dire is a critical portion of representing a professional. Another aspect of trial is spending time with the client and expert to help them explain in simple terms a sometimes complex situation.

11:45 a.m.

Wrap-Up and Adjournment

1:00 p.m.

Field Trip
Board Bus at Westin Lobby
Coors Brewing Company Tour
Golden, Colorado

SEMINAR PRESENTERS



Peter J. Biging of **Goldberg Segalla, New York** focuses on the defense of a variety of professionals against errors and omissions claims, labor and employment practices litigation, and professional liability coverage work. His E&O work includes defending insurance producers, securities brokers, lawyers, and miscellaneous professionals. In addition to presenting to national audiences on these topics, he serves as Chair of PLDF's Corporate Governance Committee and as Vice Chair of the ABA Professionals', Officers', and Directors' Liability Committee. He may be reached at pbiging@goldbergsegalla.com.

Richard Burton Bush of **Bush & Augspurger, P.A.**, is an A-V rated **Florida** lawyer who has been selected as a Super Lawyer® in Professional Liability Defense. He is admitted to practice in all Florida state and federal courts, the Eleventh Circuit Federal Court of Appeals, and the U.S. Supreme Court, as well as all territorial and federal courts in the U.S. Virgin Islands. Richard authors texts and is a frequent speaker on lawyer liability. His firm has a statewide practice in EPL, A&E and A&B E&O liability, with offices in Orlando and Tallahassee. Richard may be reached at rbb@bushlawgroup.com.

Carrie L. Campi manages the team responsible for handling claims for **Allied World's** lawyers errors and omissions (E&O), insurance agents and brokers E&O, architects and engineers E&O, technology, privacy and miscellaneous professional lines. Carrie has over 16 years of claims experience from her prior position with Chubb, handling a variety of claims including financial institutions E&O, miscellaneous E&O, employment practices liability (EPL), directors and officers (D&O), and fiduciary liability. She is a member of the Connecticut and Maryland Bars. She may be reached at carrie.campi@awac.com.

Louie Castoria of **Kaufman Dolowich Voluck** in **San Francisco** defends financial and professional services clients, including accountants, lawyers, insurance and real estate agents and brokers, and businesses covered under "miscellaneous" professional liability policies, in venues throughout California and in the Financial Industry Regulatory Authority (FINRA). He also represents insurers in coverage matters. Louie chairs PLDF's Insurance A&B Committee, and is Chairman Emeritus of the Board of Directors of the Insurance Educational Association (ieatraining.com). He may be reached at lcastoria@kdvlaw.com.

Andrew W. Countryman is a partner at **Carlock, Copeland & Stair, LLP** and has been defending clients in civil suits in **South Carolina** since 2005. He defends malpractice claims against lawyers, doctors, and other professionals, as well as other commercial and general liability claims. Andrew is a regular speaker and author of articles related to malpractice defense, evidence, and legal ethics. He is a member of PLDF's Board of Directors and Co-Vice Chair of the LPL Committee. Andrew earned his law degree from the University of South Carolina. You can reach Andy at acountryman@carlockcopeland.com.

Shelly Davis is a Senior Claim Consultant with **MMIC** Group where she oversees medical professional liability claims brought against MMIC insureds. She is also a member of MMIC's Patient Safety Solutions team. Prior to joining MMIC Shelly defended - in private law practice - healthcare providers and facilities in **Minnesota**, which honed her professional liability mediation skills. Before obtaining her law degree in 1992 Shelly worked as a registered nurse in the Chicago area and also with the Mayo Clinic. She may be reached at shelly.davis@mmicgroup.com.

Donald Patrick Eckler is a partner at **Pretzel & Stouffer, Chartered**, and handles civil disputes in state and federal courts across **Illinois** and **Indiana**. He manages complex litigation involving doctors, lawyers, architects, engineers, appraisers, accountants, mortgage brokers, insurance brokers, surveyors and other professionals in malpractice claims. His tort defense work also involves representing long-term-care facilities, product manufacturers and distributors, trucking concerns and premises owners. He may be reached at deckler@pretzel-stouffer.com.

