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Restoration Industry Association Announces Advocacy and Government Affairs Developments

Chicago – The Restoration Industry Association (RIA) has appointed Ed Cross, Esq. as the official Restoration Contractor Advocate representing RIA’s Advocacy and Government Affairs (AGA) Committee. In addition to Cross’s appointment, the RIA Board of Directors also approved the first AGA position on third-party administrator (TPA) changes in scope to prevent inconsistencies between contractors, third-party administrators, and insurance carriers.

Cross’s appointment as Restoration Contractor Advocate fulfills step four of the AGA “Blueprint,” a plan created to provide a valuable systematic process to advance the AGA mission forward. Cross will now be empowered to take carefully crafted position statements from the industry and advocate at the highest levels.

“I am excited to have Ed Cross in the role of Restoration Contractor Advocate,” said Lee King, CR, RIA Board President. “Ed is not only the most qualified individual for this position, but he also carries a deep passion for our craft.”

RIA’s position on third-party administrators is an essential step in resolving disagreements when the TPA staff requests a revision, believing the request is based on contractual controlling documents, while the contractor remains unaware if the controlling documents apply, or may disagree with the interpretation of them.

“Creating a standard to resolve the issues between contractors, TPAs and insurance companies is the first of many concerns we seek to eliminate in the restoration industry,” said Ed Cross, Esq.

The RIA’s AGA committee is the restoration industry’s first unified advocacy team. It seeks to unite the restoration industry and advocate for the best interests of restoration contractors, and develop and implement strategies to help create and maintain equity between restorers and insurers and their partners.

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About the Restoration Industry Association (RIA)

The Restoration Industry Association (RIA) is the oldest and largest trade association representing the restoration and reconstruction industry with over 1,100 member firms worldwide. RIA serves and represents the interests of its members by promoting the highest ethical standards, providing education, professional qualification, and certification opportunities, positively influencing regulations and governmental actions, and advancing the safety, image, efficiency, and competitiveness of industry members. For more information, visit restorationindustry.org.

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