What's What

Learn about the resources and programs available through AASC

AASC Website

What is AASC?
AASC is the American Association of Service Coordinators. We are a national professional membership organization that provides education, support and advocacy to service coordinators and other professionals in affordable housing.

What is the web address?
www.servicecoordinator.org

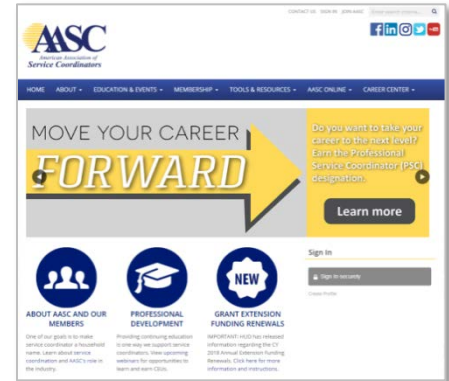## What can I access on the AASC website?
Use the AASC website to:
- Get information about AASC and our programs
- Register for AASC training, including webinars and our annual conference
- View information on AASC state chapters
- Access tools and resources, including the Professional Code of Ethics and useful links
- Search for or submit a job posting in the Career Center
- Read industry news

The AASC website includes member-only areas, which allow members to:
- Manage their member profile, including their bio and contact information
- View their membership status
- View, print and pay invoices
- Access the Service Coordinator Program Manual, Service Coordinator Program Form Samples, and Public Policy and Advocacy Toolkit
- View the member directory
- Read previous editions of the eBulletin newsletter

How do I log in to the AASC website?
AASC members can log in by clicking "Sign in" at the top of any page of the website, or by clicking here. To become a member, contact us at info@servicecoordinator.org or 614-848-5958, or click here.

AASC Online

What is AASC Online?

AASC Online is web-based documentation software for service coordinators that was created through a partnership with AASC and the Pangea Foundation.

Use of AASC Online is purchased separately from AASC membership.

What is the web address?

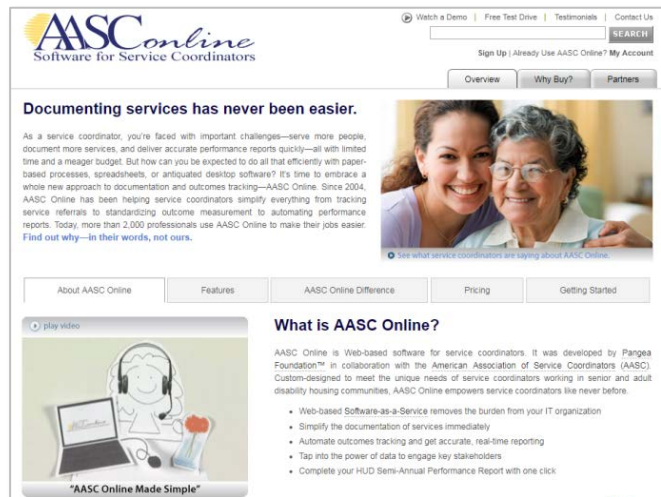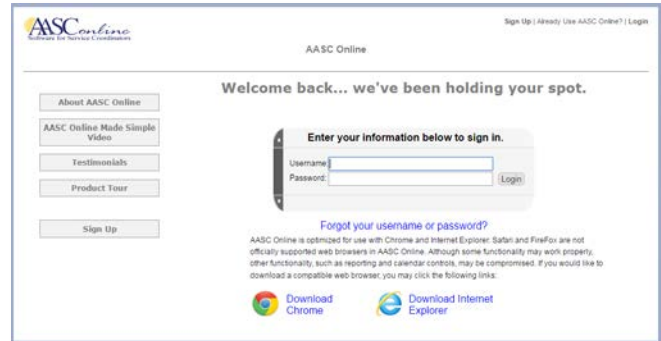www.aasconline.org

What can I access on AASC Online?

AASC Online lets you build resident files and track the services you deliver. Its features include:

- The Service Log, where you can track administrative tasks
- Case Notes to let you share information with other staff in your organization
- Follow Up Tasks to set reminders and view at a glance which residents need attention
- A Resource Directory to track community partners and the referrals you make
- Forms including: Intake, Assessments, Cost Savings, ADL Status and more
- Generate reports, including Incident Reports, Turnover Reports and the HUD Semi-Annual Report

How do I log in to AASC Online?