Carolyn J. Fairless of **Wheeler Trigg O'Donnell LLP** in **Denver** represents sophisticated clients in high-stakes commercial litigation and professional liability defense matters. She has made a name for herself as a "lawyer's lawyer," defending clients in complex and highly charged professional malpractice disputes. In January 2016, Carolyn won a major Colorado Supreme Court decision that strongly upholds the rule of strict privity in determining whether non-clients may sue lawyers for malpractice (*Baker v. Wood Ris & Hames et al.*). She may be reached at fairless@wtotrial.com.



Glenn Fischer is a Professional Liability Claim Manager for **Markel Service** in **Chicago**, responsible for supervising a team of claim examiners who handle matters involving insurance agents and brokers, lawyers, IT professionals, data security and privacy liability, and other miscellaneous professional liability. Glenn came to Markel in 2008 from private law practice. Glenn also previously served as assistant staff counsel to the American Bar Association's Standing Committee on Lawyer's Professional Liability providing policy advocacy, development and direction on legal malpractice issues. He may be reached at gfisher@markelcorp.com.

Robert T. Foster is a Marketing Manager with **Rimkus Consulting Group Inc.**, in its **Denver** office. Rimkus is a forensic consulting firm serving insurance, attorney, government and self-insured corporate clients. Rob can describe services Rimkus offers to drive client advocacy at trial, recognizing that today's jurors are visual learners and "show and tell" presentations in scientific, medical, engineering and other disciplines are vital. Rob obtained his J.D. degree from the University of Denver. He can be reached at rfoster@rimkus.com.

Bruce N. Furukawa is a partner with **Long Levit LLP's** Design Professionals Defense & Counseling Group in **San Francisco**, primarily representing and counseling architects and engineers. He has represented design professionals, in a wide range of projects. As an experienced trial attorney, Mr. Furukawa has litigated complex construction delay and cost claims, construction defect, land use and personal injury lawsuits. Bruce has special expertise in legal technology and supervises the efficient collection, review, and production of electronic documents. He may be reached at bfurukawa@longlevit.com.

Timothy J. Gephart has served as Vice President of Claims at **Minnesota Lawyers Mutual Insurance Company** since 1985. He is an adjunct professor at the University of St. Thomas School of Law, where he teaches a course on legal malpractice. Tim served two three-year terms on the Minnesota Lawyers Professional Responsibility Board and the State Board of Legal Certification, and is now serving on the Board on Judicial Standards. He is a recipient of the 2003 MSBA President's Award as a member of the task force on the ABA Model Rules of Professional Conduct. He may be reached at tjg@mlmins.com.

Michael F. Germano of **Beazley** is a Claims Manager for Architect and Engineer Claims. In private practice, Michael developed extensive experience representing design firms, including several ENR Top-100 firms, in litigation and business matters, spanning defense, construction phase advice, contract disputes, transactions, and employment matters, among others, trying multiple cases to verdict. Michael earned his bachelor's degree, cum laude, from Fairfield University and his law degree from Washington and Lee University School of Law. He may be reached at michael.germano@beazley.com.

Sherry L. Graf began her adjusting career in Phoenix, AZ with Allstate Insurance Company in 1976. She then worked with GEICO Insurance Company, Great American Insurance Company and opened her own outside adjusting business in 1990. Sherry then went to work for Crum & Forester in 1998 and joined **CNA** in 2000 with the Motor Transportation Specialist Unit as a Claims Specialist. Later she then went to the Select Risk Unit with CNA reporting to **Chicago** and then the Standard Lines Unit reporting to Brea. Sherry started in the Lawyers group in November 2011. She may be reached at sherry.graf@cna.com.

