

SAIOSH **2025**

MENTAL HEALTH

INTEGRATING MENTAL HEALTH INTO RISK AND OPERATIONS

Owen Mc Cree
Managing Director – The Compliance Group



Owen	Bernice	Verdict
Wrong	Right	Bernice is right
Right	Right	Bernice is right
Right	Wrong	Bernice is right
Wrong	Wrong	Owen is wrong



DISCUSSION POINTS

- 1 Mental Safety in the Workplace
- Why Mental Safety Matters
- 3 Gauging Mental State of Teams
- 4 Bonuses, Incentives and Mental Safety
- 5 The Environment of Mental Safety
- 6 Practical Interventions for Mental Safety
- 7 Beyond Behaviour Based Safety Culture
- 8 Case Example
- 9 Closing

MENTAL SAFETY IN THE WORKPLACE



Exploring the oftenoverlooked psychological dimension of workplace safety – integrating mental readiness into operational excellence.



- Mental safety ensures workers can operate without undue psychological strain.
- Lack of mental safety leads to poor decisions and increased incidents.
- Workers' mental states differ between home and work environments.

- Psychosocial safety is about creating a workplace where people feel mentally, emotionally, and socially secure while they work in other words, a place where the way work is designed, managed, and experienced does not cause psychological harm.
- It's a concept that sits at the intersection of occupational health and organisational culture, and it's increasingly recognised as a legal and leadership responsibility in high-performing companies.

The Building Blocks

Psychosocial safety covers several domains:

- Work Design Factors: Unrealistic deadlines, Excessive workload, Lack of control over how work is done, Poorly defined roles
- Interpersonal Factors: Bullying, harassment, or discrimination, Lack of support from leaders or peers, Poor communication
- Organisational Climate: Fear of speaking up, No recognition for good work, Inconsistent or unfair decision-making
- External Pressures: Job insecurity, Rapid organisational change without support,
 Poorly managed restructures or redundancies



Psychosocial safety

Psychosocial safety is the presence of a work environment where people feel psychologically, socially, and emotionally secure.

It is about preventing harm to workers' mental health and promoting a positive work environment.



Preparing for the Day's Work



GAUGING MENTAL SAFETY OF TEAMS



- Visual, anonymous daily readiness check.
- Green focused, Amber distracted, Red – unfit.
- Enables proactive intervention without targeting individuals.



BONUSES, INCENTIVES AND MENTAL SAFETY



- Payday can cause distraction or increased risk-taking.
- Some workers feel energised post-incentive.
- Analyse incident trends around pay cycles to adapt leadership actions.

THE ENVIRONMENT OF MENTAL SAFETY







THE ENVIRONMENT OF MENTAL SAFETY



Rest

Duvet

Slumber

Nightmare

Fatigue

Bed

Pillow

Cosy

Dream

Tired

Snooze

Warm

Pajamas

Blanket

Nightlight

THE ENVIRONMENT OF MENTAL SAFETY



Team 1

- HTAEHL
- ADZRAH
- TYFESA
- TENDICCA

Team 2

- KIRS
- ZARNOP
- KEMTOL
- FRASIQ

ctoqtenrepiatrlpueeonevimsp personalprotectiveequipment

PRACTICAL INTERVENTIONS OF MENTAL SAFETY



- Embed mental readiness checks into shift starts.
- Train leaders to spot and act on mental fatigue.
- Design work to reduce unnecessary stress.
- Provide access to counselling or EAPs.
- Incorporate mental limits into critical control systems.

BEYOND BEHAVIOUR BASED SAFETY CULTURE



- Traditional approaches focus on visible actions.
- Mental safety examines cognitive and emotional drivers.
- Shifts organisations from compliance-driven to performance-driven safety.



Mining

- Team more focused underground than at home due to better conditions.
- Management reinforced mental safety with structured readiness checks.

Manufacturing

- Pre-month-end near misses linked to financial stress & fatigue.
- Introduced flexible shifts and mid-month incentives.
- Resulted in 30% incident reduction.



- Mental safety is integral to operational excellence.
- Reduces risk, improves focus, and builds resilient teams.
- Leaders must make it as measurable as any critical control.

INSTEAD OF SENDING PEOPLE HOME IN THE SAME CONDITION THEY ARRIVED HOW ABOUT SENDING THEM HOME, BETTER THAN THEY ARRIVED?



END OF PRESENTATION

The Compliance Group

Owen Mc Cree Managing Director 084 680 1420

owen@thecompliancegroup.co.za