



Affiliate Business Hours & Availability

Below are brief messages from your local Affiliates as to how they are conducting business for the time being.

Central Coast Lending/Heidi Kimbrell -

Currently working from home, I've been instructed by management to refrain from going out into the field. Please call my cell 805-235-6525. I can also be reached via email at heidi@centralcoastlending.com. All appointments are over the phone at this time.

Envoy Mortgage -

Bob Tanaka - Currently working from home, I've been instructed from our company to refrain from going out into the field. Please call my cell 805-225-4634 I am available from 8:00 AM into the PM hours. I can also be reached via email at btanaka@envoymortgage.com if anyone would like a prequalification or loan scenario, I can still help. All operations are up and running. Envoy has released new signing technology for your clients to sign all loan documents electronically with the exception of Notarized Pages, Note, and a few misc. documents reducing the time with the signer down to about 15 minutes. We can move your clients through the loan process without any personal interaction with the exception of the final signing.

Fidelity National Title -

Your Fidelity National Title Central Coast Team is fully prepared to maintain operations and provide you with the exceptional service you expect and deserve from us, while remaining vigilant to ensure the health and safety of our employees, business partners and clients, and doing our part to help contain the spread of this virus. Our offices will remain open as a production-based company to ensure your transactions continue moving forward during this time. However, we will be open to the public by appointment only and will be able to coordinate appointments with buyers/borrowers and sellers with our approved signing agents that will be following the CDC guidelines when working with the public. We are also continuing to record electronically in both SLO and SB Counties. We can receive Earnest Money Deposits via wire transfer though we urge you take necessary precautions to prevent wire fraud (confirm wiring instructions by phone first, and never rely on a phone number in an email communication – use only the one listed on your closing agent/escrow officer's website or business card). We can also wire commissions (please contact Amanda Wood for more information). Our Annual Symposium that was supposed to take place on March 26th has been canceled and will be rescheduled. Thank you for your continued trust in your Fidelity National Title Central Coast Family. We are holding good thoughts for your health and safety during this time.

First American Home Warranty-

Currently working from home, I've been instructed from our company to refrain from going out into the field. Please call my cell 805-226-6494 I am available from 8:00 AM into the PM hours. I can also be reached via email at mmaddox@firstam.com if anyone would like a refresher or educational tune up on Home warranty and NHD I'm taking appointments and would love to set yours up today!

First American Title -

We Put You First!

Our 5 offices throughout the county are open offering our highest standard of customer care while observing strict protocols to protect everyone as best we can. We have the ability to e-record even when the various county offices throughout the state aren't open to the public for walk-in recordings. We can wire disbursements (proceeds, commissions, refunds) when instructions are sent via secured email or secured fax. Reminder: never EVER forward wire information. If you get an email appearing to be from your agent, lender or Title Company with unsecured wire instructions – ignore it and call your escrow officer immediately. Fraud is always a threat, be on the watch.

We truly care about you both personally and professionally. Take good care of yourselves and let us know how we can help.

Guaranteed Rate –

Fully operational. Staff working in office and remotely without disruption. Purchase underwriting turn-times 24-48 hours.

Maggie Koepsell 805-674-6653 maggie.koepsell@rate.com

Donna Lewis 805-235-0463 donna.lewis@rate.com

Key Termite & Pest Control -

We will be open for Inspections and your Pest Control needs. Inspections are preferred to have no one home during that time, but if that is not possible we have masks and gloves as long as no one is ill.

Old Republic Home Protection –

Our Application, Sales Support, Service, Sales Service, and Dispatch departments already work offsite, so they are not impacted by this order and will continue to be of service. In addition, Your Senior Account Executive Bret Dixon is working from home and will continue to be available to serve you by phone (661) 282-6063 /or email- bret@d@orhp.com. Finally, our online services are available for your convenience. Authorization and Purchasing will be handled with streamlined processes to ensure seamless service. Our goal is to go about business as usual as much as we can, even during these unprecedented times. We appreciate your patience and understanding as we work through the details. We will keep you updated if and when things change. In the interim, please be safe, stay healthy, and take care of yourself and your family.

Pacific Energy Company -

We have closed the store to the public but are keeping the office staffed at our regular weekly hours for phone calls and receiving products. We will not be open at all on Saturdays. We can guide people to look at products through our website and can still do sales and service over the phone or by email. Installers are limiting their installations and maintaining the 6 foot rule and using disinfectant on the job site. We are trying our best to deliver products in a safe manner.

Placer Title -

Morro Bay - We are open for business, fully staffed and operating by appointment only. Ph: (805) 772-2044 Hours: 8:00am to 5:00PM.

Cambria - We are open for business, fully staffed and operating and are taking clients by appointments only for business transactions. Not open to the public.

Ph:(805) 927-0621 Hours: 8:00am to 5:00PM

Sure Mortgage -

Sure mortgage is open and still fully operational.

We are meeting clients by appointment also and can do online and over the phone whichever best suits the client. Please be safe and we will continue to pray for everyone during this epidemic.

Sean Schuur

Thank you to our Platinum Sponsors!!

