



PMSA NATIONAL CONFERENCE 2019

The Complete
Project Manager

PMSA 2019 DRAFT CONFERENCE PROGRAMME – SUBJECT TO CHANGE (v.10 November 2019)

WEDNESDAY, 13 NOVEMBER 2019

VENUE: THE BALLROOM

08:30– 09:00

OVERVIEW AND WELCOME

MC **Karabo Moloko** opens the conference and provides context for this year's theme: The Complete Project Manager.



09:00 – 10:00

Theme: Are you poised for transition and success?

We are all patently aware of the challenges we face, but how do we recognise and embrace the opportunities that will set the scene for our personal and professional transition. Our keynote speaker looks at the reality of the current world of work and offers insights towards strategic positioning and improving your personal value proposition in tough economic times

Speaker: Phumlani M. Majozi – Business analyst and global markets research contributor at Sasfin. Phumlani consults on global macroeconomics research for international investors. His writings on socioeconomic issues have been widely published and until recently he hosted a current affairs radio show covering South Africa and the rest of the African continent.



10:00 – 10:45	<p>PANEL DISCUSSION – Delivering value when change and challenges surround you Facilitator: Mathabo Nakene, ACSA A representative panel examines the impact of a number of factors on projects, project management and delivery in a variety of industries. These factors include the struggling economy, technological disruption, and other aspects of the 4th industrial revolution by plugging the audience in to what is currently driving C-suite decision-making, and where the PM can add value. Panellists include: Brian Monakali, General Manager, Capital Planning at Transnet Nangamso Maponya, Investment Banking and Project Finance Professional at the DBSA</p>				
10:45 – 11:00	REFRESHMENT BREAK				
11:00 – 11:45	<p>TOPIC: Technology is driving the 4th Industrial Revolution, but shouldn't we be in the driver's seat? In this rush to digitally transform our organisations, we lean on the latest, greatest technologies that are absolutely 'guaranteed' to make us agile, disruptive and innovative. Artificial Intelligence, Robotic Process Automation, Blockchain, Internet of Things - with so many avenues to explore, all we have to do is integrate them into our operations, build them into our product offerings, and add them to our marketing webpages and client presentations. Then we just watch the money roll in. Or is there something else we need to pay attention to? Speaker: Chad Williams, Head: Organisational Design, Dimension Data MEA</p>				
11:45 – 12:30	<p>TOPIC: Hatching the Complete Project Manager People Management was described by Jim Collins as “Getting the right people on the bus and getting the right people on the right seats on the (right) bus...” (Good to Great). In this presentation, Nichole Harding focuses on the importance of ensuring the right project manager is hatched into the right environment and is equipped to excel as a complete project manager where technical skills and character traits are closely aligned to company requirements and culture. Speaker: Nichole Harding, Senior Programme Manager, AfroAnt</p>				
12:30 – 13:30	LUNCH BREAK				
VENUE	THE BALLROOM		MARATHON		
Chairperson	Iqbal Sheik		Lorraine Nelson		
13:30 – 14:15	<p>Gold Sponsor Session: Microsoft SA Speaker: Bishan Ruder</p> 			<p>TOPIC: Aurecon: Workshopping the Complete Project Manager Speaker: Denzel Maduray & CO</p> <p>This session is limited to 20 people and those wanting to attend will be required to register specifically to attend.</p> 	

14:20 – 15:05

TOPIC: Results of the first State of the South African PMO

Speaker: Guy Jelley, PPO

Earlier this year, PPO, through its client base and the PMO Forum, ran a survey exploring various aspects of project management offices, exploring its value add, composition, strengths and challenges. In this session, PPO head Guy Jelley reflects on the responses and what they say about the state of PMOs in South Africa. Some of these have been discussed and unpacked in the PMO Forum, so feedback on those outcomes are also presented.



TOPIC: Ways to Protect Your Mental Wellbeing in Projects and in Life

Speaker: Tebogo Maserumule

In May 2019, the World Health Organization recently added burn-out in the 11th Revision of the International Classification of Diseases as a syndrome which is caused by chronic stress in the workplace. Project managers are prone to burn-out because of the responsibilities they inherit in any project. Thus, affecting their mental wellness at work and personal life. This presentation will cover ways to protect your mental health in projects and life using research findings, industry trends and experience-based opinions.



15:05 – 15:20

REFRESHMENT BREAK

Venue

THE BALLROOM

MARATHON

Chairperson

Arnold Okkenburg

Lorraine Nelson

15:30 – 16:15

TOPIC: A Global Perspective on Successful PMOs

Speaker: Louise Worsley

PMO Global Alliance adjudicator and chairperson of the PMSA PMO Awards in South Africa, Louise Worsley shares insights from the 2019 round of competitions in the international PMO space.



TOPIC: The People side of Project Management

Speaker: Omphile Sehurutshe, FNB Botswana PMO

This speaker offers tips on building an effective PMO team right from selection and making the hard calls to part with non-effective players. He will also cover caring for the PM team; a rarity in many PMO cultures; developing the team; and providing an effective people leader role to the PMO team.



16:15 – 17:00

TOPIC: PMO Success Stories from the PMSA PMO Awards Finalists

The two finalists of the annual PMO Awards, Shoprite and Mediclinic share this slot where they feature the highlights of their entries into the PMO Awards competition.



