



## Reopening Policies: Member Responses

AASC continues to monitor the growing impact of COVID-19 and advocate for our members and their residents. AASC has asked our Quality Assurance members about what their respective organizations are doing as it relates to their state's loosened restrictions surrounding COVID-19.

AASC recognizes that such responses are made at the organizational level based on local and state guidance. This list is representative of what member organizations are doing but should not be seen as AASC's recommendations for managing COVID-19 at the property level. AASC commends our members as they support those that are the most at-risk and the most impacted during this pandemic.

- Install plexiglass shields or so-called sneeze guards on office desks. These must be cleaned after every in-person meeting.
- Continue to limit face-to-face interaction with residents, other property staff and visitors. Conduct non-emergency meetings by phone when possible and require scheduling for any in-person meetings.
- Property staff are required to wear masks when seeing others on the property face to face. Residents are encouraged to wear masks. All on the property are encouraged to wash and sanitize hands regularly and limit touching of the eyes, ears or mouth.
- When social distancing isn't possible in a service coordinator's office, larger community spaces may be sectioned off to allow for at least six-foot distance for in-person meetings with residents.
- Pens, desks, chairs and any other items with which residents come into contact in a service coordinator's office should be disinfected immediately after an in-person meeting.
- In-person presentations and events have been canceled throughout the summer at many properties. Where events are taking place, RSVPs are required to limit the number of attendees. Event seating is spaced and assigned to ensure social distancing.
- Hand sanitizer is available in property staff offices and high-touch areas such as doors and elevators.
- If common rooms and spaces are open to residents, limit the amount of furniture or space it out according to social distancing requirements.
- All employees take temperature and screen for symptoms daily.
- Meal programs continue to take place on a door-to-door basis instead of residents congregating to pick up commodities. Service coordinators are completing these deliveries without resident contact.
- Hang posters and send letters outlining the property's policies and procedures related to COVID-19.