

Keith Moore

2014 VENDOR OF THE YEAR

Sitting in the Texas Sized Grapevine Ballroom at the Gaylord Texan Resort, Keith Moore, President of U.S. Exterior Maintenance & Repair, was enjoying the RFMy awards presentation.

Prior to the conference, he was alerted by email that he had been nominated for an award. As the last RFMy award was handed out, he figured it was just fun to be nominated.

Then, the Water Coolers, a singing comedy act, appeared on stage, performing a song about him.

"To all of those who love Keith Moore:

Admire the man they voted for.

They gave him this award.

Because he's so adored.

By all of those who love Keith Moore," they sang.

This is how a stunned Moore found out he had won the Vendor of the Year award.

Moore takes great pride in his work. He understands that, above all, his clients need a knowledgeable partner they can trust. He knows that when clients call his company, they're going through a challenging time, and he's there to make things right, by offering exceptional customer service at a respectable price. These guiding principles are what make Moore and his company the one clients call first when they need building repair and maintenance, and they are what earned him this award.

"Keith Moore and U.S. Exterior has been an asset to Taco Bell since the very first project," said Gregg S. Weaver, Facilities Maintenance Coach at Taco Bell Corp. "Keith and his team are able to quickly analyze the problem and propose a cost-effective solution over a wide spectrum of building finishes. In addition, they work seamlessly with the store operators to minimize any disruption of service. U.S Exterior is truly a company that you can engage in a project and not worry about the results."

"Keith is a knowledgeable expert in diagnosing the cause of exterior shell surface failure and identifying effective restoration/replacement corrective actions. He is conscientious, thorough and generally a 'good guy,'" said Don Turner, Facilities Manager at Capital Grill/Eddie V's. "When you call, he comes running, and with a smile on his face. I respect and enjoy my work association with Keith and U.S. Exterior. They get it."

In addition to running a successful business and being a committed family man, Moore sets aside his valuable time to volunteer for RFMA. Moore believes whole-heartedly in the organization and cares deeply about maintaining its purpose and mission.