

jim link

chief human resources officer,
randstad north america

 @JimLinkHR



Jim Link is the Chief Human Resources Officer for Randstad North America where he leads a team tasked with addressing the human capital requirements of more than 125,000 employees in 15,000 customer locations.

During Jim's tenure at Randstad, he has led a progressive human resources transformation toward an inclusive culture of service, transparency, intrapreneurship, and business value creation. He has redefined performance management, instilled instantaneous feedback and reward, and established innovation as a core business competency. His teams are at the forefront of global human capital thought leadership with particular focus on generational capabilities, leadership for the digital age, and the incorporation of AI into employee work systems.

Jim's 30-year career includes roles of increasing responsibility and complexity while always focused on maximizing employee capability, linking employee success to business success, and building award-winning, equitable business cultures.

Jim's areas of personal expertise include board relations, talent acquisition management, executive identification and development, internal innovation, and driving rapid scalability through both organic and inorganic, often complex, growth opportunities.

As a recognized thought leader in human capability and the future of work, Jim is a sought-after commentator with the national and international press, features widely on the lecture and speaker circuit, and consults with leaders, companies and boards of directors around the world on matters related to the workplace. Additionally, he is in his tenth year as an adjunct professor teaching Human Resources Strategy in the MBA program at the Poznan School of Economics in Poznan, Poland.

While serving on boards of advisors for several early-stage companies, Jim is a board member of the Society of Human Resource Management (SHRM) Foundation and a board member of the Federal Reserve Bank of Atlanta Human Capital Advisory Council and is active with a number of charitable organizations in his community. He is certified as a SHRM Senior Certified Professional (SHRM-SCP).