Learn the Skills to Be a Great Leader!

Do you know your personal leadership style? Are you able to manage and lead with confidence? This program will help you gain the skills you need for success as a leader in today’s rapidly-changing workplace.

Go further in your field by learning skills you can immediately apply, including how to:

- Make the transition from employee to supervisor
- Delegate
- Motivate others and boost morale
- Address performance issues and resolve conflict
- Evaluate and reward performance
- Train, coach and mentor
- Build your overall aptitude as a leader

This is by far one of the best programs I have taken in my career. It helped me improve my leadership and supervisory skills. My biggest take away from this program is learning how to communicate more effectively with all levels of staff.

Eric Hall, Environmental Scientist & Specialist, New Mexico Environmental Dept.

Visit the training section at www.RMSAWWA.org for full details, locations, applications, and schedule of classes.

Discounted fees available to members of RMSAWWA and/or RMWEA.

Fees:
- Members - $1699
- Nonmembers - $1899

For information about this program, please contact James Roche at jroche@pwsd.org

Why is This Program So Critical?

As more and more baby-boomers retire, there are increasing opportunities for qualified candidates to fill those vacant supervisory positions. It’s the perfect opportunity for you to take advantage of the growing demand for great supervisors. Organizations are already recognizing the value of this program. You may have proven technical skills, but a certificate of completion from this program will tell employers that you can also manage people.
How You’ll Learn
This program gives you the power to exchange ideas side-by-side with peers who have similar challenges. This is a highly interactive program that relies on active participation and a variety of learning methods, including:

♦ Instructor-led lectures
♦ In-class activities
♦ Small-group discussions
♦ Sessions with industry executives
♦ Group projects
♦ Conference attendance & participation
♦ Online access to course materials

You Can’t Afford to Miss This Opportunity
As an example, the U.S. Department of Labor predicts employment of water and wastewater treatment plant and system operators is expected to grow by 20 percent by 2018. Supervisors of this growing utilities workforce earn an average of $35 an hour.* Don’t miss this opportunity to get the expertise needed to take advantage of pay increases and new advancement opportunities.


What Graduates Say About the Program
This course is uniquely tailored to those in your industry. It gave me the opportunity to practice new skills in a fostering & relevant environment. This course has hidden gems, such as the Panel Board with Executives who provided advice which I call upon daily in my position as Supervisor of the Marston Water Treatment Plant.

Patty Brubaker, Marston Water Treatment Plant Supervisor, Denver Water

This course taught me new ways to create a more effective, organized and less stressful work environment for not only myself but for those I supervise. I would recommend this course to not only newly appointed supervisors, but also those that have been supervising for a while.

Deborah A. Garcia, Water Quality Laboratory Supervisor, Albuquerque Bernalillo County Water Utility Authority