Erin K. Higgins is a partner with **Conn Kavanaugh** in **Boston, Massachusetts**. She is the Co-Chair of the firm's Professional Liability Practice Group and a former Co-Chair of the Boston Bar Association's Professional Liability Committee. Erin is a graduate of Georgetown University and Boston College Law School (J.D. cum laude 1991). Her PL practice includes the defense of attorneys in malpractice and disciplinary proceedings, and the defense of insurance agents and brokers facing E&O claims. A member of PLDF's Board of Directors, Erin may be reached at ehiggins@connkavanaugh.com.



Karen A. Holmes of **Balestreri Potocki & Holmes** in **San Diego, California** has over 30 years experience as a successful litigator specializing in civil litigation and professional liability defense matters. The firm's clients often turn to Ms. Holmes on matters of contract negotiations, risk management and pre-litigation resolution. She has successfully defended business and tort cases for a variety of the firm's clients. Karen is rated AV by Martindale-Hubbell and has served as Judge Pro Tem as well as arbitrator and mediator for the San Diego Superior Court. She may be reached at kholmes@bph-law.com.

Leslie P. King is a Partner in the Litigation Department of **Murtha Cullina LLP**, in **New Haven, Connecticut**. Specializing in all aspects of construction law, Leslie represents design professionals, including architects, engineers, landscape architects and interior designers in Connecticut, Massachusetts and New York. She regularly presents at the American Institute of Architects Connecticut chapter on legal issues affecting the design professional community, and has lectured at the Yale School of Architecture in their professional practices seminar. She can be reached at iking@murthalaw.com.

Cliona Levy joined the Legal Department of **Marsh & McLennan Companies, Inc.** in 2007. Her practice focuses on errors and omissions, broker liability and insurance coverage litigation. She provides counsel and legal support to the casualty, energy and marine practices within Marsh LLC. In addition, she supervises and manages legal staff dedicated to third party discovery responses for the firm. Previously, Cliona litigated commercial and insurance coverage disputes with Thacher Proffitt & Wood and Sonnenschein, Nath & Rosenthal, LLP. She may be reached at cliona.levy@mmc.com.

Douglas W. MacKelcan is a partner in the **Charleston, South Carolina** office of **Carlock, Copeland & Stair LLP**. His practice involves the defense of professionals in legal, accounting, medical, insurance broker, and real estate malpractice lawsuits and directors and officers of homeowner associations. Doug also represents clients in general commercial litigation, transportation and premises liability cases, ERISA disability cases and he provides insurance coverage opinions. He may be reached at dmackelcan@carlockcopeland.com.

Atea Martin is Vice President of Life Agent Broker Dealer Claims at **Berkshire Hathaway Specialty Insurance Company**. Atea has 25 years of claims and litigation experience with a particular focus on broker dealers. She was most recently Director, Life Agents Broker Dealer Claims, at CNA Specialty Claim. She was also Complex Claims Director at AIG, an Assistant Director of Litigation at independent broker-dealer Investec Ernst and Company, and a litigation associate at Snow Becker Krause P.C. Atea holds a law degree from Brooklyn Law School. She can be reached at atea.martin@bhspecialty.com.

Thomas S. Mazanec is a founding partner of **Mazanec, Raskin & Ryder Co., LPA** in **Cleveland**. In his career, Tom has handled virtually every type of civil lawsuit that can be filed from automobile accidents to IP litigation. His trial experience spans the era from when attorneys used chalkboards to the current technique of PowerPoint demonstrations. He started his legal career after law school working as a claims attorney for Progressive Insurance. He also practiced as a licensed insurance agent while attending law school at Xavier University. He may be reached at tsm@mrllaw.com.

Dean L. Milber is the Director of Claims & Business Development for **Lancer Claims Services** and CalSurance Associates, divisions of Brown & Brown Program Insurance Services, Inc., where he focuses on (i) the development and implementation of E&O programs; and (ii) claims management for professional liability and specialty lines. Earlier Dean was a Founding Partner of Milber, Makris, Plousadis & Seiden, LLP. He is a frequent lecturer in PL matters involving attorneys, insurance producers, architects/engineers, and accountants. He may be reached at dmilber@lancerclaims.com.

