



**January 16, 2019**

2:00–3:00 p.m. (EST)



## **What I Learned About MRO**

Presented by Tom Fulmer, VP Business Development, National Drug Screening, Inc.

There are many aspects of drug testing. One very important aspect is the Medical Review Process—something that may not be well understood by many in the drug testing industry. Always looking to learn, I recently decided to attend the Certification training program for those seeking to become certified Medical Review Officers. The training was offered by AAMRO, a medical society dedicated to establishing national standards and certification of medical practitioners and other professionals

in the field of drug and alcohol testing. This was one of the most interesting trainings I have attended and thought it would be worthwhile to share some things I learned.

Learning Objectives:

1. What I learned about Toxicology/Drugs
2. What I learned about the Verification Process
3. What I learned about Designer Drugs
4. What I learned about Alcohol Testing
5. What I learned about Problems in Drug Testing

Tom Fulmer, CPCT, is the Vice President of Business Development for National Drug Screening, a nationwide leader in employer drug testing and top provider of drug testing, training, and TPA/Consortium software. Tom writes articles for National publications and presents at conferences. In 2017 and 2018, he won HR.com "Best Customer Service Leadership Training Program" awards and in 2018, he also won a top 10 award for "Best Sales Leadership Training Program." Tom also conducts training for collectors, employers, and sales and customer service teams.



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