Epic Go-Live Partner Comparison

The success of your Epic Go-Live will show up in a single metric — post Go-Live physician productivity. Your Go-Live support team needs to connect with your users in a clinical, professional and software-knowledgeable way in order to ensure your productivity goals.

Use this Go-Live Checklist to assess if the Go-Live Vendor you select can deliver what other healthcare organizations say has been the key to their physician productivity once the Go-Live engagement ended.

GO-LIVE CHECKLIST	RAIN Resources	Alternate Resource 1	Alternate Resource 2
All Go-Live team members have a **minimum** of 1 year "hands-on" use of Epic in a clinical setting.	✔	☐	☐
All Go-Live team members are licensed healthcare professionals (Providers, Nurses, etc) or are Epic Certified support staff.	✔	☐	☐
All Go-Live team members understand Epic workflows and quickly adapt to a new organization's workflows.	✔	☐	☐
All Go-Live team members are, or have been, employees of Epic-implemented healthcare organizations and used Epic on a daily basis.	✔	☐	☐
All Go-Live team members are either US Citizens or Permanent Residents currently working in the USA and have professional communication skills.	✔	☐	☐
Vendor can provide 10 - 15 Go-Live client references.	✔	☐	☐

THE RAIN RESOURCES DIFFERENCE

RAIN Resources has designed a unique go-live support model that optimizes productivity and accelerates provider adoption. We provide peer-to-peer, at the elbow support from real practicing physicians, nurses and other real-time Epic users who use it every day in the care of their patients. By having an experienced peer at the provider's elbow, new users are guided in a way that combines an understanding of physician workflows, medical practice and software. Only a skilled and knowledgeable peer can provide this triad that leads to productivity and improved patient care.

THE RAIN RESOURCES NETWORK

We have created a national network of physicians, nurses and other healthcare professionals via healthcare organizations that "loan" their Epic-experienced providers to us. These professionals take paid time off from their own patient settings to provide on-site support for RAIN Resources clients. Our clients select a core team of their own employees, and RAIN Resources provides the additional resources that are needed — in the exam room, surgical suite — wherever Epic is going live. All supporting providers have significant experience utilizing the Epic applications in their day to day practice and include Cardiologists, Neurologists, OB/GYN Family Practice, and many other specialties.

OUR EPIC EXPERIENCE

We have providers and departmental staff resources experienced in all Epic Ambulatory and Inpatient applications.

NOW IS THE TIME

Preparing to Go-Live? Contact us and we will be happy to talk through your Go-Live expectations, concerns, and needed support to ensure a successful launch.

RAIN
Resources

www.rainresources.com

Peer to Peer, Elbow to Elbow. Epic.