Lou Moreno is Senior Vice President and General Counsel for **RSC Professional Practices Group, San Francisco**. A licensed attorney, Lou has been providing business and insurance advice to architectural, engineering and law firms for over 20 years. Lou lectures often to local and national associations and government groups on contract and Risk Management issues vital to the A&E and law firm practices, and is a long standing member of the ACEC-CA Business and Insurance and Board of Professional Engineers and Land Surveyors Committees. He may be reached at lmoreno@risk-strategies.com.

SEMINAR PRESENTERS



Paul A. Ruiz is a Claim Executive in **Gen Re's San Francisco** office specializing in evaluating and resolving high exposure complex casualty claims with particular emphasis on medical professional liability and workers compensation. Managing over 30 Treaty and Facultative accounts, he partners with clients who write in jurisdictions across the United States, and conducts operational and claim reviews. Paul earned his MBA from St. Mary's College of California, and undergraduate degree from UC Berkeley. He may be reached at paul.ruiz@genre.com.

Edwin A.D. Schwartz of **Marshall Dennehey's** office in **Camp Hill, Pennsylvania** focuses on the defense of claims made and suits brought against lawyers, physicians, nurses and real estate brokers in a variety of professional liability matters. He has developed an extensive trial and appellate practice, serving as first chair in some 30 trials and has represented clients in dozens of mediations. Ed has also handled complex matters involving civil RICO, Stark Law litigation and compliance issues dealing with health care finance regulations. He may be reached at easchwartz@mdwvcg.com.

Martin Terpstra of **Plante Moran** in **Chicago** has directed hundreds of forensic investigations and provided expert testimony in numerous trials and arbitrations on the subjects of C.P.A. standard of care, accounting principles and auditing standards, economic damages, financial institution failure, S.E.C. investigations, embezzlement and other analyses. Marty also has developed and presented programs on risk management, fraud detection and prevention, and auditing governmental assistance programs. He may be reached at martin.terpstra@plantemoran.com.

William F. Waldron, Jr., of **Marshall Dennehey Warner Coleman & Goggin** in its **Roseland, New Jersey** office devotes his practice to the defense of professional liability and construction defect matters. He represents architects, engineers, land surveyors and real estate professionals, including agents, brokers, appraisers and home inspectors. His practice also involves the representation of architects before the State of New Jersey Board of Architects. William has tried a number of bench and jury trials in which he has secured successful defense verdicts. He may be reached at wfwaldron@mdwvcg.com.

Ken Wigboldy serves as the Vice President of Claims at **CAMICO Mutual Insurance Company**, an insurance company by CPAs for CPAs. He has over thirty-five years experience as a claims professional in the casualty lines of business. This includes property, workers compensation, auto, products liability, toxic torts, complex litigation, employers liability and now accountant professional liability. Ken has been actively involved as an instructor for various CPCU courses for over 20 years and is a member or past member of several Boards of Directors. He can be reached at kwigboldy@camico.com.

Jonathan S. Ziss is a partner with **Goldberg Segalla** in its **Philadelphia** office. Jonathan devotes much of his practice to the representation of accountants, attorneys, bankers, design professionals, insurance agents/brokers, and fiduciaries, in administrative and civil proceedings. He counsels clients and litigates, arbitrates, and mediates commercial disputes in a wide range of industries, from healthcare to hospitality. He also manages compliance and loss mitigation campaigns in the aftermath of data breaches. President of PLDF, Jonathan can be reached at jziss@goldbergsegalla.com.

SEMINAR REGISTRATION



Fee for the event for **experienced attorney** registrants is \$599.00 for PLDF members and \$699.00 for non-members. **Fee** for the event for **newer attorneys** (in practice ten years or less) and **claims professionals** is \$499.00. After **September 14, 2016**, the fee is \$699.00 for PLDF members and \$799.00 for non-members.

