Thank you for your interest in the **GradSnapp Promotional Webinar - Virtual Advising 101: College Persistence in a Time of Uncertainty.**

To access the slides, please scroll down. To listen to the recording, please click on the link below.

[https://attendee.gotowebinar.com/recording/6867368614576997889](https://attendee.gotowebinar.com/recording/6867368614576997889)
Virtual Advising 101: College Persistence in a Time of Uncertainty

NATIONAL SCHOLARSHIP PROVIDERS ASSOCIATION - MAY 14, 2020
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Virtual Advising 101

• First Impressions Count
• Know your Students. Each one.
• It takes a village
• Trusted Advisor: Source of information
• Q&A
Dear Scholar,

Congratulations! You have been selected as a Dell Scholar because of your hard work, determination, and perseverance. We are so glad you have chosen to pursue a college education as you work toward your bachelor’s degree. We hope the Dell Scholars Program will allow you to focus on your studies by alleviating the financial burden and providing you with guidance and support.

We created the college completion program to provide students like you with comprehensive support and financial assistance because we believe you can reach your greatest potential through higher education. We have been inspired by your stories. Your individual determination to face challenging high school courses and succeed at your efforts even in times of family, personal, or neighborhood crisis is a testament to your desire to succeed in life.

Our goal is to help you realize your dream of a college education. We want to see you thrive and grow into the successful college graduates and future doctors, teachers, lawyers, business professionals, community leaders, and citizens who will make us proud to call you a Dell Scholar for the rest of your life. Your success will motivate all the Dell Scholars who will come after you.

We hope you will continue to stay in touch with us through the Dell Scholars Connect website. It has been developed with your needs in mind. We will add features over time that you may find helpful, and we will enable the website to receive key updates from you. Let us know how you are doing and how you are adjusting to your second year of college, as well as the challenges and interesting discoveries you experience. We wish you much success in your endeavors as we hope this college completion program will enable you to achieve your maximum potential in the years to come.

We believe in you.

Warm regards,
Michael and Susan Dell

• Welcome students to your program
• Set expectations from day one
• Be a resource from day one
• They are not alone – your scholar community
Know Your Students. Each One.

- Student Risk Indicators
- Enrollment Dashboards
- College Profile
Know Your Students. Each One.

- Track your engagement and interactions
- Communications
- Advising Notes
- Program participation
It Takes a Village – Collective Case Management

- Centralized Information allows all team members, interns, mentors, and community partners to work together

- Comprehensive profile of activity and progress

- Admin permission and roles

- Assign tasks across advising team and students
Trusted Advisor - It Works!

I just wanted to thank everyone for everything they do for us scholars. It is awesome how you all give us links for articles to read. Thanks for all your support and know that I appreciate the advice! I’m sure many of us do!

I just wanted to thank you for reaching out to me to make known the endless possibilities of the Dell Scholarship. It really shows that this is much more than a scholarship, it’s a support team I can count on. I really appreciate your call.

I am updating you about my talk and experience with the SAP. I was talking with a representative and he was very helpful and sympathetic to my situation and gave me advice on how to go about looking for housing and jobs. He also, gave me phone numbers and some information about what certain agencies or programs do for needy people. I like the fact that they want me to call them back if I don’t get the assistance or information that I am looking for so that they can further assist me with my situation. I would like to thankyou personally for being there for me and giving me the help that I need on my quest so I can fulfill my dreams of graduating from college and bettering myself. Thank you for all your help, I really, really love that Dell Scholars is there for me in this period of my life. I am so thankful that I can turn to you guys, because I don’t have any where else to go and it helps me through the school years and my days to know that I have someone looking out for me.
GRADSNAPP
KNOW YOUR STUDENTS. EACH ONE.