If you're registered with AASC Online, log in here.

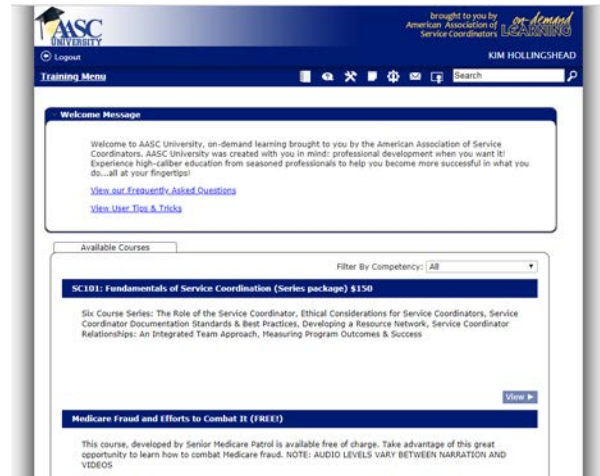To get more information or sign up for AASC Online, click here.

AASC University

What is AASC University?

AASC University is an online system from AASC that provides professional development courses for service coordinators and affordable housing professionals. The course videos are available on demand, so you can complete them on your time. Start a course and come back to it later, or complete several videos in one sitting. It's learning on your schedule.

What is the web address?

Access AASC University through AASC's website.

What can I access on AASC University?

AASC University has online video training that you can complete when it's convenient for you. Included in AASC University is **SC101: The Fundamentals of Service Coordination**. SC101 is six courses that can be purchased individually or all together for a discounted rate. See the next page for more information on SC101.

Additional courses on AASC University include:
- Medicare Fraud and Efforts to Combat It (a free course)
- Communication with Healthcare Professionals

How do I log in to AASC University?

Log on through AASC's website.

SC101

What is SC101?

SC101: The Fundamentals of Service Coordination is a six-course series system that provides an introduction for new service coordinators or a refresher for experienced coordinators. The courses can be purchased individually or all together for a discounted rate. SC101 courses are available within the AASC University system.

What is the web address?

To access SC101, you must log in to the AASC University system. (See more information below.)

What can I access in SC101?

SC101 has six courses:
- The Role of the Service Coordinator
- Ethical Considerations for Service Coordinators
- Service Coordinator Documentation Standards and Best Practices
- Developing a Resource Network
- Service Coordinator Relationships
- Measuring Program Outcomes

For SC101 course descriptions and learning objectives, click here.

How do I log in to SC101?
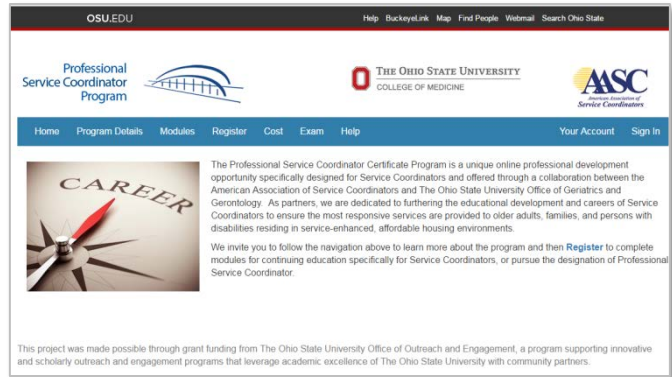
To access SC101, you must log in to AASC University.

If you are already registered for AASC University, click here.

If you want to register for AASC University, click here.

PSC Program

What is the PSC program?

The Professional Service Coordinator (PSC) program is offered through a collaboration between AASC and The Ohio State University Office of Geriatrics and Interprofessional Aging Studies. It is a unique online professional development opportunity specifically designed for service coordinators. The PSC program consists of 12 core modules on the topics of communication, diversity, motivational interviewing and more. All modules are web-based, allowing participants to complete the training from anywhere at any time.

Through the PSC program, you have the option of completing the full program requirements to earn the designation of Professional Service Coordinator, or you can complete individual modules to earn training contact hours.

What is the web address?

www.aasc.osu.edu

What can I access on the PSC website?

The PSC website includes:

- Information about the PSC program
- The 12 core program modules
- Requirements to receive the designation of Professional Service Coordinator
- Information on the comprehensive exam

How do I log in to the PSC program?

To log in to the PSC program or to create an account, click here.