The fee includes programming, meals at the event venue, refreshments, CLE/CEU credits (in process), Welcome Party, field trip, and the members' Social Hour and Dinner. PLDF maintains a financial aid policy dated August 1, 2010 for those seeking registration fee accommodation based upon individual circumstances. Call PLDF for information pertaining to the program.

Registration: Visit www.pldf.org to register electronically or mail your registration fee to Professional Liability Defense Federation, 1350 AT&T Tower, 901 Marquette Avenue South, Minneapolis, MN 55402. A mail-in registration form may be printed from the Annual Meeting link on the PLDF website toolbar.

Refunds: A full refund will be issued for cancellations received on or before **September 14, 2016**.

Questions? Call (612) 481-4169.

LODGING ARRANGEMENTS

PLDF's 2016 Annual Meeting and CLE/CEU Presentation will be held at The Westin Denver Downtown, 1682 Lawrence Street, Denver, Colorado 80202. We have reserved a limited number of rooms on **September 28 and 29** at a preferential daily rate of \$224.00 for this conference. Call 888-627-8435 (or 800-937-8461) for the PLDF rate and reservations. Or login to The Westin's site at:

<https://www.starwoodmeeting.com/events/start.action?id=1604206634&key=432061>.

We encourage attendees to register early to secure space at The Westin because remaining rooms in the room block will be released by the hotel on August 15, 2016. Thank you.

GUEST ACTIVITIES

We have arranged an activity for members' guests during the Thursday work session.

We warmly welcome guests to take the "Mile High Wine Tour." The tour will last from 11:00 a.m. to 4:00 p.m.; board luxury transportation (gather at the Westin lobby) and enjoy wine tastings, food pairings, and a gourmet a la carte luncheon. Cost is \$128.00. Visit <http://milehighwinetours.com/denver-wine-tours/> for further information.

Please contact Chris Jensen at 612-481-4169 or cjensen@pldf.org to alert her to your guest's activities interest.

PLDF MISSION STATEMENT

"The mission of the Professional Liability Defense Federation is to enhance the stature and effectiveness of professional liability professionals through education, training, and the exchange of information."

OUR SPONSORS – WITH THANKS!



GOLD SPONSORS



SILVER SPONSORS



BRONZE SPONSORS



CLE/CEU CREDITS



The manner in which state CLE accreditation rules determine the number of credits available from this seminar will vary, as they do for all seminars. We do expect each presentation offered at this seminar will receive credit. Inasmuch as written materials or presentation slides frequently are not produced until shortly before the seminar, and some states wish to review the materials as part of the credit evaluation process, we will alert members from such states when the credits are determined after the seminar. We will receive many credit approvals in advance of the seminar and will have that information available to attendees at the meeting. We expect to receive approximately nine CLE credits for this program, including at least one ethics credit we will apply for.

Professional Liability Defense Federation is a registered provider of continuing education courses for agents and adjusters under the Texas Insurance Code (Provider Number 65013). We will submit portions of this course for credit approval through the Texas Department of Insurance. Please note that programs eligible for adjuster CEU credits require that the programming be adjuster – not necessarily lawyer - focused. Therefore we expect that fewer adjuster credits will be granted for this program. If you seek adjuster credits beyond Texas (and Texas reciprocity states) please let us know.

SOCIAL HOUR/DINNER!



CooHills Restaurant
1400 Wewatta Street
Denver, Colorado
(www.cooHills.com)

OTHER INFORMATION AND Q & A

Business casual dress is appropriate for this program.
For more information contact:

Christine S. Jensen
Managing Director
Professional Liability
Defense Federation
1350 AT&T Tower
901 Marquette Avenue South
Minneapolis, MN 55402
(612) 481-4169
cjensen@pldf.org



PROFESSIONAL
LIABILITY DEFENSE
FEDERATION

An Association of Malpractice Defense Professionals™
www.PLDF.org