TOPIC: The complexity in multi stakeholder management in South African mega construction projects

Speaker: Gcobisa Mashegoana

Mega construction projects (MCPs) represent one of the strategic options towards achieving sustainable development objectives in countries at different levels of development. The MCPs success is reported to be significantly lower in developing countries than in those with more mature economies. South Africa as a developing country is not immune from this, as recent projects have shown. Gcobisa unpacks the causes of challenges and failed mega projects and the impact of multi stakeholder complexities on mega project implementation.



PMSA PMO AWARDS AND CONFERENCE COCKTAIL PARTY

17:30 – 19:00

The PMO Awards programme begins in the first half of the year, inviting PMOs across industries and structures to nominate their PMO for adjudication by both local and international experts. The PMO journey and the awards journey meet at this special celebration, where the winner for 2019 will be announced. This is also an opportunity for all conference delegates to network and relax after an intense conference day.



THURSDAY, 14 NOVEMBER 2019

VENUE: THE BALLROOM

08:30 – 09:00

OVERVIEW AND WELCOME

MC Karabo Moloko reflects on Day 1 and sets the scene for another bumper day.

09:00 – 09:45

TOPIC: Delivery Leaders, Project Managers of the Future

The nature of work has changed fundamentally over the past decade or so, and long-used ways of working have fallen short in the new digital-driven, fast-paced and hyper-competitive business landscape. In the area of Project Management, in particular, there has been a noticeable shift.

Enter Delivery Leaders, Project Managers of the future.

Project Managers need to transform into multi-faceted, adaptable delivery leaders capable of leading projects to achieve strategic business value. This is accomplished through understanding what needs to be done and why at the organisation in question, and this requires as its foundation a broader perspective (and understanding) of the business and its objectives.

Speaker: Justine Grimmer, IQBusiness



09:45 – 10:45

PANEL DISCUSSION – Adapting to the New World of Work

Facilitated by Jacqui Baldwin Jarvis, panelists include Natasha Winkler-Titus - Organisational Psychologist, Melissa Pillay - Technology Strategy Project Manager at Multichoice, Phumlani M. Majozi – Business analyst and global markets research contributor at Sasfin and Chad Williams - Head: Organisational Design, Dimension Data MEA. Multiple generations are represented in this panel discussion sharing their views on the world of work and how they plan to navigate the future. Discussion points will include:

- The challenges and opportunities of the new world of work (4th IR) for PM
- Power and politics in and around the organisation



10:45 – 11:00

REFRESHMENT BREAK

11:00 – 11:45	<p>TOPIC: Interactive Open Space Facilitator: Diane Norton</p> <p>This is a large group fun engagement technique, which is also used in the Agile world. It offers an opportunity to have short conversations on topics you can choose, that you want to talk to other delegates about, within the theme of the conference. To set the ball in motion, delegates can nominate topics to discuss in mini meetings. These are allocated to specific meeting timeslots, and spaces, centred around a flipchart.</p> <p>Everyone then chooses which of the mini meetings they want to attend, per timeslot, which will be hosted by the person who initiated the topic.</p> <p>These meetings will be concluded with a quick feedback of the highlights to the large group.</p> <p>Let's enjoy those meaningful conversations.</p>			
11:45 – 12:45	<p>SERVICES SETA INDUSTRY FORUM</p> <p>Following on from an engaging session delegates and other industry stakeholders will contribute to a discussion that will shape the professional development space for project managers and examine the realities of skilling up the industry to meet the challenges of the country's National Development Plan.</p>			
12:45 – 13:30	LUNCH BREAK			
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13:30 – 14:15	<p>TOPIC: Beyond Community Liaison to Managing Implementation Risk Speaker: Lusanda Jiya</p> <p>Drawing on experience from strategy implementation problem solving techniques in business, the presentation will offer a different perspective on project execution based on a risk management approach to Stakeholder Management that assists organizations to manage implementation risk, mobilize for enabling decisions and unlock supportive actions from stakeholders. The presentation will put forward a systematic approach that integrates stakeholder mobilisation with project deliverables and triggers proactive decision making and/or alternatives in implementation to minimise unscheduled interruptions. Examples will include infrastructure projects in water and sanitation as well as the energy industries.</p>		<p>TOPIC: Just when you think you are a complete PM, you're not Speaker: Guy Eastoe, SnapTech</p>	 
Venue	THE BALLROOM		MARATHON	
Chairperson				
14:30 – 16:30	<p>TOPIC: Craft versus Crud: Make a difference instead of making a mess</p>		<p>TOPIC: Coaching skills with an understanding from Neuroscience</p>	

(Includes refreshment break at 15:30)

Speaker: Chad Williams, Head: Organisational Design, Dimension Data MEA
There are several practices that teams, individuals and organisations can adopt to create value and so many more that don't. How can you be sure that you are working on the right things, in the right way, to ensure your team thrives when you have to balance strategic planning with daily operations? This workshop will provide you with practical day-to-day practices that will allow you to consider more than just the current crises you are dealing with.



About the Facilitator: As technology continues to evolve and disrupt the status quo at an increasing rate, individuals and ultimately organisations need new models, frameworks and paradigms to cope with and leverage this change. Chad thrives on helping leaders adapt and evolve their organisations to take advantage of the incredible opportunities surfaced by this emerging technology wave.



Speaker: Diane Norton, PM Consultant

This will be a workshop that will enable practical learning of coaching skills incorporating true listening (Based on Time to Think). It will also use questioning within the context of a simple coaching framework, as a very useful approach and way of working for project managers. This is integrated with a neuroscience understanding of the importance of safety and belonging in the workplace to enable much higher levels of team performance.



16:30 – 17:00

INTERACTIVE GROUP FEEDBACK & CONFERENCE CLOSE

